

*City of Albuquerque*  
*Citizens' Perceptions of Community Conditions*  
*August 2001*

**City of Albuquerque  
Citizens' Perceptions of Community Conditions  
Table of Contents**

<b>I. Introduction</b>	vi
Methodology	vii
Executive Summary	viii
<b>II. Quality of Life in Albuquerque</b>	1
Change in Albuquerque's Quality of Life	2
Favorite Aspect About Albuquerque	3
Primary Problem Facing Albuquerque Residents	4
Other Problems Facing Albuquerque Residents	5
<b>III. Growth &amp; Planning</b>	6
Household Saving Water	7
Encouragement to Participate in City's Water Conservation Programs	8
Perception of Albuquerque's Growth Rate	9
Preferred Type of Growth in Albuquerque's Residential Areas	10
Suggestions on What to Build/Develop on Local Vacant Land	12
Support/Opposition Towards Unifying Local Governments	13
<b>IV. Neighborhood Issues</b>	14
Change in Quality of Life in Neighborhood	15
Evaluation of Quality of Life in Neighborhood	16
Perceived 'Sense of Neighborhood'	18
Definition of 'Sense of Neighborhood'	19
Primary Problem Facing Neighborhood Residents	20
Noticed a Decline in Appearance of Neighborhood Properties	22
Noticed Neighborhood Owner-Occupied Homes Turning Into Rentals	23
Evaluation of General Upkeep/Appearance of Neighborhood Homes & Apartments	24
Crime in Your Neighborhood in the Past Year	26
Personal Safety Being Out in Neighborhood at Night	27
Personal Safety Being Out in Neighborhood During the Day	28

...continued

**City of Albuquerque**  
**Citizens' Perceptions of Community Conditions**  
**Table of Contents**  
(continued)

<b>V.</b>	<b><i>Evaluation of APD &amp; Animal Control Services</i></b>	<b>29</b>
	Victim of Crime in the Past Year	30
	Reported an Incident to APD in the Past Year	31
	Evaluation of APD Response to a Report of an Incident	32
	Evaluation of City of Albuquerque Animal Control Services	33
	Place to Acquire a Dog/Cat	34
	Currently Own a Dog/Cat in Albuquerque	35
	Place in Which Dogs/Cats Were Acquired	36
	Taken Dogs/Cats to Veterinarian for an Annual Health Checkup in the Past 12 Months	37
	Dogs/Cats Spayed or Neutered	38
	Reasons Why Dogs/Cats Are Not Spayed/Neutered	39
	Member of an Animal Protection Group	40
<b>VI.</b>	<b><i>Downtown Revitalization</i></b>	<b>41</b>
	Importance for Downtown Albuquerque to be an Active City Center	42
	Downtown Activities:	
	Walked Along Central Avenue	43
	Driven on Central Avenue	44
	Gone to Downtown Albuquerque for Business/Government Reasons	45
	Made a Purchase at a Downtown Restaurant/Business	46
	Attended Cultural/Civic Events Downtown	47
	Reasons for Not Visiting Downtown Albuquerque More Often	48

...continued

**City of Albuquerque**  
**Citizens' Perceptions of Community Conditions**  
**Table of Contents**  
(continued)

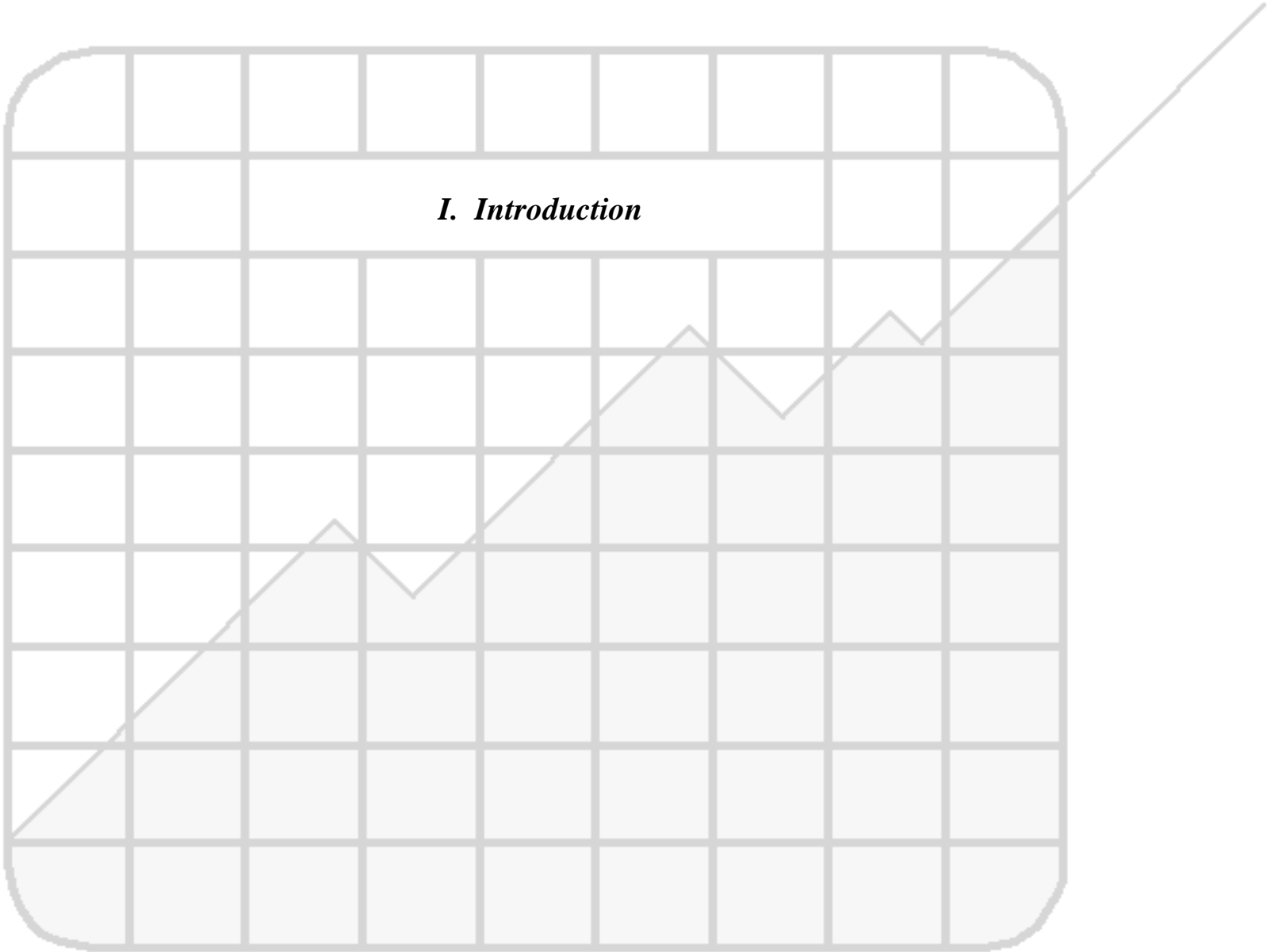
<b>VII. Transportation</b>	49
Work or Attend School Outside of Home	50
Number of Trips Using Various Types of Transportation in a Typical Week:	
Driving Alone in Car	51
Car Pool/Drive/Ride with Someone Else in Private Automobile	52
Ride the Bus	53
Ride a Motorcycle	54
Ride a Bicycle	55
Walk	56
Other Type of Transportation	57
Perceived Improvement in City Bus Services	58
<b>VIII. Internet Usage</b>	59
Internet Access	60
Likelihood of Using a Secured City Internet Site to Pay City Bills/Fees	61
Reasons Underlying Likelihood of Paying City Bills/Fees Via a Secured City Internet Site	62
Ease in Finding Information on City Web Page	63
Number of Times Ordered Products/Services Via the Internet in the Past Year	64
Estimated Amount Spent for Products/Services Ordered Via the Internet in the Past Year	65
<b>IX. Community Involvement</b>	66
Participated in a Community Planning Process by Attending Meetings/Hearings	67
Types of Community Planning Activity Involvement	68
Reasons for Participating/Not Participating in Community Planning Process	69
Volunteered Time to Any Community Service Activities in the Past Year	70
Types of Community Service Activities Volunteered Time to in the Past Year	71
Participation Frequency in Volunteer Activities in the Past Year	72

...continued

**City of Albuquerque**  
**Citizens' Perceptions of Community Conditions**  
**Table of Contents**  
(continued)

<b>X.</b>	<b><i>Personal Finance</i></b>	<b>73</b>
	Financial Status	74
	Length of Albuquerque Residency	75
	Number of Years Lived in Current Home	76
	Location of Previous Home	77
	Reasons for Moving from Previous Home	78
	Type of Home	79
	Work Downtown	80
	Rent/Own Home	81
	Monthly Cost for Housing Payment	82
	Average Electricity/Gas Cost	83
	Average Monthly Water/Sewer Cost	84
	Average Monthly Personal Telephone Cost	85
	Estimated Amount Spent on Products/Services Ordered From Catalog Companies in the Past Year	86
	Estimated Amount Spent at an Indian Pueblo/Indian Pueblo Owned Business (Excluding Gambling) in the Past Year	87
	Gambled at an Indian Casino	88
	Frequency Patronizing Indian Casinos	89
	Gambled at Horse Race Track	90
	Frequency Patronizing Horse Race Track	91
	Gambled at a Fraternal Organization	92
<b>XI.</b>	<b><i>Demographics</i></b>	<b>93</b>
<b>XII.</b>	<b><i>Questionnaire</i></b>	<b>95</b>





## METHODOLOGY

This study was commissioned by the City of Albuquerque. The objective of the study was to assess the attitudes and opinions of Albuquerque residents on numerous issues related to their overall quality of life. In addition to measuring satisfaction with city services, the study measured citizen perceptions regarding a number of issues currently facing the City of Albuquerque.

### *The Interview*

Respondents were interviewed by telephone. Telephone numbers were generated using a random digit dialing method.

Work week telephone calls were made primarily during the evening hours while weekend interviews were conducted during both the day and evening. Interviews were conducted between May 16 and June 20, 2001.

The telephone interviewers are professionals who are brought together for a training session prior to each survey. This ensures their complete understanding of the survey instrument.

### *Sample*

This study included a random cluster sample of 1,352 residents currently living in the City of Albuquerque. For city planning purposes, Albuquerque is divided into 10 City Planning Areas (CPA's). Research & Polling surveyed approximately 150 households in each planning area. For purposes of this study, the Southwest Mesa and South Valley planning areas were merged because many of the households in these regions are outside the municipal boundaries of the City of Albuquerque. In order to ensure a representative sample, the results were then weighted at the CPA level so that each CPA received its proportional share of interviews based upon 2000 Census population counts.

### *Sample Bias*

In any survey, there are some respondents who will refuse to speak to the professional interviewer. A lower response rate among certain types of individuals can result in a sample wherein certain types of individuals are over-represented or under-represented. The potential for sampling bias increases as the response rate decreases. Research & Polling, Inc. often sets quotas for various segments of the population which are historically under-counted. This has the effect of minimizing but not necessarily eliminating sampling bias.

### *Margin of Error*

A sample size of 1,352 at a 95% confidence level provides a maximum margin of error of approximately  $\pm 2.7\%$ . In theory, in 95 out of 100 cases, the results based on a sample of 1,352 will differ by no more than 2.7 percentage points in either direction from what would have been obtained by interviewing all adult residents living in Albuquerque.

### *The Report*

This report summarizes the results for each question in the survey and reports on any variances in attitude or perception where significant among demographic subgroups. The demographic subgroups highlighted for this study include: gender, ethnicity, age, level of education, household income, length of residency, number of people living in household and home ownership status. The report also tracks certain questions to those asked in a previous study conducted in 1999.

## EXECUTIVE SUMMARY

The large majority of Albuquerque citizens appear to be satisfied with the overall quality of life in the city. The scenic mountain setting, wonderful climate and friendly people are what residents say they enjoy most about living in Albuquerque, along with the small town atmosphere. Over three-quarters of residents say the quality of life in their neighborhood is either *good* or *excellent* and half feel a 'sense of neighborhood' where they currently live. Residents say they most often associate a good 'sense of neighborhood' with caring neighbors, socializing and how involved residents are in their neighborhood.

As observed in previous studies, the most serious concern that residents have with living in Albuquerque is crime. When asked what is the single biggest problem or issue facing the city, one-in-three residents say it is the high crime rate and another 13% mention something related to personal safety. Although the crime rate is mentioned most frequently as the biggest problem facing Albuquerque, the percentage of residents who mention it has fallen from 40% observed in 1999 to 33% currently. While residents are less inclined to say the crime rate is the biggest problem in their neighborhood when compared to Albuquerque as a whole (20% and 33%, respectively), nearly one-quarter (23%) of residents say crime has increased where they live over the past year compared to 12% who say it has decreased. It should also be noted that these are consistent with results observed in 1999, while the large majority of residents feel at least *somewhat*, if not *very safe* when out alone in their neighborhood at night, whereas one-in-four residents feel unsafe.

Crime and the feeling of personal safety are clearly important issues to many area residents and the safer they feel, the more satisfied they should become with their quality of life. The feeling of personal safety is often as much of a perception problem as it is a problem of actually becoming a victim of crime. In terms of personal experience, one-in-five residents say they or a household member has been a victim of crime in the past year, which is down slightly from

23% observed in the 1999 study. Furthermore, 32% of residents say they have reported a crime to the Albuquerque Police Department (APD) in the past year. The APD receives somewhat mixed reviews in how they handled these situations. While the majority (54%) of residents who reported an incident say APD's response was either *good* (25%), *very good* (16%) or *excellent* (13%), over two-fifths give a *fair* (19%) or *poor* (25%) rating.

One of the issues that continues to face Albuquerque is how we are to grow as a city. Just over half (53%) of city residents feel Albuquerque is growing too fast, which is down from 62% observed in 1999. When asked what type of growth they would like to see in residential areas, the plurality of residents (44%) say they want to develop vacant lands in built up parts of the city, while approximately one-third (30%) would prefer to grow by developing land on the outer boundaries. In terms of what types of things they would like to see developed on vacant land in their own neighborhood, residents are most inclined to say they want city parks or recreational facilities (27%), while single family housing units (17%) are mentioned second most often. Related to growth in the area and further improvement of the quality of life, half of area residents feel it is important that Downtown Albuquerque be an active city center. This may be explained by the fact that the vast majority (82%) of residents have driven through the Downtown area in the past year and three-fifths have conducted business or went Downtown for government reasons. Furthermore, approximately half of city residents say they have either walked along Central Downtown, attended cultural/civic events or have made a purchase Downtown within the past year. Many residents are already going Downtown for business or pleasure so it is not surprising that revitalization and improving their experiences are important to them. Improving the Downtown area is one of many steps the city can embark upon to improve the overall quality of life the city can offer to its citizens.

FAVORITE ASPECT ABOUT ALBUQUERQUE		PRIMARY PROBLEM FACING ALBUQUERQUE RESIDENTS		CHANGE IN ALBUQUERQUE'S QUALITY OF LIFE		
(TOP 5 UNAIDED RESPONSES)		(TOP 5 UNAIDED RESPONSES)				
	JULY 2001 SAMPLE (N = 1352)		JULY 2001 SAMPLE (N = 1352)	2001	OCT. 1999 SAMPLE (N = 1509)	JULY SAMPLE (N =
Climate/weather is pleasant	57%	Crime rate is high	33%	1352)		
Scenic mountain setting/scenery	16%	Traffic congestion	7%	Better place	12%	14%
Friendly people	15%	Government/political leadership incompetent	5%	About the same	53%	54%
Small town atmosphere	9%	Gangs	4%	Worse place	32%	29%
Cultural diversity	7%	Lack of water/water supply	4%	Don't know/won't say	2%	3%
Everything	5%	Nothing/no drawbacks	1%			
Don't know/won't say	5%	Don't know/won't say	5%			

*Note: The sum of the percentages exceeds 100% due to multiple responses.*

Residents were asked in an unaided, open-ended manner what they like most about Albuquerque and conversely, what they feel is the biggest single issue or problem facing residents. As shown above, the majority of residents (57%) say they enjoy the climate/weather the most, while 16% mention the scenic mountain setting/scenery, 15% mention the friendly people and 9% say they most enjoy Albuquerque's small town atmosphere.

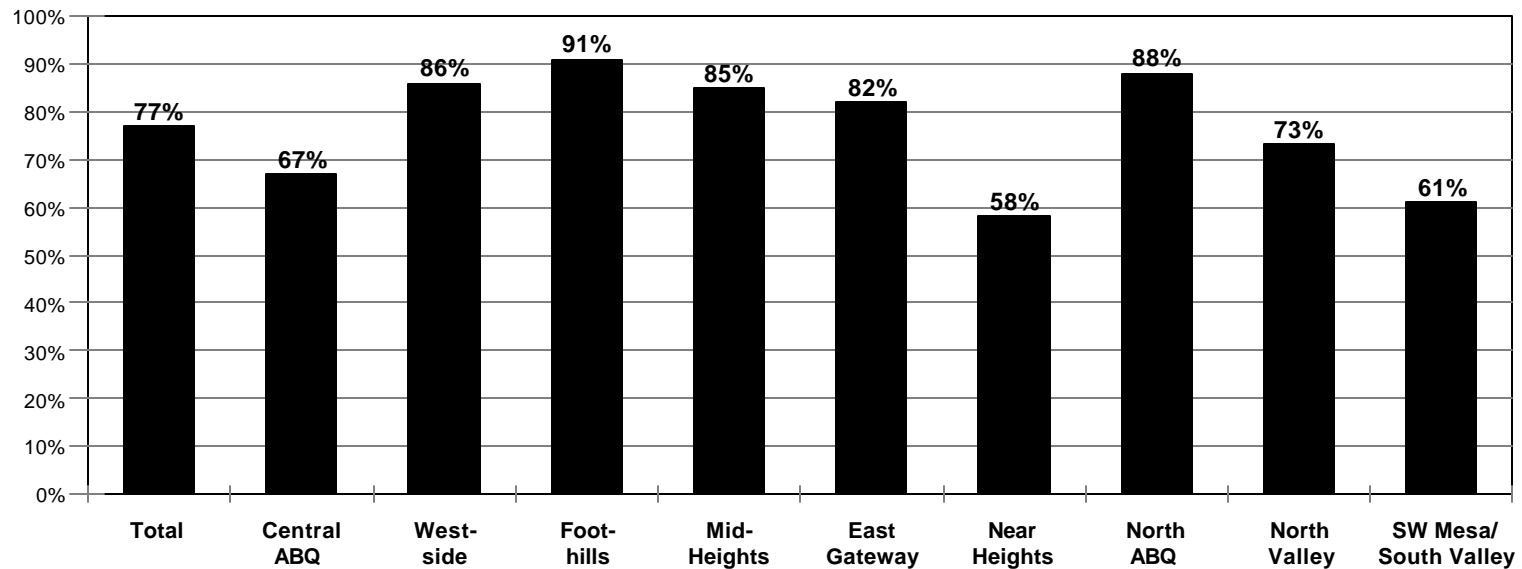
Overall, crime is perceived as being the biggest issue or problem facing the residents of Albuquerque as it is mentioned by 33% of residents when asked in an unaided, open-ended manner. Traffic congestion is mentioned second most frequently (7%), followed by a lack of competent political leadership (5%), gangs (4%) and lack of water (4%).

When asked about changes in the quality of life in Albuquerque, 29% of residents say the city has become a worse place to live over the past year, though 14% say it has become a better place. The majority of residents (54%) do not feel the quality of life in Albuquerque has changed over the past year. These results are consistent with those observed in the previous study conducted in 1999. It is interesting to note that residents living on the Westside of Albuquerque are most apt to say the quality of life in Albuquerque has gotten worse in the past year (40%).

## Neighborhood Quality of Life

### Evaluation of Quality of Life in Neighborhood

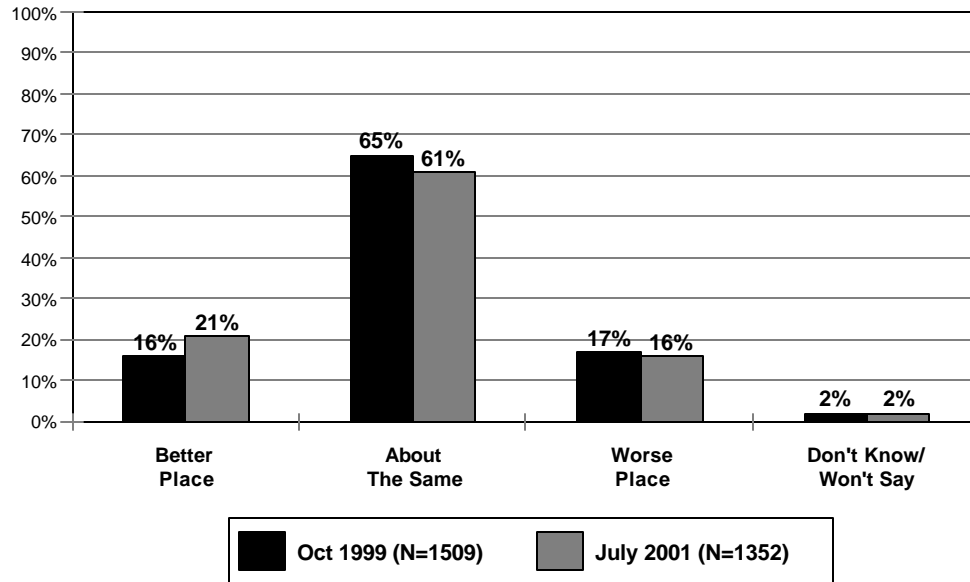
July 2001 Total Sample (N=1352)  
(Excellent/Good - Combined Scores of 4 & 5 on a 5-Point Scale)



In addition to exploring various issues of quality within Albuquerque as a whole, residents were asked specifically about the quality of life in their neighborhood. As shown above, over three-quarters of city residents feel the quality of life in their neighborhood is either *good* (57%) or *excellent* (20%). Fifteen percent characterize the quality of life in their neighborhood as being *fair*, while 5% give either *poor* or *very poor* ratings. The graph above shows differences in the Community Planning Areas (CPA's) for residents who feel the quality of life in their neighborhood is either *good* or *excellent*. Residents in the Foothills express the highest level of satisfaction with 91% giving *good* or *excellent* ratings, followed by North Albuquerque (88%), Westside (86%) and Mid-Heights (85%). Near Heights residents are least apt to feel their quality of life is *good* or *excellent* (58%).

### Change in Quality of Life in Neighborhood

Total Sample



### PRIMARY PROBLEM FACING NEIGHBORHOOD RESIDENTS

(TOP 6 UNAIDED RESPONSES)

	<i>JULY 2001 SAMPLE (N = 1352)</i>
Crime rate is high	<b>20%</b>
Traffic congestion	<b>8%</b>
Speeding	<b>6%</b>
Noise	<b>4%</b>
Drugs/dealers	<b>4%</b>
Gangs	<b>4%</b>
Nothing/no drawbacks	<b>21%</b>
Don't know/won't say	<b>10%</b>

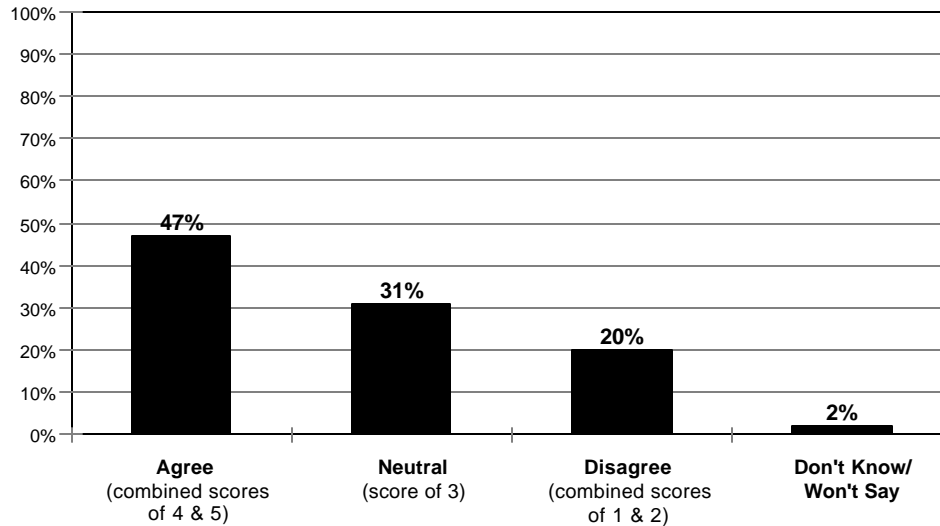
Area residents are somewhat divided in their opinions of the changes taking place in their neighborhood. While 21% feel their neighborhood has become a better place to live in the past year, 6% feel it is a worse place to live and the large majority (61%) feel it is about the same. When compared to the previous study we find residents now are slightly more apt to say their neighborhood has become a better place to live (21% and 16%, respectively).

When asked what is the single biggest problem facing residents in their neighborhood today, 20% say the crime rate is high, while 8% mention traffic congestion and 6% say speeding is a problem. No other problem was specifically mentioned by more than 4% of respondents. One-in-five residents say there are no big problems in their neighborhood and 10% did not offer a response. Residents in Central Albuquerque and Near Heights are more likely than others to say the crime rate is their neighborhood's biggest problem.

### Perceived 'Sense of Neighborhood'

July 2001 Total Sample (N=1352)

Based on a 5-Point Scale ('5' = 'Strongly Agree,' '1' = 'Strongly Disagree')



### DEFINITION OF 'SENSE OF NEIGHBORHOOD'

(TOP 6 UNAIDED RESPONSES)

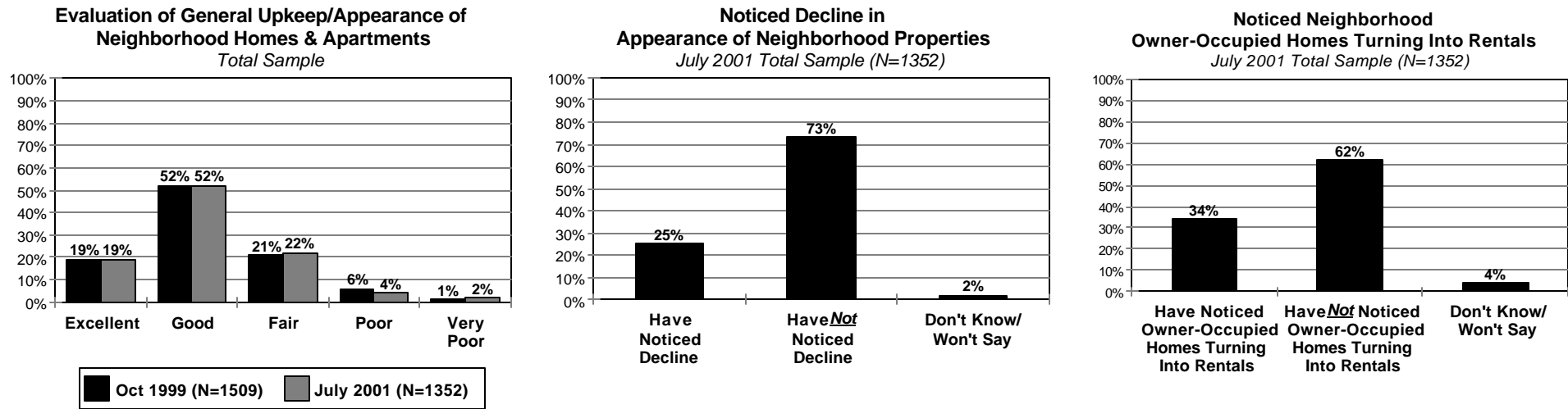
JULY 2001  
SAMPLE  
(N = 1352)

Caring neighbors	60%
Neighbors socializing	38%
Residents' involvement in neighborhood	35%
Long-time neighbors	13%
Care given to appearance of neighborhood	11%
Helping/looking out for each other	7%
Don't know/won't say	7%

Note: The sum of the percentages exceeds 100% due to multiple responses.

Residents were asked to rate how strongly they either agree or disagree that there is a 'sense of neighborhood' where they live based on a 5-point scale where 5 is *strongly agree* and 1 is *strongly disagree*. As shown above, approximately half (47%) of residents feel a 'sense of neighborhood' in their community indicated by a score of 4 or 5. One-in-five residents do not feel there is a 'sense of neighborhood' where they live and 31% have a neutral opinion. It should be noted that residents of the Mid-Heights are most apt to *strongly agree* that there is a sense of community in their neighborhood (31%), whereas East Gateway residents are least inclined to *strongly agree* (11%). Also, older residents tend to be more inclined than younger residents to feel a 'sense of neighborhood.'

When asked what a 'sense of neighborhood' means to them, three-fifths of area residents say it means caring neighbors, while 38% say it means neighbors socializing and 35% think of residents' involvement in the neighborhood. Other common associations with a 'sense of neighborhood' include: long-time neighbors (13%), care given to appearance of neighborhood (11%) and helping each other (7%).

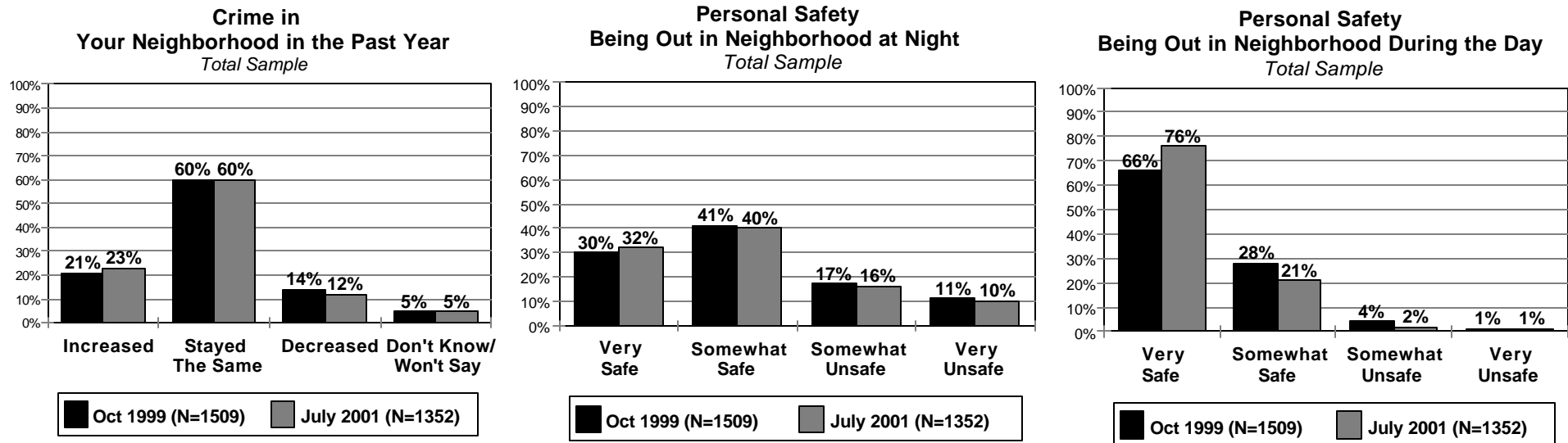


Residents were asked several questions related to the characteristics of their neighborhood. As shown above, when asked about the general upkeep and appearance of the homes and apartments in their neighborhood, 19% characterize them as being *excellent* and 52% feel the upkeep is *good*. Twenty-two percent of residents feel the general upkeep and appearance of the homes/apartments in their neighborhood are *fair*, while 6% give *poor* or *very poor* ratings. Residents of the Foothills (87%) and Westside (84%) are most likely to rate the upkeep of their neighborhood as being *good* or *excellent* while Near Heights residents (55%) are least apt to do so. The percentage of residents citywide who evaluate their neighborhood as being *good* or *excellent* is identical to those observed in the previous study.

One-quarter of residents say they have noticed a decline in the appearance of properties in their neighborhood over the past year. East Gateway residents (32%) and Near Heights residents (30%) are most apt to report a decline in appearance whereas residents in the Foothills (14%) are least inclined to do so. Furthermore, one-third (34%) of city residents have noticed that owner-occupied homes have turned into rentals in the past year. Near Heights residents (43%) are more likely than others to have noticed such a trend.



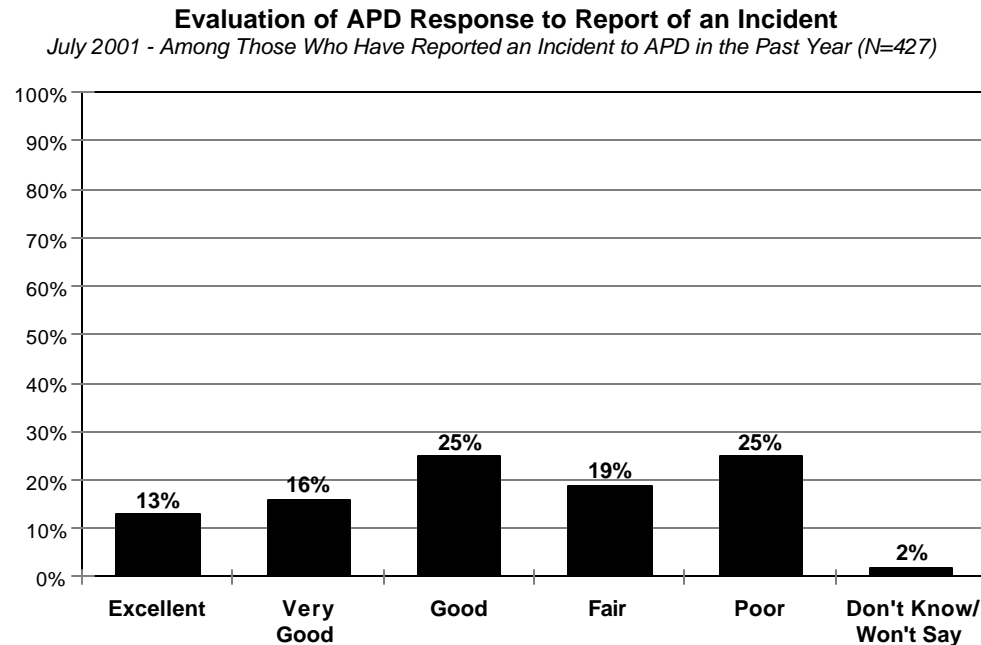
## Public Safety



Approximately one-quarter (23%) of residents feel crime in their neighborhood has increased in the past year, while 12% believe it has decreased and three-fifths believe crime has stayed about the same. Residents in Central Albuquerque are most apt to say crime has decreased (23%), though 22% of residents in this area feel crime has actually increased. Overall, there is little change in residents' perceptions of crime in their neighborhood when compared to the previous study.

In terms of personal safety, approximately three-quarters of area residents say they either feel *somewhat safe* (40%) or *very safe* (32%) about being alone outside in their neighborhood at night. However, one-in-four residents say they feel either *somewhat unsafe* (16%) or *very unsafe* (10%). Approximately two-in-five residents in the Near Heights (41%) and Central Albuquerque CPA (39%) say they feel at least *somewhat unsafe* at night. Residents are more comfortable during the day as three-quarters (76%) say they feel *very safe* being outside in their neighborhood during the day and 21% say they feel *somewhat safe*. Three percent of residents do not feel safe when alone outside during the day. The 76% of residents who feel *very safe* being outside during the day in their neighborhood is an increase from 66% observed in the previous study.

One-in-five city residents say they or a household member was a victim of a crime in the past year, down slightly from 23% observed in the 1999 study. Reports of being a crime victim is highest in Central Albuquerque (29%) and Near Heights (27%). Furthermore, 32% of area residents say they reported an incident to the APD in the past year, which is 3% lower than observed in 1999. Residents in the Central Albuquerque CPA (50%), Southwest Mesa/South Valley (40%) and Near Heights (38%) are most apt to have reported an incident.



As shown above, the majority (54%) of respondents feel the APD was either *excellent* (13%), *very good* (16%) or *good* (25%) in responding. However, 25% feel the response was *poor* and 19% give a *fair* rating. Hispanics (51%) are more apt than Anglos (40%) to feel the response of APD was *poor* or *fair*. Also, three-fifths of Near Heights respondents and 55% of those in North Albuquerque give ratings of *fair* or *poor*.

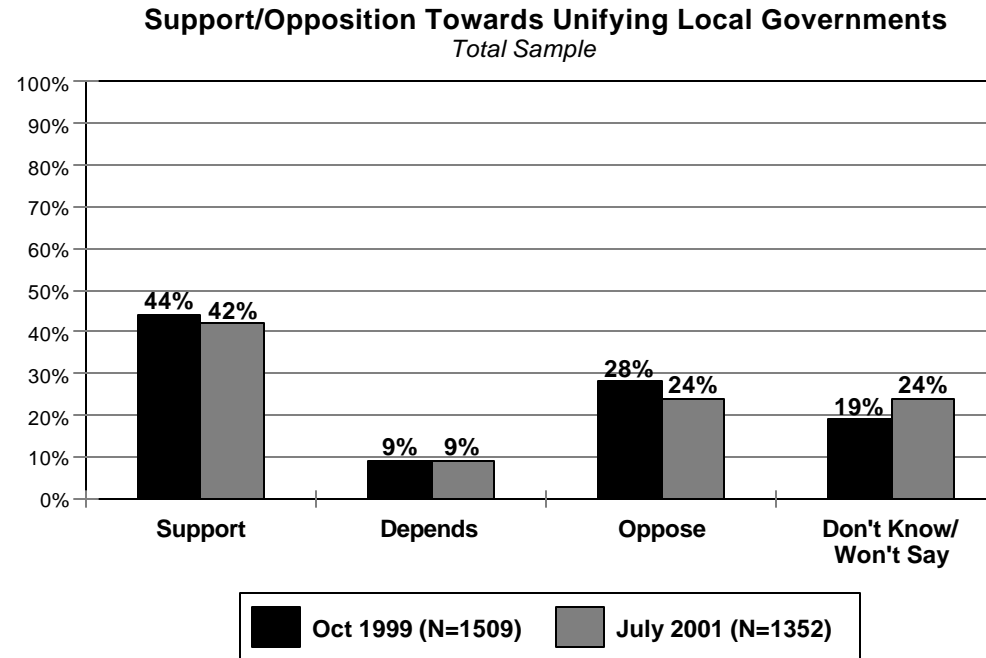
## Growth Related Issues

PERCEPTION OF ALBUQUERQUE'S GROWTH RATE			PREFERRED TYPE OF GROWTH IN ALBUQUERQUE'S RESIDENTIAL AREAS		SUGGESTIONS ON WHAT TO BUILD/DEVELOP ON LOCAL VACANT LAND	
	<i>OCT. 1999 SAMPLE (N = 1509)</i>	<i>JULY 2001 SAMPLE (N = 1352)</i>		<i>JULY 2001 SAMPLE (N = 1352)</i>	<i>(TOP 6 UNAIDED RESPONSES)</i>	
						<i>JULY 2001 SAMPLE (N = 1352)</i>
Too fast	62%	<b>53%</b>	Grow through developing vacant land in the built up parts of the city	<b>44%</b>	City parks/recreational facilities	<b>27%</b>
Just about right	32%	<b>37%</b>	Grow on vacant land that is now on the outer boundaries of the city	<b>30%</b>	Single family housing/separate free-standing dwell.	<b>17%</b>
Too slow	3%	<b>6%</b>	Both types of growth ( <i>volunteered</i> )	<b>10%</b>	There is no vacant land in this part of town	<b>17%</b>
Don't know/won't say	3%	<b>4%</b>	Neither ( <i>volunteered</i> )	<b>6%</b>	Want no development on this vacant land	<b>11%</b>
			No growth at all ( <i>volunteered</i> )	<b>2%</b>	Multi-family housing/apartments/townhouses	<b>5%</b>
			Don't know/won't say	<b>8%</b>	Grocery stores	<b>5%</b>
					Don't know/won't say	<b>10%</b>

Growth is a big issue in many communities and as shown above, the majority of city residents (53%) feel Albuquerque is growing too fast while 37% feel the rate of growth is about right and 6% feel Albuquerque is growing too slowly. Older residents, those who have lived in the city for longer periods of time and residents in the North Valley and Southwest Mesa/South Valley are most apt to feel the city is growing too fast. Interestingly, residents are now less inclined to believe Albuquerque is growing too fast than was observed in the 1999 study (53% and 62%, respectively).

When given two options as to the kind of growth they would like to see, the plurality (44%) of residents say they would prefer that residential areas in Albuquerque grow through developing vacant land in the built up parts of the city. Thirty percent disagree, believing growth should take place on vacant land that is now on outer boundaries of the city while 10% would like to see both types of growth. These results are almost identical to those observed in the previous study.

When asked in an unaided, open-ended manner what type of growth they would prefer on the vacant land in their part of town, the plurality (27%) of residents say they would like city parks/recreational facilities, while 17% would like to see single family housing and 11% say they do not want any development on the vacant land.



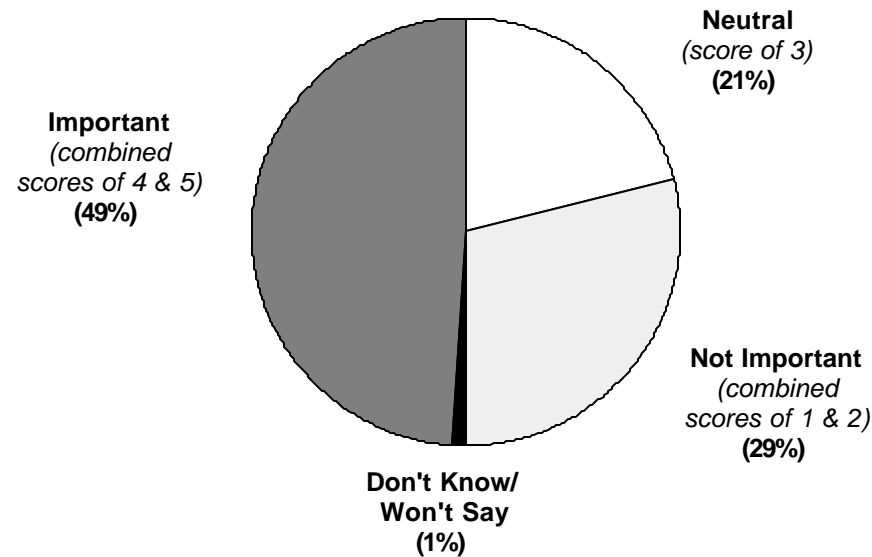
The plurality (42%) of residents say they generally support the concept of unifying local governments by combining the City of Albuquerque and Bernalillo County governments, though 24% are opposed to the idea and 9% say it depends. One-quarter of city residents have not formed an opinion on the issue of unifying local governments. These results are very similar to those observed in the 1999 study.

## Downtown Albuquerque

### Importance for Downtown Albuquerque to be an Active City Center

July 2001 Total Sample (N=1352)

(Based on a 5-Point Scale Where '5' = 'Very Important;' '1' = 'Not At All Important')

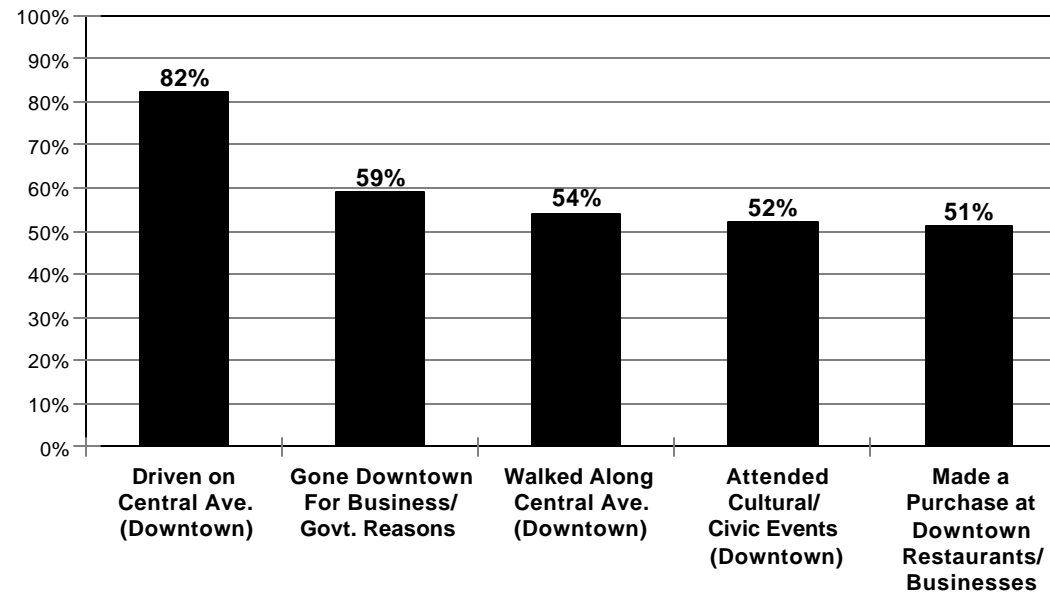


Residents were asked to rate how important it is to them that Downtown Albuquerque be an active city center based on 5-point scale where 5 is *very important* and 1 is *not at all important*. As shown above, half of area residents feel it is important that Downtown be an active center (31% say it is *very important*). Twenty-nine percent do not feel it is important to have an active city center and 21% have a neutral opinion. Residents who are more apt to feel it is important that Downtown Albuquerque be an active city center include those under the age of 35 (59%), Hispanics (57%) as compared to Anglos (43%) and residents living in the Central Albuquerque CPA (71%).

### Downtown Activities in the Past Year

July 2001 Total Sample (N=1352)

('Yes' Responses)



Residents were read a list of activities in Downtown Albuquerque and asked if they have participated in each at least one time in the past year. As shown above, over four-fifths (82%) of area residents have driven on Central Avenue through Downtown in the past year while three-fifths (59%) have gone Downtown for business or government reasons and 54% have walked along Central Avenue in the past year. Approximately half of city residents have attended cultural or civic events Downtown in the past year (52%) or made a purchase at a Downtown restaurant or business (51%). Younger residents, particularly those under the age of 35 are more likely to have participated in the various Downtown activities than are older residents.

## REASONS FOR NOT VISITING DOWNTOWN ALBUQUERQUE MORE OFTEN

(TOP 6 UNAIDED RESPONSES)

**JULY 2001  
SAMPLE  
(N = 1352)**

No need to go there	<b>28%</b>
Lack of parking	<b>21%</b>
Concern for personal safety	<b>15%</b>
Homeless/panhandlers	<b>9%</b>
Too far from home	<b>8%</b>
Not enough stores	<b>6%</b>
Nothing	<b>5%</b>
Don't know/won't say	<b>9%</b>

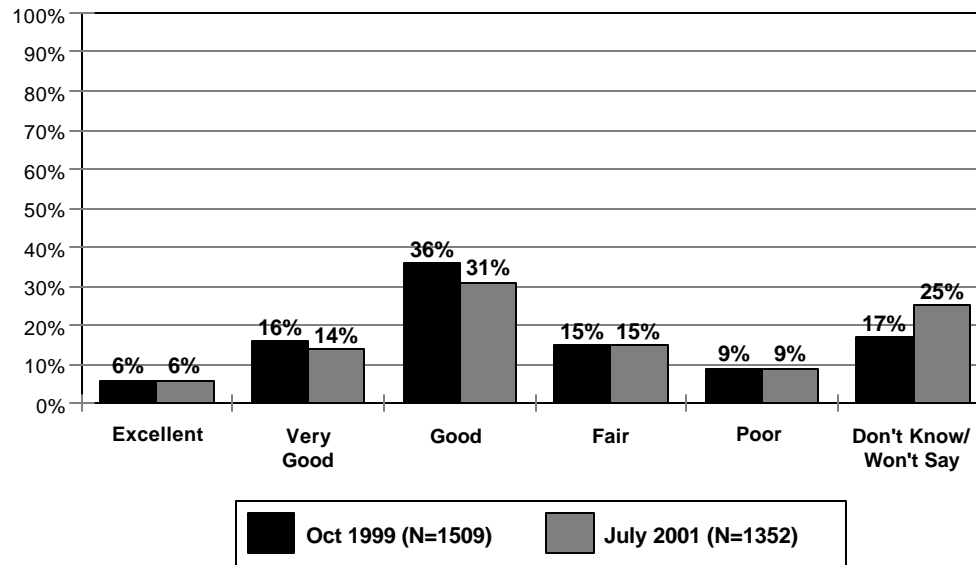
*Note: The sum of the percentages exceeds 100% due to multiple responses.*

When asked in an unaided, open-ended manner what keeps them from visiting Downtown Albuquerque more often, 28% say they do not have a need to go there while 21% cite a lack of parking, 15% express concern for their personal safety, 9% mention homeless/panhandlers and 8% say it is too far from home. Many other reasons were given though none of these were specifically cited by more than 6% of residents.

## Animal Control Services

### Evaluation of City of Albuquerque Animal Control Services

Total Sample



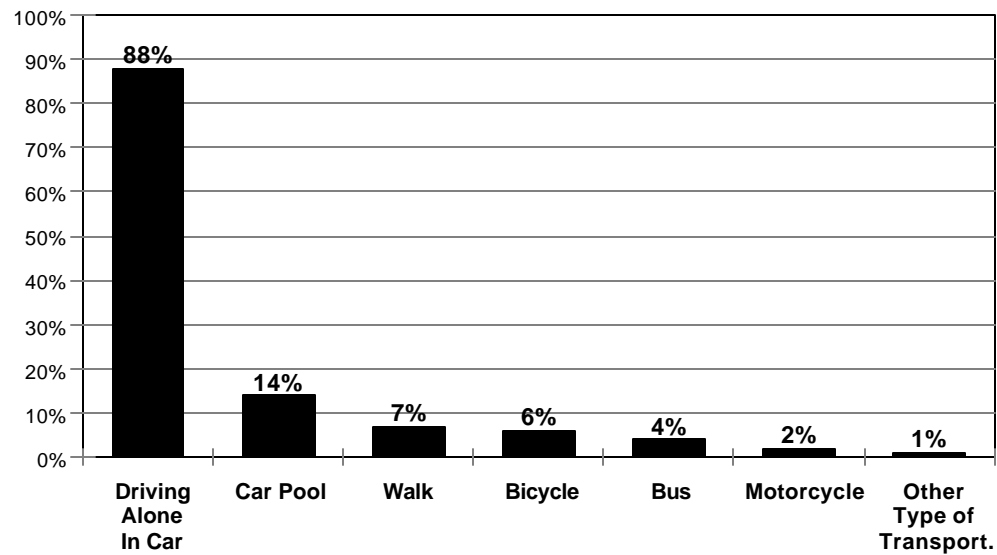
One-in-five residents rate the performance of the City of Albuquerque Animal Control Services as being either *excellent* (6%) or *very good* (14%) and another 31% give a *good* rating. However, one-quarter of residents feel the performance of the Animal Control Services is either *fair* (15%) or *poor* (9%). These results are consistent with those observed in the previous study. It should be noted that the plurality (41%) of residents say they would go to a City Animal Services/shelter if they wanted to get a dog or cat, while 31% would go to the Animal Humane Society.

The majority (53%) of city residents say they currently own at least one dog or cat. The vast majority of these pet owners (92%) say they have taken their pet(s) to a veterinarian for an annual checkup in the past 12 months and 80% of pet owners have had their dogs or cats spayed/neutered. Residents under the age of 35, Hispanics, those with lower levels of education and household income and residents of the Southwest Mesa/South Valley and Central Albuquerque CPA's are least inclined to have their pets spayed/neutered. The primary reason that residents give for not spaying or neutering their animals is the desire to breed them (39%), though 15% say they simply do not want to have it done, while 14% say their pet(s) are too young, and 13% cite expense.



## Transportation Issues

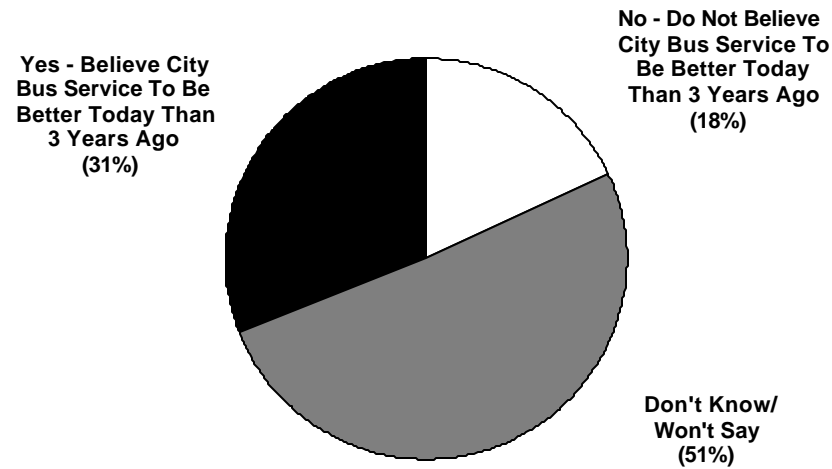
**Utilization of Various Types of Transportation in a Typical Week**  
July 2001 - Among Those Who Work or Go to School Outside of the Home (N=874)  
(Note: The Sum of the Percentages Exceeds 100% Due to Multiple Responses)



Approximately two-thirds of city residents either work outside the home (55%), go to school (3%) or both (7%). Residents who work and/or go to school outside the home were asked if they use various modes of transportation when commuting in a typical week. As shown above, the vast majority (88%) make at least one trip by driving in their car alone, while 14% car pool at least once a week. Seven percent of commuters make at least one trip to work or school by walking, 6% ride a bicycle and 4% take a bus. Clearly, driving alone is the dominant form of commuting to work or school.

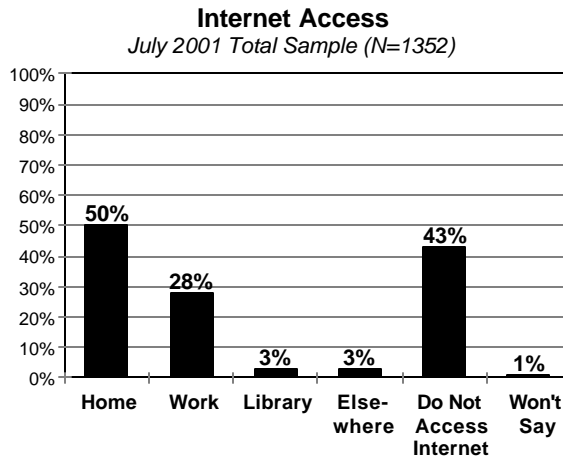
### Perceived Improvements in City Bus Services

July 2001 Total Sample (N=1352)

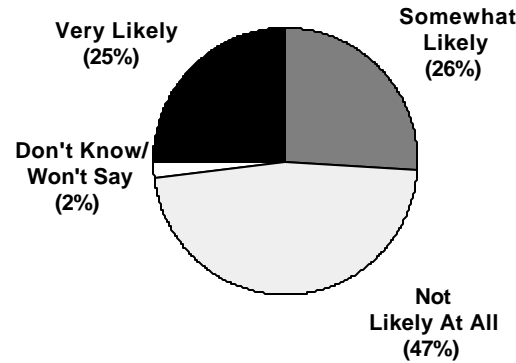


Related to how residents choose to commute, the table above shows that approximately one-third (31%) of area residents generally believe the city bus service is better today than it was three years ago, though 18% do not feel the service is better and 51% have not formed an opinion on the issue.

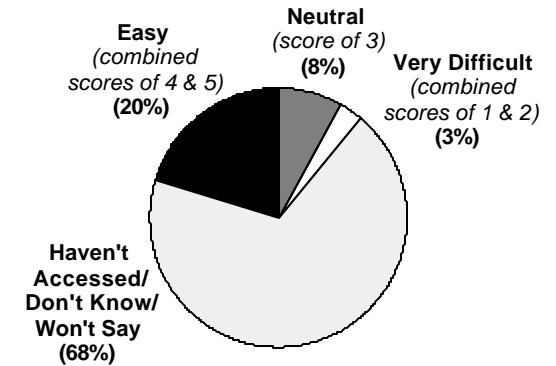
## Internet Access & Usage



**Likelihood of Using a Secured City Internet Site to Pay City Bills/Fees**  
July 2001 - Among Those Who Have Internet Access (N=770)



**Ease in Finding Information on City Web Page**  
July 2001 - Among Those Who Have Internet Access (N=770)  
(Based on 5-Point Scale Where '5' = 'Very Easy'; '1' = 'Very Difficult')



As shown above, the majority of residents (56%) have access to the Internet. Half of the residents have access at home, 28% access the Internet at work, 3% go to the library and 3% access the Internet from other places. Anglo residents, those with higher levels of income and education and those under the age of 50 are most apt to have Internet access.

Approximately half of area residents who have access to the Internet say they are either *somewhat likely* (26%) or *very likely* (25%) to use a secured city Internet site to pay their city bills and fees. This represents 28% of all city residents. Being fast and convenient is the primary reason residents give for saying they would use the Internet to pay their city bills. Conversely, approximately one-third of Internet users say they would not use the Internet to pay bills because they do not feel it would be secure.

One-in-five residents who have Internet access say they have accessed the city's web page and found it easy to find the information they needed. The large majority (68%) have not accessed the city's website.

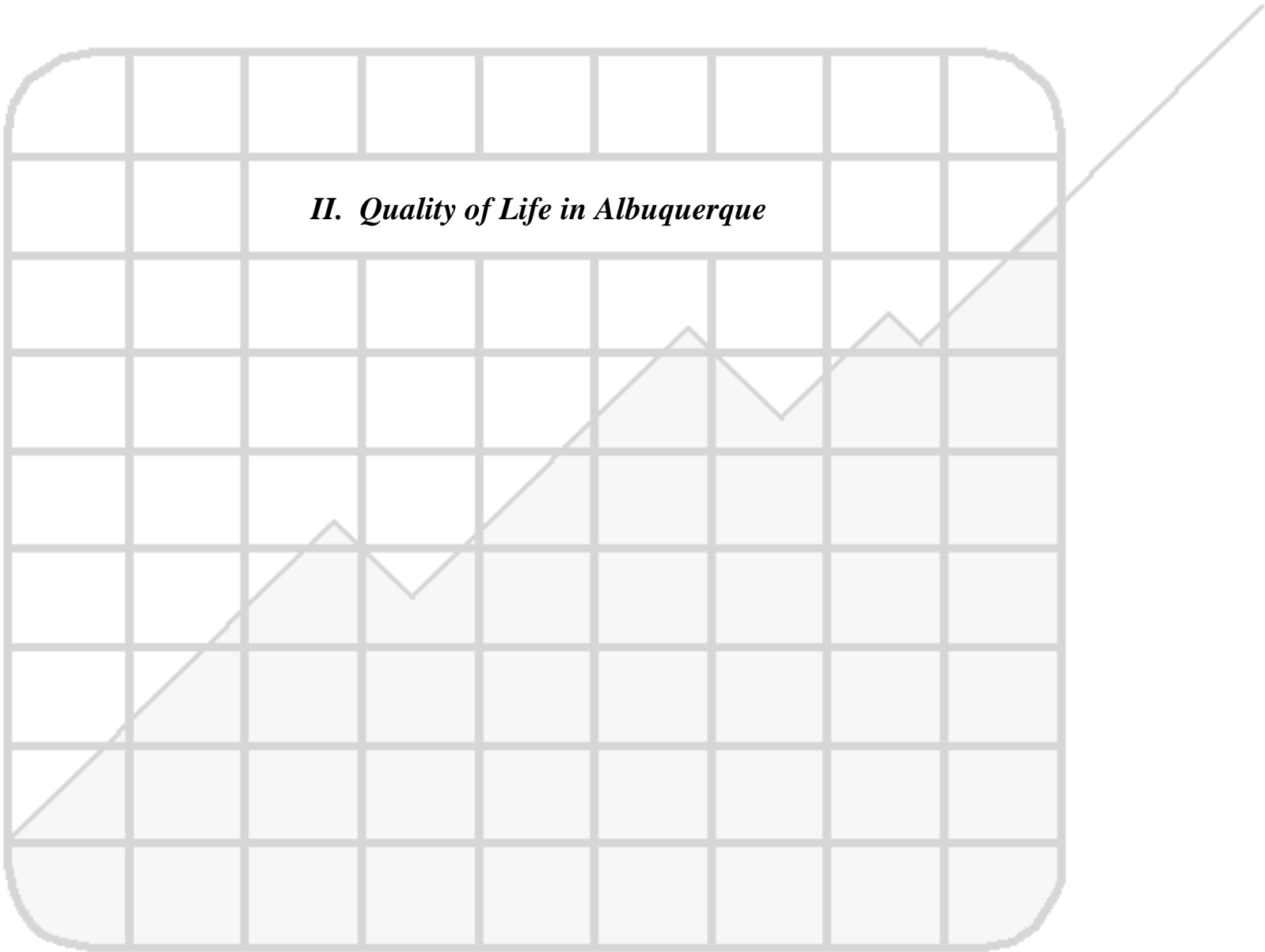
NUMBER OF TIMES ORDERED PRODUCTS/SERVICES  
VIA THE INTERNET IN THE PAST YEAR

ESTIMATED AMOUNT SPENT FOR PRODUCTS/SERVICES  
ORDERED VIA THE INTERNET IN THE PAST YEAR

AMONG THOSE WHO HAVE INTERNET ACCESS

	<i>JULY 2001 RESPONSES (N = 770)</i>		<i>JULY 2001 SAMPLE (N = 1352)</i>
Did not order products/services through the Internet	<b>41%</b>	\$100 or less	<b>6%</b>
1 to 2 times	<b>14%</b>	\$101 to \$250	<b>6%</b>
3 to 5 times	<b>16%</b>	\$251 to \$500	<b>6%</b>
6 to 10 times	<b>11%</b>	\$501 to \$1500	<b>2%</b>
11 times or more	<b>14%</b>	\$1501 or more	<b>9%</b>
Don't know/won't say	<b>4%</b>	Don't know/won't say	<b>5%</b>
		Have not ordered anything	<b>24%</b>
		Do not have access to Internet	<b>43%</b>

The majority (55%) of residents who have Internet access say they have ordered products or services over the Internet in the past year. One-quarter (25%) have made six or more orders in the past year, while 30% have done so five times or less. In total, 9% of city residents spent more than \$1,500 over the past year on goods and services purchased over the Internet, while 8% spent between \$251 and \$1,500 and 12% spent \$250 or less.



## Change in Albuquerque's Quality of Life

*Question 1: Overall, in the past year, would you say that the City of Albuquerque has become a better place to live, is about the same, or has become worse?*

### 2001 DEMOGRAPHIC VARIANCES

	<i>OCT. 1999 SAMPLE (N = 1509)</i>	<i>JULY 2001 SAMPLE (N = 1352)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			<u>MALE</u>	<u>FEMALE</u>	<u>18 TO 34 YEARS</u>	<u>35 TO 49 YEARS</u>	<u>50 TO 64 YEARS</u>	<u>65 YEARS AND OVER</u>	<u>HISPANIC</u>	<u>ANGLO</u>	<u>LESS</u>	<u>\$20,000</u>	<u>\$35,000</u>	<u>\$50,000</u>	<u>\$75,000</u>	<u>5 YEARS OR LESS</u>	<u>6 TO 9 YEARS</u>	<u>10 TO 19 YEARS</u>	<u>20 YEARS OR MORE</u>
											<u>THAN \$20,000</u>	<u>TO \$35,000</u>	<u>TO \$50,000</u>	<u>TO \$75,000</u>	<u>OR MORE</u>				
Better place	12%	<b>14%</b>	16%	13%	18%	13%	14%	12%	19%	11%	15%	14%	17%	11%	13%	16%	16%	14%	14%
About the same	53%	<b>54%</b>	56%	52%	60%	54%	51%	50%	46%	59%	49%	55%	59%	59%	68%	60%	63%	54%	51%
Worse place	32%	<b>29%</b>	26%	32%	18%	31%	33%	34%	33%	27%	33%	27%	22%	29%	17%	16%	19%	30%	34%
Don't know/won't say	2%	<b>3%</b>	2%	3%	4%	2%	2%	3%	2%	3%	3%	3%	2%	1%	3%	9%	2%	2%	1%

### 2001 DEMOGRAPHIC VARIANCES

	<i>OCT. 1999 SAMPLE (N = 1509)</i>	<i>JULY 2001 SAMPLE (N = 1352)</i>	EDUCATION					COMMUNITY PLANNING AREA									
			<u>SOME H.S. OR LESS</u>	<u>H.S. GRAD.</u>	<u>SOME COLL./ ASSOC.</u>	<u>COLL. GRAD.</u>	<u>GRAD. WORK OR DEGREE</u>	<u>CENTRAL ABQ</u>	<u>WEST- SIDE</u>	<u>FOOT- HILLS</u>	<u>MID- HEIGHTS</u>	<u>EAST GATEWAY</u>	<u>NEAR HEIGHTS</u>	<u>NORTH ABQ</u>	<u>NORTH VALLEY</u>	<u>SW MESA/ SOUTH VALLEY</u>	
Better place	12%	<b>14%</b>	15%	17%	13%	12%	13%	24%	11%	10%	18%	15%	11%	10%	12%	19%	
About the same	53%	<b>54%</b>	46%	47%	58%	58%	63%	46%	46%	66%	48%	53%	61%	64%	55%	51%	
Worse place	32%	<b>29%</b>	37%	33%	26%	27%	23%	26%	40%	23%	31%	29%	24%	23%	32%	30%	
Don't know/won't say	2%	<b>3%</b>	2%	3%	3%	4%	1%	3%	3%	1%	3%	4%	4%	3%	-	-	

City residents are twice as likely to feel Albuquerque has become a worse place to live over the past year as they are to feel it has become a better place (29% and 14%, respectively). The majority of residents (54%) feel the quality of life in Albuquerque is about the same as it was last year.

Residents who are more apt to feel Albuquerque has become a worse place to live over the past year include:

- those age 35 and over as compared to younger residents (32% and 18%, respectively);
- those earning less than \$75,000 (29%) as compared to those with higher levels of income (17%);
- those who have lived in Albuquerque 10 years or more (33%) as compared to newer residents (17%);
- those with a high school education or less (35%); and
- residents living on the Westside (40%).

*Comparison to Previous Study:* Overall, the results are very similar to those observed in the previous study.

**Favorite Aspect About Albuquerque**  
(UNAIDED RESPONSES)

*Question 2: What do you like most about Albuquerque? What else?*

	JULY 2001 SAMPLE (N = 1352)		JULY 2001 SAMPLE (N = 1352)		JULY 2001 SAMPLE (N = 1352)		JULY 2001 SAMPLE (N = 1352)
<b><u>Location/Setting/Size</u></b>		<b><u>Activities</u></b>		<b><u>Economic Issues</u></b>		<b><u>Ambiance</u></b>	
Climate/weather is pleasant	57%	Arts/cultural events	2%	Good jobs are available	2%	Nice neighborhoods	2%
Scenic mountain setting/scenery	16%	Food/restaurants	2%	Cost of living is low/reasonable	*	Clean town/area	1%
Proximity to mountains/wilderness	5%	Variety of entertainment	2%	Cost of housing is low/reasonable	*	Environmentally clean/friendly	1%
Easy access to everything	4%	Good general programs/facilities	1%	My job	*	Lack of gang/youth problems/graffiti	*
Open spaces of land	3%	Parks	1%	Potential for income growth	*	Crime rate is low	*
Air quality/atmosphere	3%	Shopping/close to shopping	1%	Labor force/skilled labor available	*	Nice city	*
Peaceful/isolated	2%	Recreation facilities	*	Taxes are reasonable	*	Colorful bridges	*
Growth rate is just right	1%	Zoo	*	Wages are good	*	Southwest charm	*
Outdoor recreation	1%	Senior centers	*	Financial plan	*	Safe place to live	*
Far away from big cities	1%	Balloon Fiesta	*	Economic base is growing	*	Lights at night	*
Access to skiing/sports	1%	Golf course	*	Presence of SNL/Kirtland AFB	*	The North Valley	*
Sunsets/sky	1%	Downtown	*	Wealth	*	Old neon signs	*
Location/geographic location	*	Church social groups	*			Ambiance	*
Southwest	*	Botanical gardens	*	<b><u>Infrastructure/Schools/Hospitals</u></b>		Historical background	*
No natural disasters	*	Summer activities	*	Higher education available	1%	No skyscrapers	*
Desert	*	Rehabilitation/Downtown	*	Good hospitals/medical centers	1%	Housing designs/architecture	*
River	*	The variety of amenities	*	Traffic is light/low traffic congestion	*		
Bosque	*	Casinos	*	Roads/streets/highways good condition	*	<b><u>Other</u></b>	
		Excellent church	*	Educational system is good	*	Govt./political leadership competent	*
<b><u>Human Interest</u></b>		Broncos program	*	UNM	*	Potential	*
Friendly people	15%	Dance clubs	*	Schools are good	*	Trying to progress	*
Small town atmosphere	9%	Bike paths	*	Good police department	*	Non-smoking areas in city	*
Cultural diversity	7%	Enjoy university area	*	UNM Hospital	*	Very little	*
Close to family	4%	Libraries	*	Transportation system	*		
Was born here/familiarity	2%					Everything	5%
Laid-back atmosphere	2%					Nothing	1%
It's home	1%					Don't know/won't say	5%
Immigrant-friendly	*						
Lifestyle	*						

\* Less than 1% reported.

Note: The sum of the percentages exceeds 100% due to multiple responses.

When asked in an unaided, open-ended manner what they like most about Albuquerque, the majority (57%) of residents mention the climate, while 16% mention the scenic mountain setting and 15% cite the friendly people. Other frequently mentioned attributes include: small town atmosphere (9%), cultural diversity (7%), everything (5%) and proximity to the mountains/wilderness (5%).



## Primary Problem Facing Albuquerque Residents

(UNAIDED RESPONSES)

*Question 3: What is the single biggest problem facing residents of Albuquerque today?*

	JULY 2001 SAMPLE (N = 1352)		JULY 2001 SAMPLE (N = 1352)		JULY 2001 SAMPLE (N = 1352)		JULY 2001 SAMPLE (N = 1352)
<b><u>Crime/Personal Safety</u></b>		<b><u>Infrastructure</u></b> (continued)		<b><u>Economic Issues</u></b> (continued)		<b><u>Other</u></b>	
Crime rate is high	33%	Orange barrels/constant repairs	1%	Utilities high	1%	Baseball stadium	1%
Gangs	4%	Energy	*	Cost of housing is high/unreasonable	*	Lack of youth activities	*
Drugs/dealers	2%	Trash collection	*	Lack of aggressiveness toward	*	Family problems	*
DWI rate is high	1%	Trash	*	economic development	*	Medical care	*
Graffiti	1%	Infrastructure growth for utilities	*	Gas prices high	*	Indifference/empathy	*
Police don't respond/lack of presence	1%	Night time public transportation	*	Poverty	*	People are unfriendly	*
Vandalism	1%			Economy	*	Discrimination	*
Homelessness is high	*	<b><u>Government/Education/Services</u></b>		Unemployment high	*	Cultural diversity/lack of events	*
Need more police officers	*	Gov./political leadership incompetent	5%	City funding	*	People coming from Mexico/foreigners	*
Violence	*	Educational system is poor	3%	Lack of money for revitalization	*	Too many rentals/apartments	*
Domestic/family violence	*	The mayor	1%	Industrial revenue bonds	*	Reservations/too much land	*
Drivers/too wild/too careless/bad	*	Government spending	*	Budget cutbacks	*	Last in all things good,	
Road rage	*	Too much government intervention	*	Programs being dropped for lack of money	*	first in all things bad like DWI's	*
Police dept. needs more money	*	Politics	*			Gambling	*
Gun laws	*	Lack of support for teachers	*	<b><u>Environmental Issues</u></b>		Lack of discipline	*
Laws not enforced	*	Management of school districts	*	Lack of water/water supply	4%	No neighborhood involvement	*
Teenagers cruising Central NW	*	Not business-friendly	*	Noise	*	Intel	*
Not safe	*	Lack of city services	*	Environment/polluted air/water	*	Small town attitude	*
Bad publicity regarding crime/violence	*	Inadequate mental healthcare	*	Climate/weather is unpleasant	*	Big city problems	*
Police writing tickets instead of		Overcrowded schools	*	Nuclear waste transport/WIPP	*	Losing the Dukes	*
catching criminals	*	Area code dispute	*	Lack of landscaping/vegetation	*	Immigrants not able to get driver's license	*
Poor judicial system	*	Government help	*	Ground water pollution/contamination	*	Alcohol abuse	*
Police force is unskilled	*	Same services in all areas of Albuquerque	*	Weed ordinance not enforced/		The media	*
Curfew hours need enforcing	*	No progression	*	property upkeep	*		
Old pipelines	*	Good ole boys attitude	*			Nothing/no drawbacks	1%
Poor lighting	*	School dropouts	*			Don't know/won't say	5%
				<b><u>Growth/Planning</u></b>			
<b><u>Infrastructure</u></b>		<b><u>Economic Issues</u></b>		Growing too big/too fast	3%		
Traffic congestion	7%	Cost of living is high/unreasonable	3%	Land development out of control	1%		
Big I construction	2%	Taxes are high/unreasonable	3%	Too many people	*		
Lack of good city transit	2%	Good jobs are unavailable/few	2%	Lack of master planning	*		
Roads/streets/highways/ poor	1%	Low wages	1%	Partially built	*		

\* Less than 1% reported.

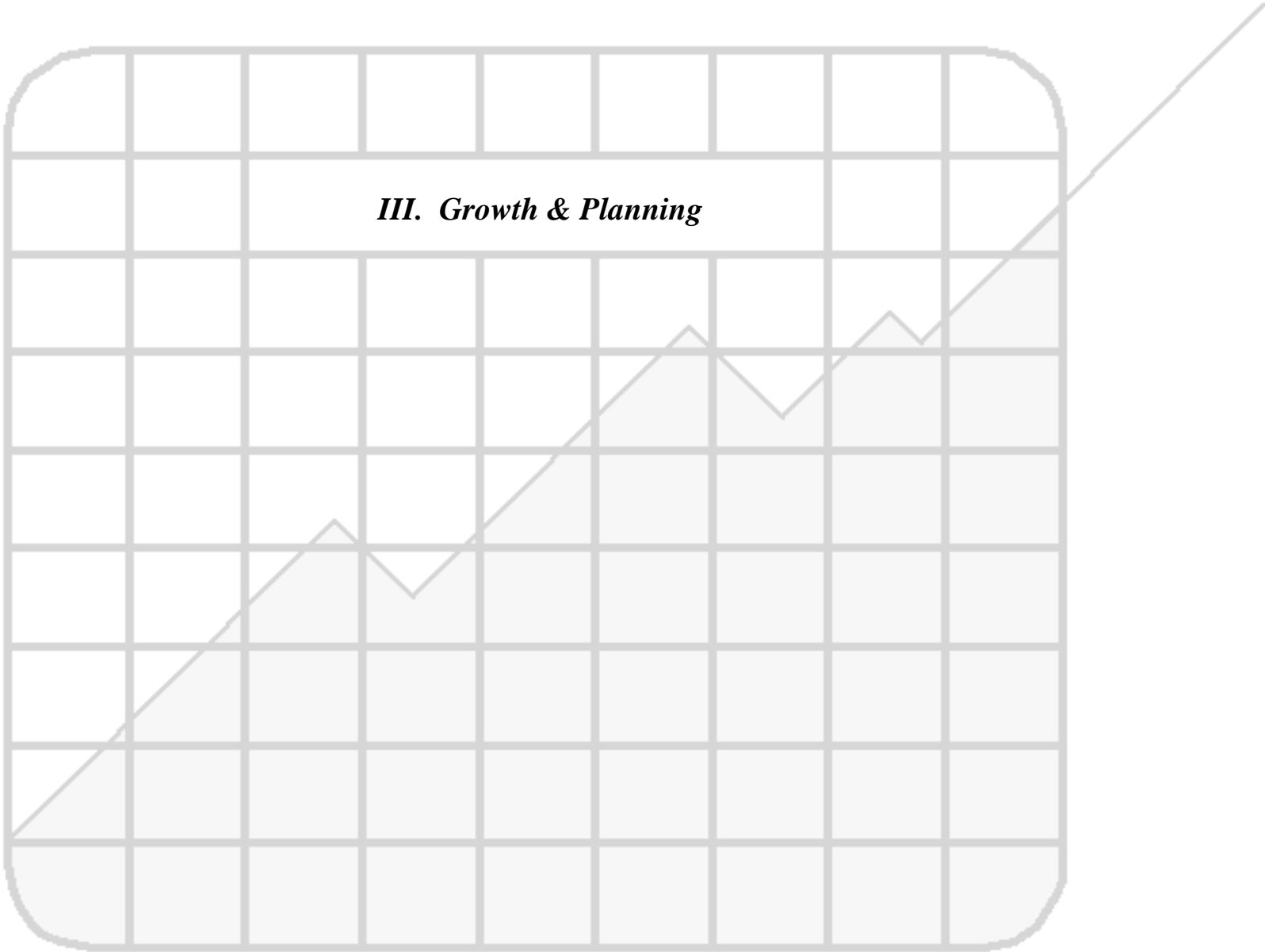
When asked what is the single biggest problem facing residents of Albuquerque today, one-third say the crime rate is high, while 7% mention traffic congestion and 5% feel the political leadership is incompetent. While many other problems were mentioned, none of these were specifically cited by more than 4% of residents.

**Other Problems Facing Albuquerque Residents**  
**AMONG THOSE WHO SAID THERE WAS A PROBLEM FACING ALBUQUERQUE TODAY**  
**(UNAIDED RESPONSES)**

*Question 4: What other problems are facing Albuquerque residents today?*

<u>JULY 2001 RESPONSES (N = 1269)</u>	<u>JULY 2001 RESPONSES (N = 1269)</u>	<u>JULY 2001 RESPONSES (N = 1269)</u>	<u>JULY 2001 RESPONSES (N = 1269)</u>
<b><u>Crime/Personal Safety</u></b>	<b><u>Infrastructure</u> (continued)</b>	<b><u>Environmental Issues</u></b>	<b><u>Other</u></b>
Crime rate is high 18%	Energy *	Lack of water/water supply 7%	Lack of youth activities 1%
Gangs 7%	Too few bridges over the Rio Grande *	Environment/polluted air/water 1%	Baseball stadium 1%
Drugs/dealers 4%	Too much use of energy *	Noise 1%	People are not friendly 1%
Graffiti 3%	Airport too small *	Ground water pollution/contamination 1%	Medical care 1%
DWI rate is high 2%	Low income housing/special situations *	Lack of landscaping/vegetation *	Family problems 1%
Violence 1%	Homes on busy streets *	Air pollution *	Too few cultural events *
Police/don't respond/lack of presence 1%	Infrastructure growth for utilities *	Climate/weather is unpleasant *	Lack of discipline *
Homelessness is high 1%	Draining water flooding streets *	Water restrictions *	City looks dumpy *
Domestic/family violence 1%	<b><u>Government/Services/Education</u></b>	No water conservation by city *	No neighborhood involvement *
Need more police/cops 1%	Educational system is poor 10%	Cockroaches *	Teenagers cruising Central NW *
School violence 1%	Gov./pol. leadership incompetent 5%	<b><u>Economic Issues</u></b>	No baseball/losing the Dukes *
Drivers/too wild/too careless/bad 1%	The mayor 1%	Cost of living is high/unreasonable 5%	Lack of parental involvement *
Vandalism *	Weed ordin. not enforced/property upkeep 1%	Taxes are high/unreasonable 4%	Lack of entertainment *
Not safe *	Lack of recreation facilities/parks 1%	Good jobs are unavailable/few 3%	Indifference/empathy *
Laws not enforced *	Government spending *	Low wages 3%	Discrimination *
Gun violence *	Lack of support for teachers *	Cost of housing is high/unreasonable 2%	Moral decline *
Police dept. needs more money *	Programs being dropped for lack of money *	Utilities high 2%	Lack of access to entertainment facilities *
Dogs/loose pets *	Area code dispute *	Gas prices high 1%	Lack of entertainment venues *
Police too eager to use guns *	Cutting back social services *	Gambling *	Alcohol abuse *
Police attitude of superiority *	No progression *	Poverty *	Small town attitude *
Inadequate jail system/release *	Not business-friendly *	Economy *	Prescription drugs for seniors *
Animal cruelty *	Government under-represented on West Side *	Lack of housing *	Cultural diversity/lack of events *
Poor lighting *	Politics *	Labor force/skilled labor unavailable *	Lack of stores *
Inconsistent arrests *	Good ole boys attitude *	Budget cutbacks *	Nothing/no drawbacks 9%
Teen drinking *	Management of resources *	Cost of healthcare for businesses/employees *	Don't know/won't say 10%
Escapes from BCDC *	Inadequate mental healthcare *		
Drunks *	Lack of school sports *	Newcomers stealing jobs *	* Less than 1% reported.
Rape *	People abusing the welfare system *	Lack of money for parks with trees *	
	Zoning laws/policies *	Lack of money for revitalization *	Note: The sum of the percentages exceeds 100% due to multiple responses.
<b><u>Infrastructure</u></b>	Speech therapy not available *	<b><u>Growth/Planning</u></b>	
Traffic congestion 12%	to home-schoolers *	Growing too big/too fast 4%	
Roads/streets/highways/poor 4%	Too many restrictions on open space *	Land development out of control 2%	
Big I construction 3%	Lack of aggressiveness toward econ. dev. *	Lack of master planning *	
Orange barrels/constant repairs 3%	Lack of city services *	Too many people *	
Lack of good city transit 2%	Trash collection *	Partially built *	
Trash 1%		Uncontrolled growth on West Side *	
Infrastructure deteriorating *			

When asked what other problems are facing the area another 18% mention the crime rate is high, while 12% mention traffic congestion, 10% say the education system is poor, 7% cite the gang problem and 7% mention the lack of water. One-fifth of Albuquerque residents either did not mention any other problems (10%) or said there are no other problems (9%).



## Household Saving Water

Question 27: Do you consider your household to be saving water?

	<i>JULY 2001 SAMPLE (N = 1352)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		<u>MALE</u>	<u>FEMALE</u>	<u>18 TO 34 YEARS</u>	<u>35 TO 49 YEARS</u>	<u>50 TO 64 YEARS</u>	<u>65 YEARS AND OVER</u>	<u>HISPANIC</u>	<u>ANGLO</u>	<u>LESS</u>	<u>\$20,000</u>	<u>\$35,000</u>	<u>\$50,000</u>	<u>\$75,000</u>	<u>5 YEARS OR LESS</u>	<u>6 TO 9 YEARS</u>	<u>10 TO 19 YEARS</u>	<u>20 YEARS OR MORE</u>
										<u>THAN \$20,000</u>	<u>TO \$35,000</u>	<u>TO \$50,000</u>	<u>TO \$75,000</u>	<u>OR MORE</u>				
Yes - Consider household to be saving water	<b>91%</b>	90%	91%	87%	88%	94%	95%	92%	90%	92%	90%	92%	92%	84%	88%	83%	93%	91%
No - Do not consider household to be saving water	<b>8%</b>	7%	8%	11%	9%	5%	3%	7%	8%	7%	9%	7%	6%	13%	10%	13%	4%	7%
Don't know/won't say	<b>2%</b>	3%	1%	2%	3%	1%	1%	1%	2%	1%	1%	1%	2%	3%	2%	3%	2%	1%

		EDUCATION					COMMUNITY PLANNING AREA										
	<i>JULY 2001 SAMPLE (N = 1352)</i>	<i>SOME H.S. OR LESS</i>	<i>SOME H.S. GRAD.</i>	<i>SOME COLL./ ASSOC.</i>	<i>COLL. GRAD.</i>	<i>GRAD. WORK OR DEGREE</i>	<i>CENTRAL ABQ</i>	<i>WEST- SIDE</i>	<i>FOOT- HILLS</i>	<i>MID- HEIGHTS</i>	<i>EAST GATEWAY</i>	<i>NEAR HEIGHTS</i>	<i>NORTH ABQ.</i>	<i>NORTH VALLEY</i>	<i>SW MESA/ SOUTH VALLEY</i>		
Yes - Consider household to be saving water	<b>91%</b>	93%	94%	90%	87%	87%	90%	89%	86%	92%	95%	91%	83%	95%	93%		
No - Do not consider household to be saving water	<b>8%</b>	5%	6%	6%	11%	12%	9%	11%	13%	8%	2%	7%	8%	3%	7%		
Don't know/won't say	<b>2%</b>	2%	-	3%	2%	1%	1%	1%	1%	1%	3%	2%	8%	2%	1%		

Approximately nine-in-ten (91%) residents say they consider their household to be saving water.

## Encouragement to Participate in City's Water Conservation Programs

(UNAIDED RESPONSES)

*Question 28: What would encourage (has encouraged) you to participate in the city's water conservation programs?*

	JULY 2001 SAMPLE (N = 1352)		JULY 2001 SAMPLE (N = 1352)		JULY 2001 SAMPLE (N = 1352)
Knowing our water is limited	37%	Sees city wasting water	*	Water assessments	*
Lower water bill	15%	TV programs	*	Less laundry loads	*
Knowing you are preserving resources	13%	Seeing video tapes about this program	*	News	*
Knowing/doing socially conscious deed	5%	Mayor	*	50/50 faucet replacement	*
Know more about xeriscaping/plants/installment/benefits	5%	Low-flow toilets	*	Keep water safe to drink	*
Mix landscaping with xeriscaping & non-xeriscaping	5%	Pulsating shower head	*	Full dishwasher only	*
Information on how to reduce water use	3%	More time to do it/having help doing it	*	Threat of a fire	*
Know more about low flow toilets/satisfaction w/them	3%	Just the want to do it	*	Do away with so many golf courses	*
Remembering to practice/reminders to practice it	3%	Bottled water	*	Brush fires	*
Financial incentives (rebates/discounts)	2%	Water police	*	Not on city water	*
Do not make property decisions	2%	More public notices	*	Like green lawn	*
Home evaluation & toilet installment at same time	1%	Check sewer/pipes	*	Weather	*
Growing population/development	1%	Bubble system for plants	*	Recycle water for lawn	*
Being able to control the behavior of household members	1%	Let yard die	*	Mandated xeriscaping	*
Do not have landscaping property	1%	Water according to guidelines	*	Schools/school child encouraged it	*
Use leadership/example	*	If landlord would install water saving devices	*	Small lawn	*
Less shower time	*	Lower gas bill	*	Already reducing water use	37%
A way to finance it with installment payments/afford it	*	Individual choice for landscaping	*	Nothing	7%
Green drop days	*	Making it convenient/removing barriers	*	Don't know/won't say	4%

\* Less than 1% reported.

Note: The sum of the percentages exceeds 100% due to multiple responses.

When asked what would or has encouraged them to participate in the city's water conservation programs 37% mention knowing our water is limited while 15% are encouraged by lower water bills and 13% know they are preserving resources.

### Perception of Albuquerque's Growth Rate

Question 38: In your opinion, is Albuquerque's growth too fast, too slow, or just about right?

2001 DEMOGRAPHIC VARIANCES																			
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
Too fast	62%	<b>53%</b>	51%	55%	39%	57%	56%	62%	57%	53%	57%	60%	42%	58%	46%	36%	53%	49%	61%
Just about right	32%	<b>37%</b>	37%	37%	45%	35%	36%	30%	38%	36%	37%	31%	46%	36%	42%	45%	37%	39%	33%
Too slow	3%	<b>6%</b>	8%	5%	12%	5%	4%	3%	4%	6%	4%	5%	8%	2%	12%	11%	6%	8%	4%
Don't know/won't say	3%	<b>4%</b>	4%	3%	4%	2%	4%	5%	1%	6%	2%	5%	4%	5%	-	8%	5%	4%	2%

2001 DEMOGRAPHIC VARIANCES																									
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA																	
			SOME	H.S.	SOME	COLL.	GRAD.	CENTRAL	WEST-	FOOT-	MID-	EAST	NEAR	NORTH	NORTH	SW MESA/ SOUTH									
			H.S.		COLL./		WORK OR										ABQ	SIDE	HILLS	HEIGHTS	GATEWAY	HEIGHTS	ABQ	VALLEY	VALLEY
			OR LESS		ASSOC.		DEGREE																		
Too fast	62%	53%	61%	57%	52%	47%	55%	58%	54%	44%	50%	49%	58%	44%	65%	62%									
Just about right	32%	37%	31%	38%	37%	38%	37%	38%	34%	42%	42%	39%	31%	45%	29%	33%									
Too slow	3%	6%	5%	3%	8%	9%	4%	1%	7%	7%	6%	6%	8%	7%	3%	5%									
Don't know/won't say	3%	4%	3%	2%	3%	7%	4%	4%	5%	6%	2%	6%	3%	5%	3%	1%									

The majority of residents (53%) feel Albuquerque is growing too fast, while 37% feel the rate of growth is about right and 6% feel Albuquerque is growing too slowly. Residents who are more apt to feel Albuquerque is growing too fast include:

- seniors (62%) as compared to those under the age of 35 (39%);
- those who have lived in Albuquerque 20 years or more (61%) as compared to those living here for 5 years or less (36%);
- residents of the North Valley (65%) and Southwest Mesa/South Valley (62%); and
- those who think Albuquerque has become a worse place to live over the past year (69%).

*Comparison to Previous Study:* Residents are less inclined to believe Albuquerque is growing too fast than was observed in the 1999 study (53% and 62%, respectively).

## Preferred Type of Growth in Albuquerque's Residential Areas

Question 39: In your opinion, should Albuquerque residential areas...

- P** Grow through developing vacant land in the built up parts of the city
- P** Grow on vacant land that is now on the outer boundaries of the city

## 2001 DEMOGRAPHIC VARIANCES

	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
Grow through developing vacant land in the built up parts of the city	46%	<b>44%</b>	45%	43%	45%	43%	49%	38%	37%	48%	42%	46%	46%	51%	48%	42%	55%	42%	44%
Grow on vacant land that is now on the outer boundaries of the city	26%	<b>30%</b>	30%	29%	36%	35%	20%	24%	37%	24%	33%	35%	30%	27%	27%	34%	33%	27%	28%
Both types of growth ( <i>volunteered</i> )	12%	<b>10%</b>	12%	9%	9%	9%	13%	10%	10%	10%	6%	8%	11%	8%	18%	12%	5%	15%	9%
Neither ( <i>volunteered</i> )	4%	<b>6%</b>	6%	6%	3%	5%	8%	8%	6%	6%	7%	4%	5%	7%	3%	4%	2%	6%	7%
No growth at all ( <i>volunteered</i> )	3%	<b>2%</b>	2%	3%	1%	3%	3%	3%	2%	3%	2%	2%	1%	2%	*	*	3%	2%	3%
Don't know/won't say	9%	<b>8%</b>	6%	10%	5%	5%	9%	17%	8%	8%	11%	6%	6%	5%	3%	9%	3%	8%	9%

## 2001 DEMOGRAPHIC VARIANCES

	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA									
			SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY	SW MESA/ SOUTH VALLEY	
Grow through developing vacant land in built up parts of city	46%	44%	28%	38%	49%	48%	54%	44%	38%	40%	43%	56%	51%	50%	38%	31%	
Grow on vacant land that is now on the outer boundaries	26%	30%	40%	33%	29%	23%	20%	36%	31%	24%	24%	25%	30%	29%	40%	37%	
Both types of growth	12%	10%	6%	10%	9%	14%	15%	7%	15%	14%	16%	5%	4%	9%	7%	10%	
Neither	4%	6%	8%	7%	5%	5%	4%	3%	10%	4%	5%	8%	5%	5%	4%	6%	
No growth at all	3%	2%	2%	2%	2%	3%	2%	1%	2%	1%	3%	2%	2%	2%	4%	6%	
Don't know/won't say	9%	8%	15%	10%	6%	6%	5%	8%	4%	15%	10%	4%	8%	5%	7%	11%	

\* *Less than 1% reported.*



When given the option, the plurality (44%) of residents say they would prefer that residential areas in Albuquerque grow through developing vacant land in the built up parts of the city. Thirty percent disagree, believing growth should take place on vacant land that is now on the outer city boundaries, while 10% would like to see both types of growth.

*Ethnicity:* Anglo residents are twice as likely to prefer the city grow through developing vacant land in built up part of the city rather than on land on the outer boundaries (48% and 24%, respectively). In comparison, Hispanics are equally divided on the issue with 37% preferring each type of growth over the other.

*CPA:* Residents in East Gateway (56%), Near Heights (51%) and North Albuquerque (50%) are more inclined than others to prefer growth through developing vacant land within the city.

## Suggestions on What to Build/Develop on Local Vacant Land

(UNAIDED RESPONSES)

*Question 40: In thinking of vacant land in your part of town, what would you like to see built or developed on the vacant land?*

	JULY 2001 SAMPLE (N = 1352)		JULY 2001 SAMPLE (N = 1352)		JULY 2001 SAMPLE (N = 1352)
City parks/recreational facilities	27%	Convenience stores	*	Dave & Busters	*
Single family housing/separate free-standing dwelling	17%	Low income housing	*	Hotel	*
Want no development on this vacant land	11%	Fast food	*	YMCA	*
Multi-family housing/apartments/townhouses	5%	Cultural center	*	Senior citizen housing	*
Grocery stores	5%	Businesses	*	Hardware stores	*
Youth center	4%	Walking trail	*	Art center	*
Neighborhood retail and service businesses	4%	Hospital	*	High tech businesses	*
Large retail stores	3%	Swimming pools	*	New baseball stadium	*
Regional shopping mall	3%	Churches	*	Laundromat	*
Restaurants	2%	Day care center	*	Pharmacy	*
School	1%	A MVD office	*	Green spaces	*
Senior center	1%	Dog parks	*	Freeway loop	*
Landscaping/planting/ground maint./weed removal	1%	Golf courses	*	Drug treatment center	*
Police substation	1%	Playgrounds	*	Lumber store	*
Movie theater	1%	Amusement park	*	Vet hospital	*
Community center	1%	Businesses with jobs	*	Parking areas	*
Library	1%	Museum	*	Gas stations	*
Sports arena/sports oriented	*	Gardens	*	Skate park	*
Super Wal-Mart	*	Drag strip	*	Farms	*
Homeless shelter	*	Water fountain	*	Upscale homes	*
Offices	*	Performing arts center	*	Community services	*
Entertainment	*	Parking	*	There is no vacant land in this part of town	17%
Affordable housing	*	Clinic	*	Don't know/won't say	10%

\* Less than 1% reported.

Note: The sum of the percentages exceeds 100% due to multiple responses.

When asked in an unaided, open-ended manner what type of growth they would prefer on the vacant land in their part of town, the plurality (27%) say they would like city parks/recreational facilities, while 17% would like to see single family housing and 11% say they do not want any development on the vacant land.



## Support/Opposition Towards Unifying Local Governments

*Question 90: Finally, do you generally support or oppose the concept of unifying local governments by combining the City of Albuquerque and Bernalillo County governments?*

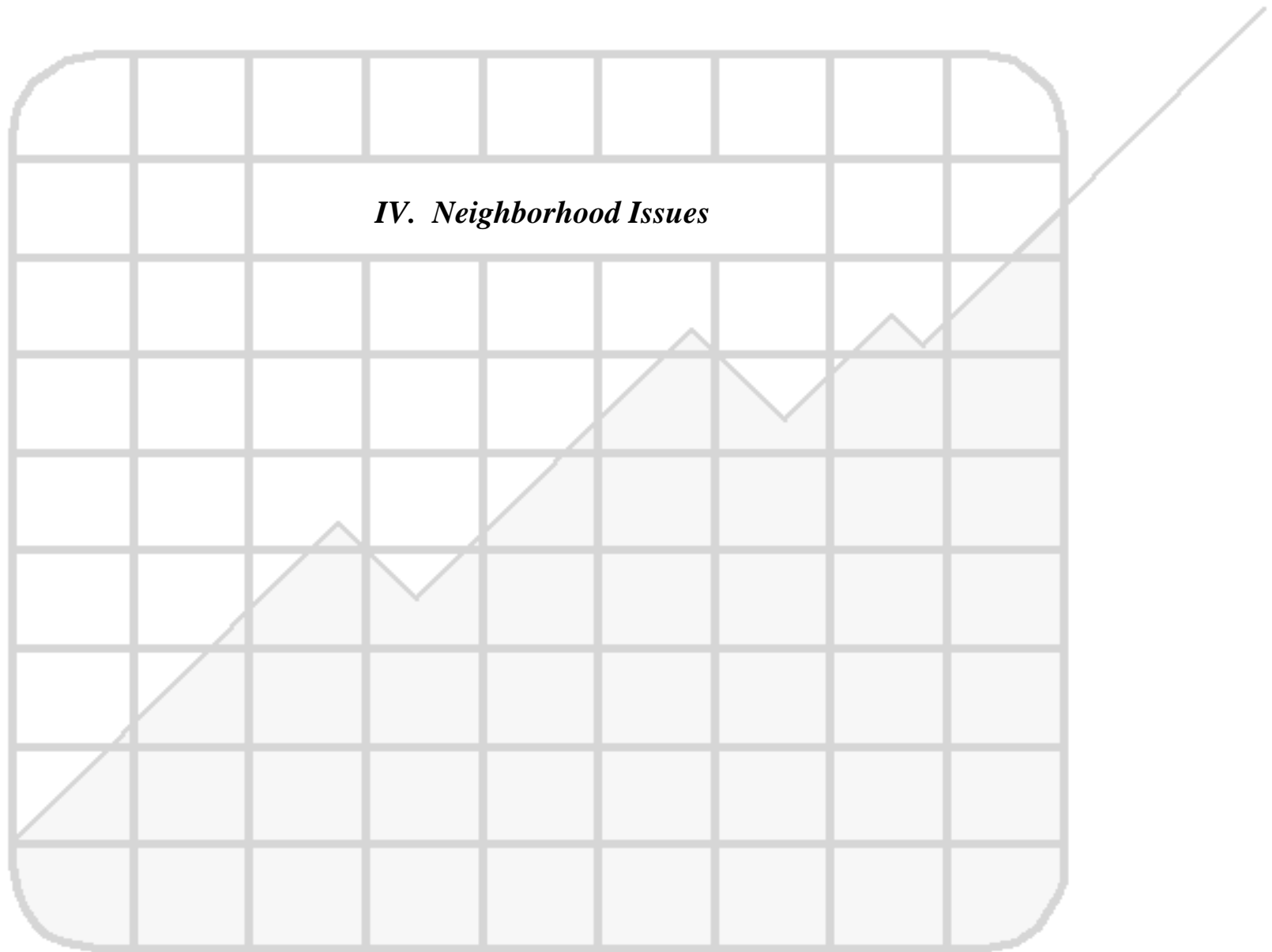
2001 DEMOGRAPHIC VARIANCES																			
	<i>OCT. 1999 SAMPLE (N = 1509)</i>	<i>JULY 2001 SAMPLE (N = 1352)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			<i>MALE</i>	<i>FEMALE</i>	<i>18 TO 34 YEARS</i>	<i>35 TO 49 YEARS</i>	<i>50 TO 64 YEARS</i>	<i>65 YEARS AND OVER</i>	<i>HISPANIC</i>	<i>ANGLO</i>	<i>LESS THAN \$20,000</i>	<i>\$20,000 TO \$35,000</i>	<i>\$35,000 TO \$50,000</i>	<i>\$50,000 TO \$75,000</i>	<i>\$75,000 OR MORE</i>	<i>5 YEARS OR LESS</i>	<i>6 TO 9 YEARS</i>	<i>10 TO 19 YEARS</i>	<i>20 YEARS OR MORE</i>
Support combining City of ABQ and Bernalillo County govern.	44%	<b>42%</b>	50%	35%	42%	46%	45%	33%	44%	42%	30%	42%	45%	51%	65%	36%	39%	49%	42%
Depends	9%	<b>9%</b>	8%	10%	7%	8%	12%	9%	8%	10%	8%	10%	8%	9%	8%	10%	12%	11%	8%
Oppose combining City of ABQ and Bernalillo County govern.	28%	<b>24%</b>	24%	25%	26%	26%	24%	19%	24%	23%	28%	24%	25%	21%	20%	22%	25%	21%	26%
Don't know/won't say	19%	<b>24%</b>	18%	30%	25%	20%	18%	38%	24%	25%	34%	25%	22%	19%	8%	32%	23%	19%	24%

2001 DEMOGRAPHIC VARIANCES																
	<i>OCT. 1999 SAMPLE (N = 1509)</i>	<i>JULY 2001 SAMPLE (N = 1352)</i>	EDUCATION					COMMUNITY PLANNING AREA								
			<i>SOME H.S. OR LESS</i>	<i>H.S. GRAD.</i>	<i>SOME COLL./ ASSOC.</i>	<i>COLL. GRAD.</i>	<i>GRAD. WORK OR DEGREE</i>	<i>CENTRAL ABQ</i>	<i>WEST- SIDE</i>	<i>FOOT- HILLS</i>	<i>MID- HEIGHTS</i>	<i>EAST GATEWAY</i>	<i>NEAR HEIGHTS</i>	<i>NORTH ABQ.</i>	<i>NORTH VALLEY</i>	<i>SW MESA/ SOUTH VALLEY</i>
Support combining City of ABQ and Bernalillo County govern.	44%	<b>42%</b>	36%	37%	41%	48%	54%	45%	51%	38%	48%	34%	37%	41%	37%	42%
Depends	9%	<b>9%</b>	6%	10%	10%	10%	9%	2%	7%	9%	11%	14%	7%	11%	13%	6%
Oppose combining City of ABQ and Bernalillo County govern.	28%	<b>24%</b>	20%	26%	28%	21%	21%	27%	22%	23%	21%	30%	26%	26%	22%	28%
Don't know/won't say	19%	<b>24%</b>	38%	27%	21%	20%	16%	26%	20%	30%	20%	22%	30%	23%	27%	24%

The plurality (42%) of residents say they generally support the concept of unifying local governments by combining the City of Albuquerque and Bernalillo County governments though 24% are opposed to the idea and 9% say it depends. One-quarter of city residents have not formed an opinion on the issue of unifying local governments. Support for unification is strongest among:

- men (50%) as compared to women (35%);
- those with a household income of \$75,000 or more (65%);

- those who have at least a four-year college degree (51%); and
- Westside residents (51%) and Mid-Heights residents (48%).



## Change in Quality of Life in Neighborhood

*Question 5: Overall, in the past year, would you say that your neighborhood has become a better place to live, is about the same, or has become worse?*

2001 DEMOGRAPHIC VARIANCES																			
	<i>OCT. 1999 SAMPLE (N = 1509)</i>	<i>JULY 2001 SAMPLE (N = 1352)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			<u>MALE</u>	<u>FEMALE</u>	<u>18 TO 34 YEARS</u>	<u>35 TO 49 YEARS</u>	<u>50 TO 64 YEARS</u>	<u>65 YEARS AND OVER</u>	<u>HISPANIC</u>	<u>ANGLO</u>	<u>LESS</u>	<u>\$20,000</u>	<u>\$35,000</u>	<u>\$50,000</u>	<u>\$75,000</u>	<u>5 YEARS OR LESS</u>	<u>6 TO 9 YEARS</u>	<u>10 TO 19 YEARS</u>	<u>20 YEARS OR MORE</u>
											<u>THAN \$20,000</u>	<u>TO \$35,000</u>	<u>TO \$50,000</u>	<u>TO \$75,000</u>	<u>OR MORE</u>				
Better place	16%	<b>21%</b>	22%	20%	23%	21%	20%	19%	24%	18%	23%	19%	20%	18%	21%	28%	23%	17%	20%
About the same	65%	<b>61%</b>	63%	60%	60%	61%	60%	66%	57%	65%	51%	62%	66%	58%	71%	55%	61%	71%	60%
Worse place	17%	<b>16%</b>	13%	18%	14%	18%	18%	13%	17%	15%	22%	17%	13%	23%	7%	11%	16%	11%	19%
Don't know/won't say	2%	<b>2%</b>	1%	2%	3%	1%	2%	2%	1%	2%	3%	2%	1%	1%	1%	6%	-	1%	1%

2001 DEMOGRAPHIC VARIANCES																	
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA									SW MESA/ SOUTH VALLEY
			SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ	NORTH VALLEY		
Better place	16%	21%	27%	21%	19%	21%	18%	27%	21%	13%	26%	17%	21%	13%	21%	25%	
About the same	65%	61%	54%	61%	59%	67%	68%	45%	66%	76%	58%	66%	55%	72%	69%	49%	
Worse place	17%	16%	17%	16%	20%	12%	11%	26%	12%	10%	13%	16%	21%	15%	10%	24%	
Don't know/won't say	2%	2%	2%	2%	2%	1%	3%	3%	1%	2%	2%	1%	3%	1%	1%	2%	

Area residents are somewhat divided in their opinions of the changes taking place in their neighborhood. While 21% feel their neighborhood has become a better place to live in the past year, 16% feel it is a worse place to live and the large majority (61%) feel it is about the same.

*CPA:* Approximately one-quarter of residents living in the Central Albuquerque CPA (26%) and Southwest Mesa/South Valley CPA (24%) feel their neighborhood has become a worse place to live over the past year. Interestingly, these residents are also among those most likely to feel Albuquerque has become a better place to live.

*Ethnicity:* Hispanics are more likely to feel their neighborhood has become a better place to live in the past year than are Anglos (24% and 18%, respectively).

*Comparison to Previous Study:* Residents are now more apt to say their neighborhood has become a better place to live than was observed in the previous study (21% and 16%, respectively).





## Evaluation of Quality of Life in Neighborhood

Question 6: How would you rate the quality of life in your neighborhood? Would you say it is excellent, good, fair, poor or very poor?

## 2001 DEMOGRAPHIC VARIANCES

	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
5 - Excellent	22%	<b>20%</b>	20%	20%	16%	19%	23%	23%	15%	24%	12%	13%	21%	25%	35%	26%	15%	21%	18%
4 - Good	54%	<b>57%</b>	57%	56%	57%	55%	58%	57%	53%	59%	52%	59%	61%	56%	56%	56%	60%	60%	56%
3 - Fair	18%	<b>15%</b>	15%	15%	19%	15%	13%	13%	21%	11%	18%	21%	11%	13%	6%	12%	15%	10%	18%
2 - Poor	4%	<b>4%</b>	3%	5%	5%	5%	3%	2%	6%	2%	8%	4%	3%	3%	1%	3%	6%	3%	4%
1 - Very poor	1%	<b>1%</b>	*	1%	*	1%	1%	1%	1%	1%	1%	2%	*	-	1%	1%	-	*	1%
Don't know/won't say	1%	<b>3%</b>	4%	2%	3%	4%	3%	5%	4%	3%	8%	2%	3%	2%	1%	3%	5%	6%	3%
MEAN †	3.9	<b>3.9</b>	4.0	3.9	3.9	3.9	4.0	4.1	3.8	4.1	3.7	3.8	4.0	4.1	4.3	4.1	3.9	4.1	3.9

## 2001 DEMOGRAPHIC VARIANCES

	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA									
			SOME H.S. OR LESS	H.S. GRAD.	SOME COLL/ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY	SW MESA/ SOUTH VALLEY	
5 - Excellent	22%	20%	12%	17%	20%	23%	33%	12%	24%	38%	23%	18%	11%	24%	15%	12%	
4 - Good	54%	57%	60%	57%	56%	57%	56%	55%	62%	53%	62%	64%	47%	64%	58%	49%	
3 - Fair	18%	15%	15%	18%	17%	13%	9%	18%	13%	8%	12%	15%	17%	8%	23%	27%	
2 - Poor	4%	4%	9%	4%	4%	2%	1%	13%	1%	-	2%	3%	6%	3%	5%	10%	
1 - Very poor	1%	1%	2%	1%	1%	1%	-	2%	1%	-	2%	-	1%	-	-	3%	
Don't know/won't say	1%	3%	2%	4%	3%	5%	2%	-	-	-	-	1%	19%	2%	-	-	
MEAN †	3.9	3.9	3.7	3.9	3.9	4.0	4.2	3.6	4.1	4.3	4.0	4.0	3.8	4.1	3.8	3.6	

\* Less than 1% reported.

† The mean score is derived by taking the average score based on the five-point scale. The excellent response is assigned a value of 5, the good response is assigned a value of 4, etc. The "don't know/won't say" responses are excluded from the calculation of the mean.



Just over three-quarters of city residents feel the quality of life in their neighborhood is either *good* (57%) or *excellent* (20%). Fifteen percent characterize the quality of life in their neighborhood as being *fair* while 5% give either *poor* or *very poor* ratings.

*Ethnicity:* Anglos (83%) are more apt than Hispanics (68%) to rate the quality of life in their neighborhood as being either *good* or *excellent*.

*CPA:* Residents in the Foothills are more likely than others to rate their quality of life as being *excellent* (38%). Residents living in the Near Heights (11%), Central Albuquerque (12%) and Southwest Mesa/South Valley (12%) are least inclined to feel the quality of life in their neighborhood is *excellent*.

*Comparison to Previous Study:* Overall, there has been not been a significant change in residents' perception of the quality of life in their neighborhood since the previous study conducted in 1999.

## Perceived 'Sense of Neighborhood'

*Question 7: Please rate anywhere between 5 and 1 how strongly you agree that there is a 'sense of neighborhood' where you live, where 5 means strongly agree and 1 means strongly disagree.*

	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		MALE	FEMALE	18 TO 34	35 TO 49	50 TO 64	65 YEARS	HISPANIC	ANGLO	LESS	\$20,000	\$35,000	\$50,000	\$75,000	5 YEARS	6 TO 9	10 TO 19	20 YEARS
				YEARS	YEARS	YEARS	AND OVER			THAN	TO	TO	TO	OR MORE	OR LESS	YEARS	YEARS	OR MORE
5 - Strongly agree	<b>20%</b>	16%	24%	12%	19%	24%	28%	21%	19%	21%	14%	20%	17%	21%	16%	18%	17%	23%
4	<b>27%</b>	29%	26%	32%	25%	26%	27%	26%	28%	24%	24%	26%	35%	35%	28%	34%	30%	26%
3	<b>31%</b>	33%	29%	34%	32%	30%	26%	32%	31%	30%	34%	35%	29%	29%	31%	35%	32%	30%
2	<b>12%</b>	13%	11%	12%	13%	10%	10%	11%	12%	13%	14%	11%	10%	10%	12%	7%	12%	12%
1 - Strongly disagree	<b>8%</b>	7%	8%	7%	8%	9%	6%	9%	7%	10%	10%	6%	6%	4%	8%	6%	6%	8%
Don't know/won't say	<b>2%</b>	3%	2%	2%	3%	1%	4%	2%	3%	2%	3%	2%	3%	1%	4%	-	4%	2%
MEAN †	<b>3.4</b>	3.3	3.5	3.3	3.3	3.5	3.6	3.4	3.4	3.3	3.2	3.4	3.5	3.6	3.3	3.5	3.4	3.4

	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA										SW MESA/ SOUTH VALLEY
		SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY			
5 - Strongly agree	20%	17%	20%	20%	19%	23%	16%	24%	17%	31%	11%	16%	17%	20%	17%		
4	27%	23%	27%	28%	31%	26%	28%	26%	36%	24%	32%	27%	26%	29%	21%		
3	31%	32%	34%	31%	25%	33%	35%	28%	23%	26%	38%	31%	35%	37%	39%		
2	12%	12%	9%	12%	15%	11%	14%	10%	11%	9%	9%	16%	15%	10%	10%		
1 - Strongly disagree	8%	12%	7%	8%	7%	4%	7%	9%	11%	6%	8%	8%	5%	4%	9%		
Don't know/won't say	2%	3%	3%	2%	2%	3%	-	3%	2%	3%	2%	3%	1%	-	4%		
MEAN †	3.4	3.2	3.5	3.4	3.4	3.5	3.3	3.5	3.4	3.7	3.3	3.3	3.4	3.5	3.3		

† The mean score is derived by taking the average score based on the 5-point scale. The strongly agree response is assigned a value of 5, the strongly disagree response is assigned a value of 1, etc. The "don't know/won't say" responses are excluded from the calculation of the mean.

Residents were asked to rate how strongly they either agree or disagree that there is a 'sense of neighborhood' where they live, based on a 5-point scale where 5 is *strongly agree* and 1 is *strongly disagree*. Approximately half (47%) of residents feel a 'sense of neighborhood' in their community as indicated by a score of 4 or 5. One-in-five residents do not believe there is a 'sense of neighborhood' where they live and 31% have a neutral opinion.

*Age:* As age increases, so too does one's feeling that there is a sense of community in their neighborhood.

*CPA:* Residents of the Mid-Heights are most apt to *strongly agree* that there is a sense of community in their neighborhood (31%) whereas East Gateway residents

are least inclined to *strongly agree* (11%).

### Definition of ‘Sense of Neighborhood’

UNDAIDED RESPONSES

*Question 8: Please tell me what a 'sense of neighborhood' means to you?*

2001	JULY	JULY 2001
1352)	SAMPLE (N =	SAMPLE (N = 1352)
		Neighborhood watch *
		Tiny community *
Caring neighbors	60%	Friendly *
Neighbors socializing	38%	Length of time there *
Residents' involvement in neighborhood	35%	
Long-time neighbors	13%	Neighborhood association *
		Beautification *
Care given to appearance of neighborhood	11%	Disciplined/controlled children *
Helping/looking out for each other	7%	Businesses nearby *
People walking on streets/visible	4%	
Low crime rate	3%	Location near good schools *
		Grocery stores *
Connectedness with neighbors	2%	A decent place to live *
Safety/feeling safe and secure	2%	Safe schools *
Trust	1%	
Quiet	1%	Gated community *
		Involvement in school issues *
Sense of privacy/respect	1%	Less traffic *
Nearby work/job	*	Don't know/won't say 7%
No drugs	*	
More families	*	

\* Less than 1% reported.

*Note: The sum of the percentages exceeds 100% due to multiple responses.*

When asked what a ‘sense of neighborhood’ means to them, three-fifths of area residents say it means caring neighbors, while 38% say it means neighbors socializing and 35% think of residents’ involvement in the neighborhood. Other common associations with a ‘sense of neighborhood’ include: long-time neighbors (13%), care given to appearance of neighborhood (11%) and helping each other out (7%).

## Primary Problem Facing Neighborhood Residents

(UNAIDED RESPONSES)

Question 9: What is the single biggest problem facing residents of your neighborhood today? What else?

	JULY 2001 SAMPLE (N = 1352)		JULY 2001 SAMPLE (N = 1352)		JULY 2001 SAMPLE (N = 1352)		JULY 2001 SAMPLE (N = 1352)
<b><u>Crime/Personal Safety</u></b>		<b><u>Infrastructure</u></b> (continued)		<b><u>Government/Education/Services</u></b> (cont.)		<b><u>Neighbors/Neighborhood Characteristics</u></b>	
Crime rate is high	20%	Utilities high	*	Homeowners association	*	People are not friendly	3%
Speeding	6%	Traffic noise	*	Overcrowded schools	*	Trash	1%
Drugs/dealers	4%	Sidewalks missing/in disrepair	*	Too much government intervention	*	No neighborhood involvement	1%
Gangs	4%	Too few bridges over the Rio Grande	*	Trash collection	*	Indifference/empathy	1%
Vandalism	3%	Dirt roads/lack of paved roads	*	Historic buildings being demolished	*	Family problems	1%
Graffiti	3%	Lead and Coal Traffic	*	Same services in all areas of ABQ.	*	Lack of communication	*
Dogs/loose pets	1%	Sewers	*	Welfare out of control	*	Constant changing of neighbors	*
Homelessness is high	1%	Rocks in streets/window dings	*	Zoning laws/policies	*	Age	*
Poor lighting	1%	Montano bridge	*	Lack of money for parks with trees	*	As neighborhood ages, poor people move in	*
Domestic/family violence	1%	Poor access to Internet	*	Politics	*		
Police/don't respond/lack of presence	1%	Infrastructure deteriorating	*	Not business friendly	*	No fast food places	*
Kids using streets as playgrounds	1%	Infrastructure growth for utilities	*	School dropouts	*	Baseball park in neighborhood	*
Need more police/cops	*			School boundaries	*	Neighbor has used car business at home	*
Not safe	*	<b><u>Economic Issues</u></b>		Lack of post office	*		
Children not safe at play outside	*	Taxes are high/unreasonable	2%			<b><u>Other</u></b>	
DWI rate is high	*	Too many rentals/apartments	1%	<b><u>Growth/Planning</u></b>		Lack of youth activities	1%
Teenage crime	*	Cost of living is high/unreasonable	1%	Land development out of control	1%	Lack of discipline	1%
Laws not enforced	*	Cost of housing is high/unreasonable	1%	Growing too big/too fast	1%	Need to fix up Central	*
Violence	*	Low wages	1%	Partially built	*	Buildings abandoned	*
Drunks	*	Good jobs are unavailable/few	*	Houses too close together	*	Lack of parental involvement	*
Prostitution	*	Economy	*	Lack of master planning	*	Cultural diversity/lack of events	*
Teenagers cruising Central NW	*	Poverty	*	Too many green spaces	*	City looks dumpy	*
Curfew hours need enforcing	*	Keeping property values up	*	Empty lots	*	Too many young people/kids	*
School violence	*	Low income housing/special situations	*			We're backwards	*
Teens hanging out	*	Worry that place will be sold	*	<b><u>Environmental Issues</u></b>		Too many people	*
Panhandling	*	Environmental impact fees	*	Noise	4%	Nob Hill - good and bad	*
Neighborhoods unaware of sex offenders	*	Prescription drugs for seniors	*	Lack of landscaping/vegetation	1%	Industrial area - uptown	*
Mail theft	*	Economic diversity	*	Construction/dirt and dust	1%	Petty people	*
Uncontrolled intersections	*	Gambling	*	Lack of water/water supply	*	Illegal aliens	*
Gun laws	*	Losing jobs	*	Lack of pest control	*	Lack of God in homes	*
Teen drinking	*	Unemployment high	*	Blowing sand	*	Not enough volunteers checking on seniors	*
				Ground water pollution/contamination	*	Property problem with Sandia Pueblo	*
<b><u>Infrastructure</u></b>		<b><u>Government/Education/Services</u></b>		Environment/polluted air/water	*		
Traffic congestion	8%	Weed ord. not enforced/property upkeep	2%	Too many pigeons	*	Nothing/no drawbacks	21%
Roads/streets/highways/ poor	2%	Educational system is poor	2%	Trees out of control	*	Don't know/won't say	10%
Orange barrels/constant repairs	1%	Lack of recreation facilities/parks	1%	Recycling	*		
Lack of good city transit	1%	Gov./pol. leadership incompetent	1%	Cockroaches	*		
Big I construction	1%	The mayor	*	Moths	*		
No parking	*			Water waste	*		

\* Less than 1% reported.

Note: The sum of the percentages exceeds 100% due to multiple responses.

When asked what is the single biggest problem facing residents in their neighborhood today, 20% say the crime rate is high, while 8% mention traffic congestion and 6% mention speeding. No other problem was specifically mentioned by more than 4% of respondents. One-in-five residents say there are no big problems in their neighborhood and 10% did not offer a response.

*CPA:* One-third of residents in the Central Albuquerque CPA and 27% of Near Heights residents say crime is the biggest problem in the neighborhood. One-in-five North Valley residents mention traffic congestion.



## Noticed a Decline in Appearance of Neighborhood Properties

Question 10: In your neighborhood, have you noticed in the last year a decline in the appearance of properties?

	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
Yes - Have noticed decline	<b>25%</b>	23%	28%	23%	24%	25%	31%	27%	24%	27%	30%	23%	28%	16%	16%	15%	23%	30%
No - Have not noticed decline	<b>73%</b>	76%	70%	74%	75%	74%	66%	71%	75%	70%	68%	76%	71%	84%	81%	85%	76%	68%
Don't know/won't say	<b>2%</b>	1%	2%	3%	1%	1%	4%	2%	2%	3%	2%	1%	2%	-	3%	-	1%	2%

	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA									
		SOME H.S.	SOME H.S.	SOME COLL./	COLL.	GRAD. WORK OR	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ	NORTH VALLEY	SW MESA/ SOUTH VALLEY	
		OR LESS	GRAD.	ASSOC.	GRAD.	DEGREE										
Yes - Have noticed decline	25%	30%	27%	26%	21%	21%	24%	24%	14%	25%	32%	30%	22%	22%	29%	
No - Have not noticed decline	73%	70%	71%	71%	78%	77%	74%	74%	85%	74%	67%	67%	78%	76%	68%	
Don't know/won't say	2%	1%	2%	2%	1%	2%	2%	2%	*	2%	1%	3%	-	3%	3%	

\* Less than 1% reported.

One-quarter of area residents say they have noticed a decline in the appearance of properties in their neighborhood over the past year. Residents who are more apt to say they have noticed a decline include:

- those 65 and over (31%);
- those who have lived in Albuquerque for 20 years or more (30%); and
- East Gateway residents (32%) and Near Heights residents (30%) as compared to residents in the Foothills (14%).

## Noticed Neighborhood Owner-Occupied Homes Turning Into Rentals

*Question 11: In your neighborhood, have you noticed in the last year that owner-occupied homes are turning into rentals?*

	<i>JULY 2001 SAMPLE (N = 1352)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		<u>MALE</u>	<u>FEMALE</u>	<u>18 TO 34 YEARS</u>	<u>35 TO 49 YEARS</u>	<u>50 TO 64 YEARS</u>	<u>65 YEARS AND OVER</u>	<u>HISPANIC</u>	<u>ANGLO</u>	<u>LESS</u>	<u>\$20,000</u>	<u>\$35,000</u>	<u>\$50,000</u>	<u>\$75,000</u>	<u>5 YEARS OR LESS</u>	<u>6 TO 9 YEARS</u>	<u>10 TO 19 YEARS</u>	<u>20 YEARS OR MORE</u>
										<u>THAN \$20,000</u>	<u>TO \$35,000</u>	<u>TO \$50,000</u>	<u>TO \$75,000</u>	<u>OR MORE</u>				
Yes - Have noticed owner-occupied homes turning into rentals	<b>34%</b>	30%	37%	34%	37%	28%	36%	35%	32%	33%	40%	34%	36%	24%	30%	25%	34%	35%
No - Have not noticed owner-occupied homes turning into rentals	<b>62%</b>	67%	59%	58%	62%	68%	60%	62%	64%	59%	54%	65%	61%	74%	62%	69%	63%	61%
Don't know/won't say	<b>4%</b>	3%	4%	8%	1%	4%	4%	3%	4%	8%	6%	1%	4%	2%	8%	5%	2%	3%

	<i>JULY 2001 SAMPLE (N = 1352)</i>	EDUCATION					COMMUNITY PLANNING AREA								
		<u>SOME H.S. OR LESS</u>	<u>H.S. GRAD.</u>	<u>SOME COLL./ ASSOC.</u>	<u>COLL. GRAD.</u>	<u>GRAD. WORK OR DEGREE</u>	<u>CENTRAL ABQ</u>	<u>WEST- SIDE</u>	<u>FOOT- HILLS</u>	<u>MID- HEIGHTS</u>	<u>EAST GATEWAY</u>	<u>NEAR HEIGHTS</u>	<u>NORTH ABQ.</u>	<u>NORTH VALLEY</u>	<u>SW MESA/ SOUTH VALLEY</u>
Yes - Have noticed owner-occupied homes turning into rentals	<b>34%</b>	34%	36%	37%	33%	19%	31%	37%	24%	36%	31%	43%	32%	32%	26%
No - Have not noticed owner-occupied homes turning into rentals	<b>62%</b>	62%	60%	58%	64%	77%	62%	61%	71%	62%	65%	52%	65%	66%	69%
Don't know/won't say	<b>4%</b>	4%	4%	5%	2%	4%	7%	2%	5%	3%	5%	5%	3%	2%	5%

One-third (34%) of city residents have noticed that owner-occupied homes have turned into rentals in the past year. Residents who are more apt to say they have noticed that owner-occupied homes are turning into rentals include:

- women (37%) as compared to men (30%);
- those earning less than \$75,000 (36%) as compared to those with higher income (24%);
- those who have not attended graduate school (35%) as compared to those who have (19%); and
- residents of the Near Heights (43%).

## Evaluation of General Upkeep/Appearance of Neighborhood Homes & Apartments

*Question 12: How do you rate the general upkeep and appearance of the homes and apartments in your neighborhood? Are they excellent, good, fair, poor or very poor?*

### 2001 DEMOGRAPHIC VARIANCES

	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
5 - Excellent	19%	<b>19%</b>	18%	20%	19%	18%	20%	23%	14%	24%	13%	11%	19%	27%	35%	25%	16%	24%	17%
4 - Good	52%	<b>52%</b>	53%	51%	52%	50%	53%	54%	49%	55%	46%	49%	57%	49%	51%	55%	56%	49%	51%
3 - Fair	21%	<b>22%</b>	23%	21%	21%	26%	20%	18%	28%	16%	32%	30%	18%	17%	12%	15%	20%	23%	24%
2 - Poor	6%	<b>4%</b>	4%	5%	4%	4%	5%	3%	6%	3%	5%	6%	5%	6%	1%	3%	5%	2%	6%
1 - Very poor	1%	<b>2%</b>	1%	3%	3%	1%	3%	2%	3%	2%	4%	4%	1%	1%	-	*	2%	2%	3%
Don't know/won't say	1%	*	*	*	*	*	-	-	-	*	-	1%	-	-	-	1%	-	-	*
MEAN †	3.8	3.8	3.8	3.8	3.8	3.8	3.8	3.9	3.6	4.0	3.6	3.6	3.9	4.0	4.2	4.0	3.8	3.9	3.7

### 2001 DEMOGRAPHIC VARIANCES

	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA									
			SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ	NORTH VALLEY	SW MESA/ SOUTH VALLEY	
5 - Excellent	19%	19%	13%	14%	21%	20%	35%	12%	32%	31%	20%	18%	8%	28%	16%	9%	
4 - Good	52%	52%	49%	53%	50%	57%	51%	47%	52%	56%	58%	54%	47%	53%	47%	49%	
3 - Fair	21%	22%	28%	26%	22%	18%	11%	27%	13%	12%	16%	23%	34%	15%	32%	30%	
2 - Poor	6%	4%	6%	5%	4%	4%	2%	11%	3%	*	4%	5%	5%	2%	4%	8%	
1 - Very poor	1%	2%	4%	2%	3%	1%	-	3%	-	-	2%	-	6%	2%	1%	5%	
Don't know/won't say	1%	*	-	-	*	-	1%	-	1%	-	-	-	1%	-	-	-	
MEAN †	3.8	3.8	3.6	3.7	3.8	3.9	4.2	3.5	4.1	4.2	3.9	3.8	3.5	4.0	3.7	3.5	

\* Less than 1% reported.

† The mean score is derived by taking the average score based on the five-point scale. The excellent response is assigned a value of 5, the good response is assigned a value of 4, etc. The "don't know/won't say" responses are excluded from the calculation of the mean.



When asked about the general upkeep and appearance of the homes and apartments in their neighborhood 19% characterize them as being *excellent* and 52% feel the upkeep is *good*. Twenty-two percent of residents feel the general upkeep and appearance of the homes/apartments in their neighborhood are *fair*, while 6% give *poor* or *very poor* ratings.

*Ethnicity:* Anglos are more inclined than Hispanics to rate the upkeep of homes and apartments as either *good* or *excellent* (79% and 63%, respectively).

*CPA:* Residents of the Foothills (87%) and Westside (84%) are most likely to rate the upkeep of their neighborhood as being *good* or *excellent* while Near Heights residents (55%) are least apt to do so.

*Comparison to Previous Study:* The percentage of residents who evaluate their residents as being *good* or *excellent* is identical to those observed in the previous study.

## Crime in Your Neighborhood in the Past Year

*Question 13: In the past year, do you think crime in your neighborhood has increased, decreased or stayed the same?*

2001 DEMOGRAPHIC VARIANCES																			
	<i>OCT. 1999 SAMPLE (N = 1509)</i>	<i>JULY 2001 SAMPLE (N = 1352)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			<u>MALE</u>	<u>FEMALE</u>	<u>18 TO 34 YEARS</u>	<u>35 TO 49 YEARS</u>	<u>50 TO 64 YEARS</u>	<u>65 YEARS AND OVER</u>	<u>HISPANIC</u>	<u>ANGLO</u>	<u>LESS</u>	<u>\$20,000</u>	<u>\$35,000</u>	<u>\$50,000</u>	<u>\$75,000</u>	<u>5 YEARS OR LESS</u>	<u>6 TO 9 YEARS</u>	<u>10 TO 19 YEARS</u>	<u>20 YEARS OR MORE</u>
											<u>THAN \$20,000</u>	<u>TO \$35,000</u>	<u>TO \$50,000</u>	<u>TO \$75,000</u>	<u>OR MORE</u>				
Increased	21%	<b>23%</b>	21%	24%	21%	29%	22%	14%	21%	24%	22%	27%	23%	22%	22%	17%	34%	26%	22%
Stayed the same	60%	<b>60%</b>	62%	58%	59%	57%	61%	66%	60%	62%	55%	56%	65%	61%	66%	59%	53%	56%	63%
Decreased	14%	<b>12%</b>	13%	12%	15%	10%	14%	11%	15%	9%	14%	14%	10%	12%	9%	14%	10%	13%	12%
Don't know/won't say	5%	<b>5%</b>	3%	6%	5%	4%	3%	9%	4%	5%	9%	3%	1%	5%	2%	11%	3%	5%	3%

2001 DEMOGRAPHIC VARIANCES																	
	<i>OCT. 1999 SAMPLE (N = 1509)</i>	<i>JULY 2001 SAMPLE (N = 1352)</i>	EDUCATION					COMMUNITY PLANNING AREA									
			<u>SOME H.S. OR LESS</u>	<u>H.S. GRAD.</u>	<u>SOME COLL./ ASSOC.</u>	<u>COLL. GRAD.</u>	<u>GRAD. WORK OR DEGREE</u>	<u>CENTRAL ABQ</u>	<u>WEST- SIDE</u>	<u>FOOT- HILLS</u>	<u>MID- HEIGHTS</u>	<u>EAST GATEWAY</u>	<u>NEAR HEIGHTS</u>	<u>NORTH ABQ.</u>	<u>NORTH VALLEY</u>	<u>SW MESA/ SOUTH VALLEY</u>	
Increased	21%	<b>23%</b>	21%	19%	25%	26%	22%	22%	25%	21%	23%	18%	27%	25%	15%	22%	
Stayed the same	60%	<b>60%</b>	56%	61%	59%	63%	61%	50%	63%	70%	62%	69%	40%	66%	68%	63%	
Decreased	14%	<b>12%</b>	18%	16%	12%	7%	8%	23%	7%	6%	15%	10%	18%	9%	15%	12%	
Don't know/won't say	5%	<b>5%</b>	5%	5%	4%	4%	9%	5%	5%	4%	1%	3%	14%	1%	2%	4%	

Approximately one-quarter (23%) of residents feel crime in their neighborhood has increased in the past year while 12% believe it has decreased and three-fifths believe crime has stayed about the same.

*Age:* One-quarter of residents under the age of 65 feel crime in their neighborhood has increased as compared to 14% of seniors.

*Comparison to Previous Study:* Overall, there is little change in residents' perceptions of crime in their neighborhood.

### Personal Safety Being Out in Neighborhood at Night

*Question 14: In your neighborhood, how do you feel about being outside at night by yourself? Do you feel very safe, somewhat safe, somewhat unsafe, or very unsafe?*

#### 2001 DEMOGRAPHIC VARIANCES

	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			MALE	FEMALE	18 TO 34	35 TO 49	50 TO 64	65 YEARS	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
					YEARS	YEARS	YEARS	AND OVER											
Very safe	30%	<b>32%</b>	43%	22%	35%	32%	34%	28%	31%	33%	18%	25%	33%	41%	54%	33%	30%	38%	31%
Somewhat safe	41%	<b>40%</b>	43%	38%	42%	45%	38%	33%	43%	39%	44%	50%	43%	38%	34%	43%	34%	40%	41%
Somewhat unsafe	17%	<b>16%</b>	9%	23%	15%	15%	16%	20%	13%	18%	16%	15%	18%	16%	10%	17%	23%	15%	15%
Very unsafe	11%	<b>10%</b>	4%	15%	8%	8%	11%	14%	12%	9%	19%	9%	5%	6%	2%	6%	11%	6%	12%
Don't know/won't say	1%	<b>1%</b>	*	2%	1%	1%	1%	5%	1%	2%	3%	2%	-	-	-	2%	3%	*	1%

#### 2001 DEMOGRAPHIC VARIANCES

	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA										SW MESA/ SOUTH VALLEY
			SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ	NORTH VALLEY			
Very safe	30%	32%	25%	30%	28%	40%	43%	17%	41%	43%	38%	29%	20%	35%	35%	24%		
Somewhat safe	41%	40%	40%	44%	43%	35%	34%	44%	44%	34%	35%	41%	38%	46%	48%	45%		
Somewhat unsafe	17%	16%	19%	13%	18%	15%	18%	21%	10%	18%	16%	19%	24%	13%	9%	13%		
Very unsafe	11%	10%	13%	12%	9%	9%	5%	18%	3%	3%	9%	8%	17%	5%	7%	18%		
Don't know/won't say	1%	1%	3%	1%	1%	2%	*	-	2%	2%	2%	3%	1%	1%	1%	-		

\* Less than 1% reported.

Approximately three-quarters of area residents say they either feel *somewhat safe* (40%) or *very safe* (32%) about being alone outside in their neighborhood at night. However, one-in-four residents say they feel either *somewhat unsafe* (16%) or *very unsafe* (10%).

Residents who are more apt to say they feel *somewhat* or *very unsafe* include:

- women (38%) as compared to men (13%);
- residents age 65 and over (34%) as compared to those under 50 (23%); and

- residents of the Near Heights (41%) and Central Albuquerque CPA (39%).



### Personal Safety Being Out in Neighborhood During the Day

*Question 15: In your neighborhood, how do you feel about being outside during the day by yourself? Do you feel very safe, somewhat safe, somewhat unsafe, or very unsafe?*

#### 2001 DEMOGRAPHIC VARIANCES

	<i>OCT. 1999 SAMPLE (N = 1509)</i>	<i>JULY 2001 SAMPLE (N = 1352)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			<i>MALE</i>	<i>FEMALE</i>	<i>18 TO 34 YEARS</i>	<i>35 TO 49 YEARS</i>	<i>50 TO 64 YEARS</i>	<i>65 YEARS AND OVER</i>	<i>HISPANIC</i>	<i>ANGLO</i>	<i>LESS</i>	<i>\$20,000</i>	<i>\$35,000</i>	<i>\$50,000</i>	<i>\$75,000</i>	<i>5 YEARS OR LESS</i>	<i>6 TO 9 YEARS</i>	<i>10 TO 19 YEARS</i>	<i>20 YEARS OR MORE</i>
											<i>THAN \$20,000</i>	<i>TO \$35,000</i>	<i>TO \$50,000</i>	<i>TO \$75,000</i>	<i>OR MORE</i>				
Very safe	66%	<b>76%</b>	80%	72%	78%	76%	75%	77%	71%	78%	63%	79%	81%	78%	84%	77%	71%	84%	73%
Somewhat safe	28%	<b>21%</b>	18%	23%	18%	21%	23%	19%	26%	17%	29%	18%	16%	20%	15%	20%	26%	15%	22%
Somewhat unsafe	4%	<b>2%</b>	1%	4%	3%	2%	2%	2%	2%	2%	5%	2%	3%	2%	*	3%	1%	1%	3%
Very unsafe	1%	<b>1%</b>	1%	1%	1%	1%	-	2%	1%	1%	3%	1%	-	-	-	-	2%	*	1%
Don't know/won't say	1%	*	*	*	1%	-	*	1%	*	*	-	*	1%	-	*	1%	-	-	*

#### 2001 DEMOGRAPHIC VARIANCES

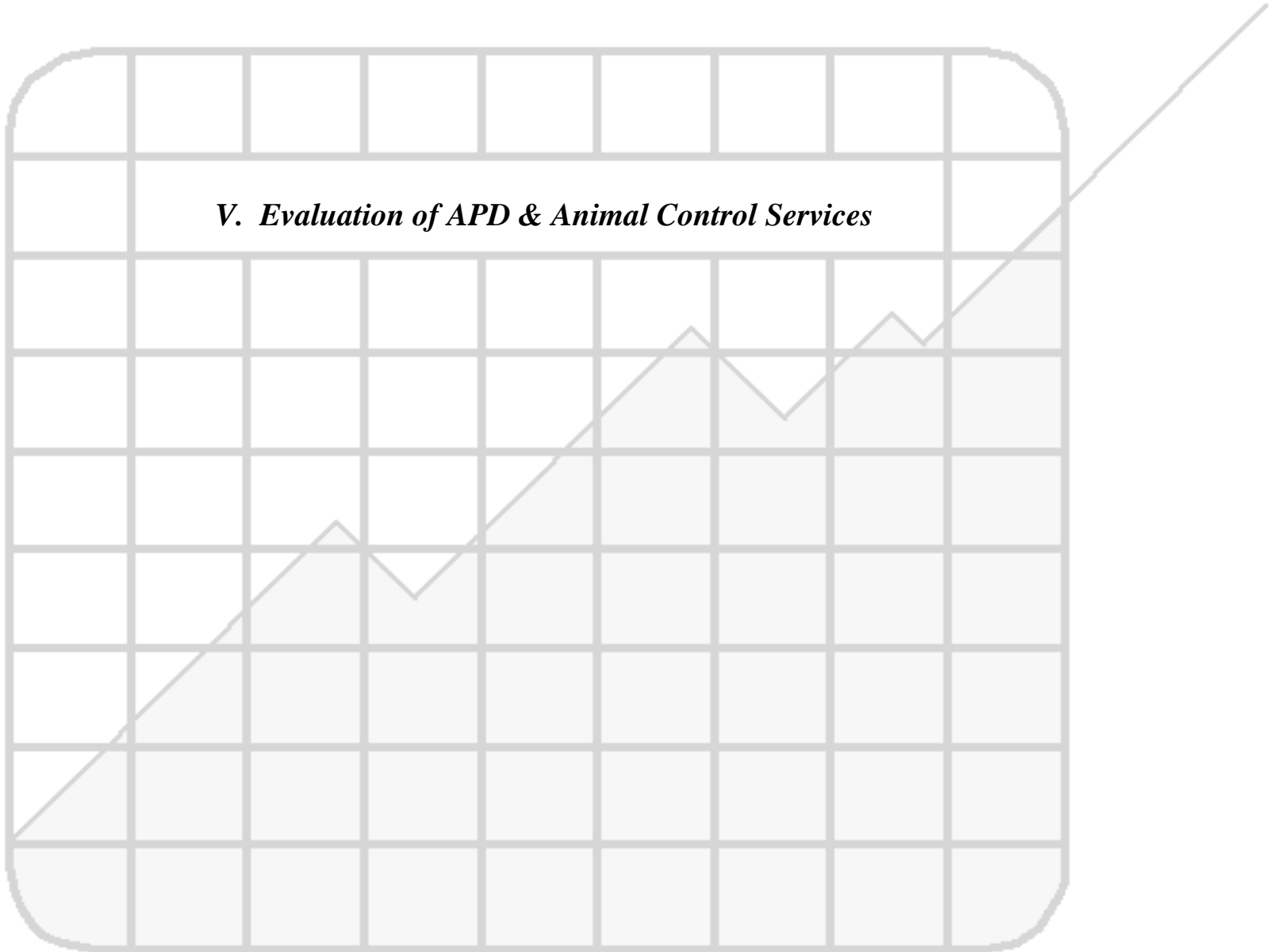
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA									SW MESA/ SOUTH VALLEY
			SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ	NORTH VALLEY		
Very safe	66%	76%	71%	73%	74%	79%	86%	62%	83%	79%	80%	72%	77%	73%	81%	63%	
Somewhat safe	28%	21%	25%	22%	22%	17%	12%	31%	16%	19%	19%	25%	16%	24%	17%	30%	
Somewhat unsafe	4%	2%	2%	4%	2%	2%	1%	5%	1%	1%	1%	3%	5%	1%	2%	4%	
Very unsafe	1%	1%	1%	1%	2%	-	-	2%	-	-	1%	-	2%	2%	-	2%	
Don't know/won't say	1%	*	-	-	*	1%	-	-	1%	1%	-	-	-	1%	-	-	

\* Less than 1% reported.

Three-quarters (76%) of area residents say they feel *very safe* being outside in their neighborhood during the day and 21% say they feel *somewhat safe*. Three percent of residents do not feel safe when alone outside during the day.

*Comparison to Previous Study:* The 76% of residents who feel *very safe* being outside during the day in their neighborhood is an increase from 66% observed in the previous study.

***V. Evaluation of APD & Animal Control Services***



## Victim of Crime in the Past Year

Question 16: In the past year, have you or a household member been a victim of crime?

		2001 DEMOGRAPHIC VARIANCES																	
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
Yes - Have been a victim	23%	<b>20%</b>	19%	21%	26%	24%	17%	11%	20%	21%	21%	23%	21%	19%	17%	20%	18%	24%	19%
No - Have not been a victim	77%	<b>80%</b>	80%	79%	74%	76%	83%	89%	80%	79%	78%	77%	79%	81%	83%	79%	82%	76%	81%

		2001 DEMOGRAPHIC VARIANCES																
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA										SW MESA/ SOUTH VALLEY
			SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ	NORTH VALLEY			
Yes - Have been a victim	23%	20%	24%	18%	20%	20%	20%	29%	20%	16%	19%	15%	27%	22%	8%	24%		
No - Have not been a victim	77%	80%	76%	82%	80%	79%	80%	69%	80%	84%	81%	85%	73%	77%	92%	76%		

One-in-five residents say they or a household member have been a victim of a crime in the past year. Residents who are more apt to have been a crime victim include:

- those under the age of 50 (25%) as compared to older residents (14%); and
- residents of the Central Albuquerque (29%) and Near Heights (27%) CPA's.

## Reported an Incident to APD in the Past Year

Question 17: In the past year, have you reported an incident to the APD?

		2001 DEMOGRAPHIC VARIANCES																	
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
Yes - Have reported an incident	35%	<b>32%</b>	32%	31%	36%	36%	32%	18%	31%	31%	33%	32%	30%	31%	29%	29%	31%	31%	33%
No - Have not reported an incident	64%	<b>68%</b>	67%	69%	64%	63%	68%	82%	68%	69%	67%	67%	70%	68%	71%	71%	69%	69%	67%
Don't know/won't say	*	*	*	*	*	*	*	-	*	*	*	*	-	*	-	1%	-	-	*

		2001 DEMOGRAPHIC VARIANCES															
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA									
			SOME H.S. <i>OR LESS</i>	H.S. <i>GRAD.</i>	SOME COLL./ <i>ASSOC.</i>	COLL. <i>GRAD.</i>	GRAD. WORK OR <i>DEGREE</i>	CENTRAL <i>ABQ</i>	WEST- <i>SIDE</i>	FOOT- <i>HILLS</i>	MID- <i>HEIGHTS</i>	EAST <i>GATEWAY</i>	NEAR <i>HEIGHTS</i>	NORTH <i>ABQ.</i>	NORTH <i>VALLEY</i>	SW MESA/ SOUTH <i>VALLEY</i>	
Yes - Have reported an incident	35%	<b>32%</b>	28%	28%	38%	31%	28%	50%	30%	26%	29%	27%	38%	27%	22%	40%	
No - Have not reported an incident	64%	<b>68%</b>	72%	71%	62%	68%	71%	50%	70%	74%	71%	72%	62%	73%	78%	60%	
Don't know/won't say	*	*	-	*	-	1%	*	-	*	-	-	1%	1%	-	-	-	

\* Less than one percent reported.

One-third (32%) of residents say they have reported an incident to the APD in the past year. Residents who are more apt to have reported an incident include:

- those under the age of 65 (35%) as compared to seniors (18%); and
- residents in the Central Albuquerque (50%), Southwest Mesa/South Valley (40%), and Near Heights (38%) CPA's.

**Evaluation of APD Response to a Report of an Incident**  
**AMONG THOSE WHO HAVE REPORTED AN INCIDENT TO APD IN THE PAST YEAR**

*Question 18: How would you rate APD in responding to a report of an incident? Would you rate them as excellent, very good, good, fair, or poor?*

		GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
	JULY 2001 R ESPONSES (N = 427)			18 to 34	35 to 49	50 to 64	65 YEARS AND OVER			LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 to 9 YEARS	10 to 19 YEARS	20 YEARS OR MORE
		MALE	FEMALE	YEARS	YEARS	YEARS		HISPANIC	ANGLO									
5 - Excellent	13%	12%	14%	10%	18%	10%	6%	11%	13%	6%	23%	8%	18%	17%	14%	16%	11%	13%
4 - Very good	16%	20%	12%	15%	11%	22%	22%	12%	18%	15%	7%	11%	23%	18%	9%	12%	17%	18%
3 - Good	25%	22%	28%	27%	25%	27%	23%	26%	27%	26%	23%	22%	21%	34%	23%	23%	23%	27%
2 - Fair	19%	16%	21%	18%	23%	14%	15%	23%	17%	24%	23%	13%	16%	16%	21%	15%	29%	15%
1 - Poor	25%	28%	23%	29%	22%	23%	29%	28%	23%	27%	24%	40%	22%	10%	30%	30%	18%	25%
Don't know/won't say	2%	3%	2%	1%	1%	3%	5%	1%	3%	1%	1%	5%	-	5%	2%	3%	2%	2%
MEAN †	2.7	2.7	2.7	2.6	2.8	2.8	2.6	2.5	2.8	2.5	2.8	2.3	3.0	3.1	2.6	2.7	2.7	2.8

	JULY 2001 R ESPONSES (N = 427)	EDUCATION					COMMUNITY PLANNING AREA									
		SOME H.S.	H.S.	SOME COLL/	COLL	GRAD. WORK OR	CENTRAL	WEST-	FOOT-	MID-	EAST	NEAR	NORTH	NORTH	SW MESA/ SOUTH	
		OR LESS	GRAD.	ASSOC.	GRAD.	DEGREE	ABQ	SIDE	HILLS	HEIGHTS	GATEWAY	HEIGHTS	ABQ	VALLEY	VALLEY	
5 - Excellent	13%	10%	17%	10%	11%	25%	4%	10%	14%	17%	14%	17%	13%	3%	12%	
4 - Very good	16%	13%	5%	20%	19%	24%	14%	16%	28%	20%	12%	8%	15%	22%	15%	
3 - Good	25%	35%	33%	20%	19%	17%	41%	23%	18%	35%	33%	13%	15%	41%	22%	
2 - Fair	19%	11%	22%	22%	20%	11%	19%	19%	13%	9%	12%	32%	20%	23%	18%	
1 - Poor	25%	32%	23%	27%	26%	17%	22%	29%	22%	16%	27%	28%	35%	11%	32%	
Don't know/won't say	2%	-	1%	1%	5%	6%	-	4%	4%	3%	2%	1%	2%	-	1%	
MEAN †	2.7	2.6	2.7	2.6	2.7	3.3	2.6	2.6	3.0	3.1	2.7	2.5	2.5	2.8	2.6	

† The mean score is derived by taking the average score based on the 5-point scale. The excellent response is assigned a value of 5, the very good response is assigned a value of 4, etc. The “don’t know/won’t say” responses are excluded from the calculation of the mean.

Residents who have reported an incident to APD in the past year give somewhat mixed reviews of the response they received. The majority (54%) of respondents feel the APD was either *good* (25%), *very good* (16%) or *excellent* (13%) in responding. However, 25% feel the response was *poor* and 19% give a *fair* rating.

*Ethnicity:* Hispanics (51%) are more apt than Anglos (40%) to feel the response of APD was *poor* or *fair*.

## Evaluation of City of Albuquerque Animal Control Services

*Question 19: How would you rate the performance of the City of Albuquerque animal control services? Would you say it is excellent, very good, good, fair or poor?*

2001 DEMOGRAPHIC VARIANCES																			
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
5 - Excellent	6%	<b>6%</b>	5%	7%	8%	8%	4%	4%	5%	7%	6%	6%	6%	9%	7%	4%	5%	7%	7%
4 - Very good	16%	<b>14%</b>	14%	13%	13%	14%	16%	13%	14%	13%	14%	14%	13%	18%	11%	13%	15%	10%	15%
3 - Good	36%	<b>31%</b>	34%	28%	34%	32%	31%	25%	36%	27%	30%	34%	38%	34%	25%	31%	23%	36%	30%
2 - Fair	15%	<b>15%</b>	15%	16%	16%	15%	16%	15%	15%	15%	17%	17%	13%	10%	17%	11%	19%	15%	17%
1 - Poor	9%	<b>9%</b>	8%	10%	7%	10%	10%	9%	10%	8%	9%	10%	8%	7%	10%	6%	8%	7%	11%
Don't know/won't say	17%	<b>25%</b>	24%	26%	23%	22%	24%	35%	20%	29%	24%	19%	22%	22%	30%	35%	30%	25%	21%
MEAN †	3.0	<b>2.9</b>	2.9	2.9	3.0	2.9	2.8	2.8	2.9	2.9	2.9	2.9	2.9	3.2	2.8	3.0	2.9	2.9	2.9

2001 DEMOGRAPHIC VARIANCES																
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA								
			SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY	SW MESA/ SOUTH VALLEY
5 - Excellent	6%	<b>6%</b>	2%	7%	8%	7%	7%	2%	6%	5%	10%	3%	6%	8%	5%	4%
4 - Very good	16%	<b>14%</b>	14%	15%	14%	11%	15%	14%	13%	13%	10%	17%	16%	10%	8%	19%
3 - Good	36%	<b>31%</b>	33%	34%	31%	32%	20%	37%	30%	33%	34%	30%	22%	29%	40%	34%
2 - Fair	15%	<b>15%</b>	19%	16%	15%	13%	14%	19%	14%	8%	13%	16%	19%	15%	17%	19%
1 - Poor	9%	<b>9%</b>	16%	8%	7%	7%	9%	11%	6%	7%	7%	10%	12%	10%	7%	13%
Don't know/won't say	17%	<b>25%</b>	16%	20%	25%	30%	35%	17%	30%	33%	26%	24%	25%	28%	23%	11%
MEAN †	3.0	<b>2.9</b>	2.6	2.9	3.0	3.0	2.9	2.7	3.0	3.0	3.0	2.8	2.8	2.9	2.8	2.8

† The mean score is derived by taking the average score based on the five-point scale. The excellent response is assigned a value of 5, the good response is assigned a value of 4, etc. The “don’t know/won’t say” responses are excluded from the calculation of the mean.

One-in-five residents rate the performance of the City of Albuquerque Animal Control Services as being either *very good* (14%) or *excellent* (6%) and another 31%

give a *good* rating. However, one-quarter of residents feel the performance of the Animal Control Services is either *fair* (15%) or *poor* (9%). These results are consistent with those observed in the previous study.

## Place to Acquire a Dog/Cat

(UNAIDED RESPONSES)

Question 20: If you wanted a dog or cat as a pet, where would you go to get one?

JULY 2001  
SAMPLE  
(N = 1352)

City Animal Services/shelter	41%
Animal Humane Society	31%
Breeders	9%
Friends/relatives	9%
Pet store	9%
Newspaper advertisements	7%
Adoption	3%
PACA/People Against Cruelty to Animals	1%
Pick up strays	*
Vet's office	*
NM animal friends	*
Rescue organization	*
Online breeder	*
Don't want to adopt	10%
Don't know/won't say	6%

\* Less than 1% reported.

Note: The sum of the percentages exceeds 100% due to multiple responses.

When asked in an unaided, open-ended manner where they would go if they wanted a dog or cat, the plurality of residents (41%) say they would go to City Animal Services/shelter, while 31% would go to the Animal Humane Society. Other popular places to adopt a cat or dog include: breeders (9%), friends/relatives (9%), pet store (9%) and newspaper advertisements (7%).



## Currently Own a Dog/Cat in Albuquerque

*Question 21: Do you currently own at least one dog or cat that lives with you in Albuquerque?*

	<i>JULY 2001 SAMPLE (N = 1352)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		<i>MALE</i>	<i>FEMALE</i>	<i>18 TO 34 YEARS</i>	<i>35 TO 49 YEARS</i>	<i>50 TO 64 YEARS</i>	<i>65 YEARS AND OVER</i>	<i>HISPANIC</i>	<i>ANGLO</i>	<i>LESS</i>	<i>\$20,000</i>	<i>\$35,000</i>	<i>\$50,000</i>	<i>\$75,000</i>	<i>5 YEARS OR LESS</i>	<i>6 TO 9 YEARS</i>	<i>10 TO 19 YEARS</i>	<i>20 YEARS OR MORE</i>
										<i>THAN \$20,000</i>	<i>TO \$35,000</i>	<i>TO \$50,000</i>	<i>TO \$75,000</i>	<i>OR MORE</i>				
Yes - Own at least one dog/cat	<b>53%</b>	50%	56%	54%	64%	52%	33%	51%	57%	42%	48%	55%	63%	69%	50%	49%	57%	53%
No - Do not own a dog/cat	<b>47%</b>	50%	44%	46%	36%	47%	67%	49%	43%	58%	52%	44%	37%	31%	50%	51%	43%	47%

	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA									
		SOME H.S. OR LESS	SOME H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ	NORTH VALLEY	SW MESA/ SOUTH VALLEY	
Yes - Own at least one dog/cat	53%	38%	53%	53%	59%	61%	48%	52%	54%	50%	49%	49%	60%	56%	62%	
No - Do not own a dog/cat	47%	62%	47%	46%	41%	39%	52%	48%	46%	50%	51%	51%	40%	44%	38%	

Just over half (53%) of area residents say they currently own at least one cat or dog. Residents who are more apt to be pet owners include:

- women as compared to men (56% and 50%, respectively);
- residents between the ages of 35 to 49 (64%);
- Anglos (57%) as compared to Hispanics (51%);
- those with a household income of \$50,000 or more (66%);
- those who have at least of four-year college degree (60%);
- residents who live in a house (60%);
- households with four or more members (67%); and
- residents of the Southwest Mesa/South Valley (62%) and North Albuquerque (60%).

**Place in Which Dogs/Cats Were Acquired**  
*AMONG THOSE WHO OWN AT LEAST ONE DOG OR CAT*

*Question 22: From where did you get the dogs and/or cats that currently live with you?*

*JULY 2001  
 RESPONSES  
 (N = 713)*

Friends/relatives	40%
City Animal Services/shelter	18%
Breeders	16%
Animal Humane Society	14%
Stray/found it	12%
Newspaper advertisements	7%
Pet store	6%
Adoption	4%
Born in my home/property	1%
PACA/People Against Cruelty to Animals	1%
Vet	*
NM Pets and Vets	*
Private group	*
Gift *	
Rescue organizations	*
Don't know/won't say	*

\* Less than 1% reported.

*Note: The sum of the percentages exceeds 100% due to multiple responses.*

The plurality (40%) of pet owners say they got their current cat or dog from friends/relatives, while 18% went to the animal shelter, 16% went to a breeder, 14% went to the Animal Humane Society, 12% found a stray and 7% went through the newspaper.

*Ethnicity:* Over half (52%) of Hispanic pet owners say they got their cat or dog from friends/relatives as compared to 33% of Anglos.

**Taken Dogs/Cats to Veterinarian for an Annual Health Checkup in the Past 12 Months**  
**AMONG THOSE WHO OWN AT LEAST ONE DOG OR CAT**

*Question 23: Over the past 12 months, have you taken your dogs or cats to a veterinarian for an annual health checkup?*

	<i>JULY 2001 R ES P O N S E S (N = 713)</i>	<u>GENDER</u>		<u>AGE</u>				<u>ETHNICITY</u>		<u>ANNUAL HOUSEHOLD INCOME</u>					<u>LENGTH OF ABQ. RESIDENCY</u>			
		<u>MALE</u>	<u>FEMALE</u>	<u>18 TO 34</u>	<u>35 TO 49</u>	<u>50 TO 64</u>	<u>65 YEARS</u>	<u>HISPANIC</u>	<u>ANGLO</u>	<u>LESS</u>	<u>\$20,000</u>	<u>\$35,000</u>	<u>\$50,000</u>	<u>\$75,000</u>	<u>5 YEARS</u>	<u>6 TO 9</u>	<u>10 TO 19</u>	<u>20 YEARS</u>
				<u>YEARS</u>	<u>YEARS</u>	<u>YEARS</u>	<u>AND OVER</u>			<u>THAN</u>	<u>TO</u>	<u>TO</u>	<u>TO</u>	<u>OR MORE</u>	<u>OR LESS</u>	<u>YEARS</u>	<u>YEARS</u>	<u>OR MORE</u>
Yes - Have taken dogs/cats to a veterinarian for an annual checkup	<b>92%</b>	94%	90%	90%	91%	93%	95%	90%	94%	89%	88%	92%	96%	97%	93%	97%	91%	92%
No - Have not taken dogs/cats to a veterinarian for an annual checkup	<b>8%</b>	6%	10%	9%	9%	6%	5%	10%	6%	11%	12%	8%	4%	3%	7%	3%	9%	8%

	<i>JULY 2001 R ES P O N S E S (N = 713)</i>	<u>EDUCATION</u>					<u>COMMUNITY PLANNING AREA</u>									
		<u>SOME</u>	<u>SOME</u>	<u>GRAD.</u>	<u>WORK OR</u>	<u>DEGREE</u>	<u>CENTRAL</u>	<u>WEST-</u>	<u>FOOT-</u>	<u>MID-</u>	<u>EAST</u>	<u>NEAR</u>	<u>NORTH</u>	<u>NORTH</u>	<u>SW MESA/</u>	<u>SOUTH</u>
		<u>H.S.</u>	<u>H.S.</u>	<u>COLL./</u>												
Yes - Have taken dogs/cats to a veterinarian for an annual checkup	<b>92%</b>	<u>OR LESS</u>	<u>GRAD.</u>	<u>ASSOC.</u>	<u>GRAD.</u>		<u>ABQ</u>	<u>SIDE</u>	<u>HILLS</u>	<u>HEIGHTS</u>	<u>GATEWAY</u>	<u>HEIGHTS</u>	<u>ABQ.</u>	<u>VALLEY</u>	<u>VALLEY</u>	
Yes - Have taken dogs/cats to a veterinarian for an annual checkup	<b>92%</b>	90%	90%	89%	98%	94%	87%	91%	96%	94%	95%	91%	91%	88%	89%	
No - Have not taken dogs/cats to a veterinarian for an annual checkup	<b>8%</b>	10%	10%	10%	2%	6%	10%	9%	3%	6%	5%	9%	9%	12%	11%	

The vast majority (92%) of pet owners say they have taken their dogs or cats to a vet for an annual checkup in the past 12 months.

**Dogs/Cats Spayed or Neutered**  
**AMONG THOSE WHO OWN AT LEAST ONE DOG OR CAT**

*Question 24: Are your dogs and cats spayed or neutered at this time?*

	<i>JULY 2001 RESPONSES (N = 713)</i>	<u>GENDER</u>		<u>AGE</u>				<u>ETHNICITY</u>		<u>ANNUAL HOUSEHOLD INCOME</u>					<u>LENGTH OF ABQ. RESIDENCY</u>			
		<i>MALE</i>	<i>FEMALE</i>	<i>18 TO 34 YEARS</i>	<i>35 TO 49 YEARS</i>	<i>50 TO 64 YEARS</i>	<i>65 YEARS AND OVER</i>	<i>HISPANIC</i>	<i>ANGLO</i>	<i>LESS</i>	<i>\$20,000</i>	<i>\$35,000</i>	<i>\$50,000</i>	<i>\$75,000</i>	<i>5 YEARS OR LESS</i>	<i>6 TO 9 YEARS</i>	<i>10 TO 19 YEARS</i>	<i>20 YEARS OR MORE</i>
										<i>THAN \$20,000</i>	<i>TO \$35,000</i>	<i>TO \$50,000</i>	<i>TO \$75,000</i>	<i>OR MORE</i>				
Yes - Dogs/cats are spayed/neutered	<b>80%</b>	81%	80%	71%	80%	83%	97%	70%	88%	64%	74%	85%	86%	83%	76%	82%	84%	80%
No - Dogs/cats are not spayed/neutered	<b>17%</b>	16%	17%	23%	18%	15%	3%	27%	10%	32%	23%	10%	11%	17%	19%	15%	14%	17%
Some are spayed/neutered	<b>1%</b>	2%	1%	2%	2%	1%	-	2%	1%	2%	1%	2%	2%	-	2%	-	-	2%
Don't know/won't say	<b>2%</b>	1%	2%	4%	1%	1%	-	2%	1%	2%	2%	2%	1%	-	3%	3%	1%	1%

	JULY 2001 R ESPONSES (N = 713)	EDUCATION					COMMUNITY PLANNING AREA									SW MESA/ SOUTH VALLEY
		SOME H.S.	H.S.	SOME COLL./	COLL.	GRAD. WORK OR	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY		
		OR LESS	GRAD.	ASSOC.	GRAD.	DEGREE										
Yes - Dogs/cats are spayed/neutered	80%	56%	71%	82%	89%	98%	63%	86%	92%	77%	87%	81%	86%	80%	65%	
No - Dogs/cats are not spayed/neutered	17%	44%	24%	13%	10%	1%	34%	14%	6%	19%	7%	15%	14%	17%	32%	
Some are spayed/neutered	1%	-	2%	2%	-	1%	-	-	1%	1%	2%	2%	1%	2%	3%	
Don't know/won't say	2%	-	3%	3%	-	-	4%	-	1%	3%	5%	2%	-	-	-	

Four-fifths of pet owners say all their dogs and cats are spayed or neutered at this time. Pet owners who are least apt to have *all* their dogs or cat spayed or neutered include:

- those under the age of 35 (71%);
- Hispanics (70%);
- those with a household income less than \$20,000 (64%);
- those with some high school education or less (56%); and
- residents of the Central Albuquerque (63%) and Southwest Mesa/South Valley (65%) CPA's.

### Reasons Why Dogs/Cats Are Not Spayed/Neutered

AMONG THOSE WHO OWN AT LEAST ONE DOG OR CAT THAT ARE NOT SPAYED OR NEUTERED  
(UNAIDED RESPONSES)

*Question 25: Is there any particular reason why your dogs and cats are not spayed or neutered at this time?*

JULY 2001  
RESPONSES  
(N = 130)

Want to breed them/puppies/kittens	39%
Don't want to	15%
Too young	14%
Expense	13%
Kept in fenced yard	4%
Indoor pet	3%
Inconvenient locations of where to go for this	2%
Too busy/no time	2%
All female	2%
Have appointment to get it done	1%
No, just haven't	1%
Too old	1%
Just got them	*
Don't know/won't say	6%

\* Less than 1% reported.

Note: The sum of the percentages exceeds 100% due to multiple responses.

The plurality (39%) of those who do not have their cats or dogs spayed/neutered say they have not done so because they want them to breed, 15% say they simply do not want to while 14% say their animal(s) are too young and 13% cite expense.

## Member of an Animal Protection Group

Question 26: Are you a member of an animal protection group?

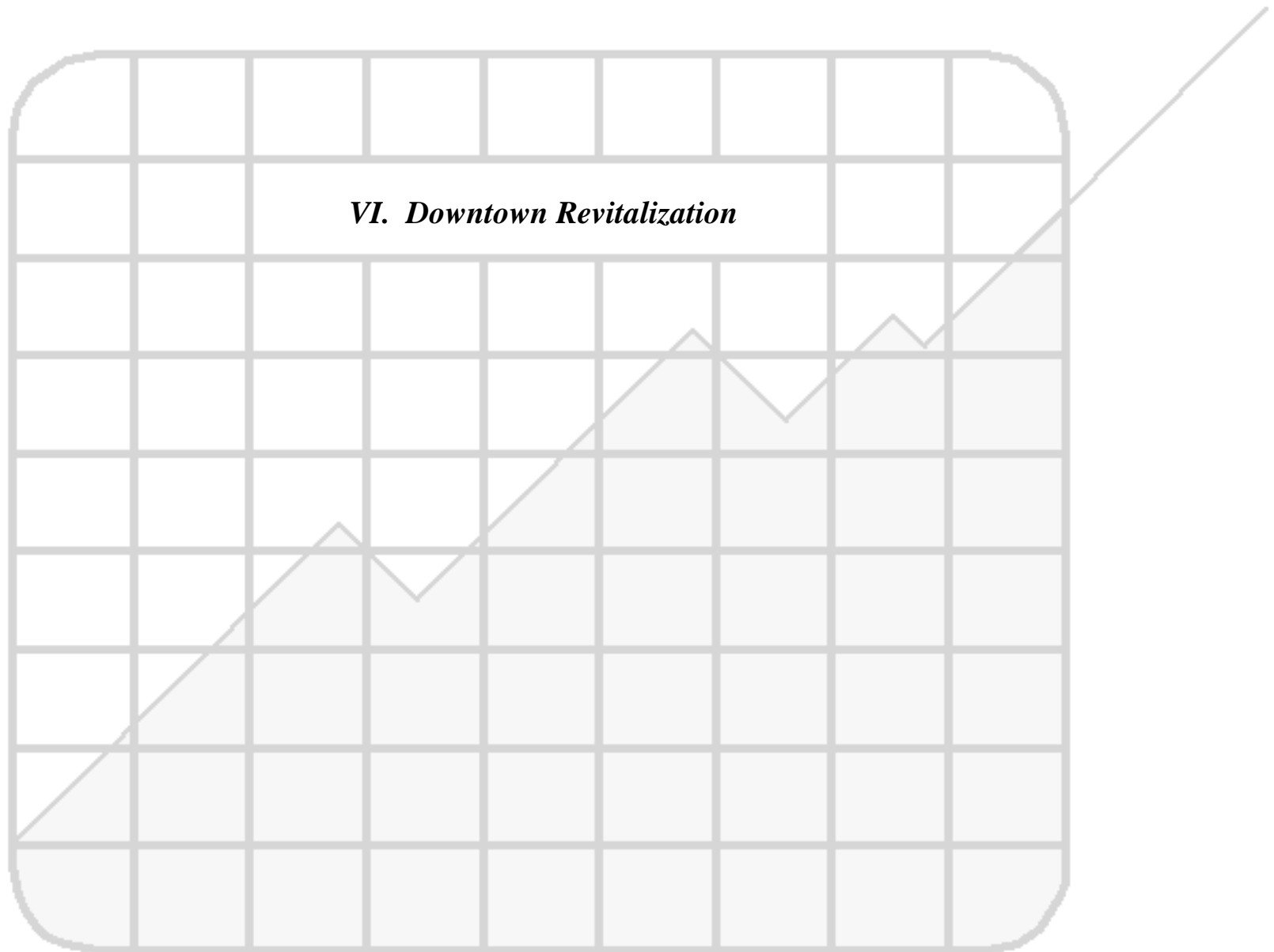
	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS	\$20,000	\$35,000	\$50,000	\$75,000	5 YEARS	6 TO 9	10 TO 19	20 YEARS
										THAN \$20,000	TO \$35,000	TO \$50,000	TO \$75,000	OR MORE	OR LESS	YEARS	YEARS	OR MORE
Yes - A member	5%	4%	7%	7%	4%	6%	5%	3%	8%	4%	2%	5%	7%	13%	6%	4%	8%	4%
No - Not a member	94%	95%	93%	93%	95%	94%	94%	97%	92%	96%	97%	95%	92%	86%	94%	96%	91%	95%
Don't know/won't say	1%	1%	*	*	1%	*	*	1%	*	-	*	-	2%	2%	-	-	1%	1%

	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA										SW MESA/ SOUTH VALLEY
		SOME H.S. OR LESS	SOME H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY			
Yes - A member	5%	3%	3%	6%	4%	13%	4%	4%	8%	5%	5%	8%	4%	5%	2%		
No - Not a member	94%	97%	96%	93%	95%	86%	96%	95%	90%	94%	95%	91%	96%	95%	97%		
Don't know/won't say	1%	-	1%	1%	1%	*	-	1%	2%	1%	-	*	-	-	1%		

\* Less than 1% reported.

Five percent of area residents say they are a member of an animal protection group. Residents most apt to be a member include:

- those with a household income of \$75,000 or more (13%); and
- those who have attended graduate school (13%).



### Importance for Downtown Albuquerque to be an Active City Center

*Question 41: Please rate anywhere between 5 and 1 how important it is to you that Downtown Albuquerque be an active city center, where 5 means very important and 1 means not at all important.*

		GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
	JULY 2001 SAMPLE (N = 1352)			18 TO 34	35 TO 49	50 TO 64	65 YEARS AND OVER			LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
		MALE	FEMALE	YEARS	YEARS	YEARS		HISPANIC	ANGLO									
5 - Very important	31%	31%	31%	34%	34%	32%	18%	36%	26%	33%	33%	34%	31%	34%	34%	34%	29%	30%
4	18%	18%	18%	25%	19%	17%	13%	21%	17%	24%	19%	20%	16%	18%	23%	17%	17%	17%
3	21%	20%	21%	21%	21%	20%	19%	19%	22%	15%	22%	20%	21%	21%	20%	26%	23%	19%
2	8%	9%	7%	7%	9%	9%	8%	6%	10%	8%	6%	9%	8%	9%	6%	5%	11%	8%
1 - Not at all important	21%	21%	22%	13%	18%	20%	39%	17%	25%	19%	19%	16%	23%	17%	16%	15%	19%	24%
Don't know/won't say	1%	*	2%	*	-	2%	3%	1%	1%	2%	1%	1%	-	-	1%	2%	-	1%
MEAN †	3.3	3.3	3.3	3.6	3.4	3.3	2.6	3.5	3.1	3.5	3.4	3.5	3.3	3.4	3.5	3.5	3.3	3.2

	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA										SW MESA/ SOUTH VALLEY
		SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ	NORTH VALLEY			
5 - Very important	31%	34%	28%	30%	35%	27%	44%	27%	24%	36%	22%	37%	24%	30%	30%		
4	18%	14%	19%	21%	17%	20%	27%	14%	11%	16%	20%	20%	21%	22%	24%		
3	21%	17%	21%	22%	21%	22%	9%	22%	29%	15%	23%	17%	29%	27%	20%		
2	8%	8%	7%	8%	5%	14%	3%	10%	10%	7%	9%	8%	9%	7%	6%		
1 - Not at all important	21%	25%	23%	19%	22%	17%	16%	26%	25%	24%	25%	17%	16%	12%	19%		
Don't know/won't say	1%	2%	1%	1%	1%	-	1%	1%	1%	2%	1%	1%	1%	2%	*		
MEAN †	3.3	3.3	3.2	3.4	3.4	3.2	3.8	3.0	3.0	3.3	3.1	3.5	3.3	3.5	3.4		

\* Less than 1% reported.

† The mean score is derived by taking the average score based on the 5-point scale. The very important response is assigned a value of 5, the not at all important response is assigned a value of 1, etc. The "don't know/won't say" responses are excluded from the calculation of the mean.

Residents were asked to rate how important it is to them that Downtown Albuquerque be an active city center based on 5-point scale where 5 is *very important* and 1 is *not at all important*. Half of area residents feel it is important that Downtown be an active center (31% say it is *very important*). Twenty-nine percent do not feel it is important to have an active city center and 21% have a neutral opinion.

Residents who are more apt to feel it is important that Downtown Albuquerque be an active city center include:

- those under the age of 35 (59%) as compared to seniors (31%);



- Hispanics (57%) as compared to Anglos (43%); and
- residents living in the Central Albuquerque CPA (71%).

## Downtown Activities: Walked Along Central Avenue

Question 42: Which of the following things have you done at least one time in the past year? [*Walked along Central Avenue in Downtown Albuquerque*]

	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		MALE	FEMALE	18 TO 34	35 TO 49	50 TO 64	65 YEARS	HISPANIC	ANGLO	LESS	\$20,000	\$35,000	\$50,000	\$75,000	5 YEARS	6 TO 9	10 TO 19	20 YEARS
				YEARS	YEARS	YEARS	AND OVER			THAN	To	To	To					
Yes	54%	59%	51%	69%	59%	55%	26%	58%	50%	55%	54%	59%	63%	60%	61%	68%	59%	49%
No	46%	41%	49%	31%	41%	45%	74%	42%	50%	45%	46%	41%	37%	40%	39%	32%	41%	51%

	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA								
		SOME H.S. OR LESS	H.S. GRAD.	SOME COLL/ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY	SW MESA/ SOUTH VALLEY
Yes	54%	45%	45%	58%	63%	63%	64%	55%	50%	51%	44%	65%	48%	56%	57%
No	46%	55%	55%	42%	37%	37%	36%	45%	49%	49%	56%	35%	52%	44%	43%

The majority (54%) of residents say they have walked along Central Avenue in Downtown Albuquerque at least one time in the past year.

Residents who are most apt to have walked along Central Avenue include:

- men (59%) as compared to women (51%);
- those under the age of 35 (69%) as compared to seniors (26%);
- Hispanics (58%) as compared to Anglos (50%);
- those who have at least a four-year college degree (63%); and
- residents of the Near Heights (65%) and Central Albuquerque (64%) CPA.

## Downtown Activities: Driven on Central Avenue

Question 43: Which of the following things have you done at least one time in the past year? [*Driven on Central Avenue in Downtown Albuquerque*]

		GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
	JULY 2001 SAMPLE (N = 1352)			18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER			LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
Yes	82%	80%	83%	91%	86%	82%	60%	82%	81%	74%	80%	87%	91%	92%	87%	89%	86%	78%
No	18%	19%	17%	8%	14%	18%	40%	18%	19%	26%	19%	13%	9%	8%	13%	11%	14%	22%
		EDUCATION					COMMUNITY PLANNING AREA											
	JULY 2001 SAMPLE (N = 1352)	SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE		CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY	SW MESA/ SOUTH VALLEY		
Yes	82%	63%	82%	85%	87%	87%		85%	84%	83%	77%	81%	79%	84%	82%	85%		
No	18%	36%	18%	15%	13%	13%		15%	16%	17%	23%	19%	21%	16%	18%	13%		

Over four-fifths (82%) of area residents have driven on Central Avenue in Downtown Albuquerque at least one time in the past year.

## Downtown Activities: Gone to Downtown Albuquerque for Business/Government Reasons

*Question 44: Which of the following things have you done at least one time in the past year? [Gone to Downtown Albuquerque for business or government reasons]*

		GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
	JULY 2001 SAMPLE (N = 1352)			18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER			LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
Yes	59%	60%	59%	65%	64%	63%	38%	61%	58%	55%	59%	64%	66%	68%	58%	63%	61%	59%
No	41%	40%	41%	35%	36%	37%	62%	39%	42%	45%	41%	36%	34%	32%	42%	37%	38%	41%
		EDUCATION					COMMUNITY PLANNING AREA											
	JULY 2001 SAMPLE (N = 1352)	SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE		CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY	SW MESA/ SOUTH VALLEY		
Yes	59%	42%	57%	63%	65%	68%		71%	61%	54%	54%	56%	58%	69%	64%	64%		
No	41%	58%	43%	37%	35%	32%		29%	39%	46%	46%	44%	42%	31%	36%	36%		

Three-fifths (59%) of residents have gone to Downtown Albuquerque for business or government reasons in the past year.

*Age:* Sixty-four percent of residents under the age of 65 have gone Downtown for government or business reasons in the past year as compared to 38% of seniors.

## Downtown Activities: Made a Purchase at a Downtown Restaurant/Business

Question 45: Which of the following things have you done at least one time in the past year? [*Purchased anything at Downtown restaurants and businesses*]

	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		MALE	FEMALE	18 TO 34	35 TO 49	50 TO 64	65 YEARS	HISPANIC	ANGLO	LESS THAN	\$20,000	\$35,000	\$50,000	\$75,000	5 YEARS	6 TO 9	10 TO 19	20 YEARS
				YEARS	YEARS	YEARS	AND OVER				To	To	To	OR MORE	OR LESS	YEARS	YEARS	OR MORE
Yes	51%	53%	50%	67%	53%	52%	29%	49%	52%	52%	51%	57%	60%	60%	62%	61%	53%	46%
No	49%	47%	50%	33%	47%	48%	71%	51%	48%	48%	49%	43%	40%	40%	38%	39%	47%	54%
	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA											
		SOME H.S.	H.S.	SOME COLL./	COLL.	GRAD. WORK OR	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY	SW MESA/ SOUTH VALLEY			
		OR LESS	GRAD.	ASSOC.	GRAD.	DEGREE												
Yes	51%	41%	41%	56%	62%	57%	60%	49%	53%	48%	47%	60%	50%	51%	48%			
No	49%	59%	59%	44%	38%	43%	40%	51%	47%	52%	53%	40%	50%	49%	52%			

Half (51%) of area residents have purchased something at a Downtown restaurant or business in the past year.

Age: Two-thirds of residents under the age of 35 have purchased something at a Downtown restaurant or business in the past year as compared to 29% of seniors.

## Downtown Activities: Attended Cultural/Civic Events Downtown

Question 46: Which of the following things have you done at least one time in the past year? *[Attended cultural or civic events Downtown]*

	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		MALE	FEMALE	18 TO 34	35 TO 49	50 TO 64	65 YEARS AND OVER	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
				YEARS	YEARS	YEARS												
Yes	52%	53%	51%	59%	59%	52%	29%	55%	48%	45%	53%	60%	63%	59%	52%	60%	54%	50%
No	48%	47%	49%	41%	41%	48%	71%	44%	52%	55%	46%	40%	37%	41%	48%	40%	46%	50%
	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA											
		SOME H.S.	H.S.	SOME COLL/ GRAD.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY	SW MESA/ SOUTH VALLEY			
		OR LESS	GRAD.	ASSOC.	GRAD.	DEGREE												
Yes	52%	34%	48%	56%	58%	62%	58%	51%	55%	50%	47%	55%	50%	50%	51%			
No	48%	66%	52%	44%	42%	38%	42%	49%	45%	50%	53%	45%	50%	50%	48%			

Just over half (52%) of city residents say they have attended a cultural or civic event Downtown in the past year. Residents who are more inclined to have attended at least one cultural or civic event Downtown include:

- those under the age of 50 (59%) as compared to seniors (29%);
- those with a household income of \$35,000 or more (61%); and
- those who have at least a four-year college degree (60%).

## Reasons for Not Visiting Downtown Albuquerque More Often

(UNAIDED RESPONSES)

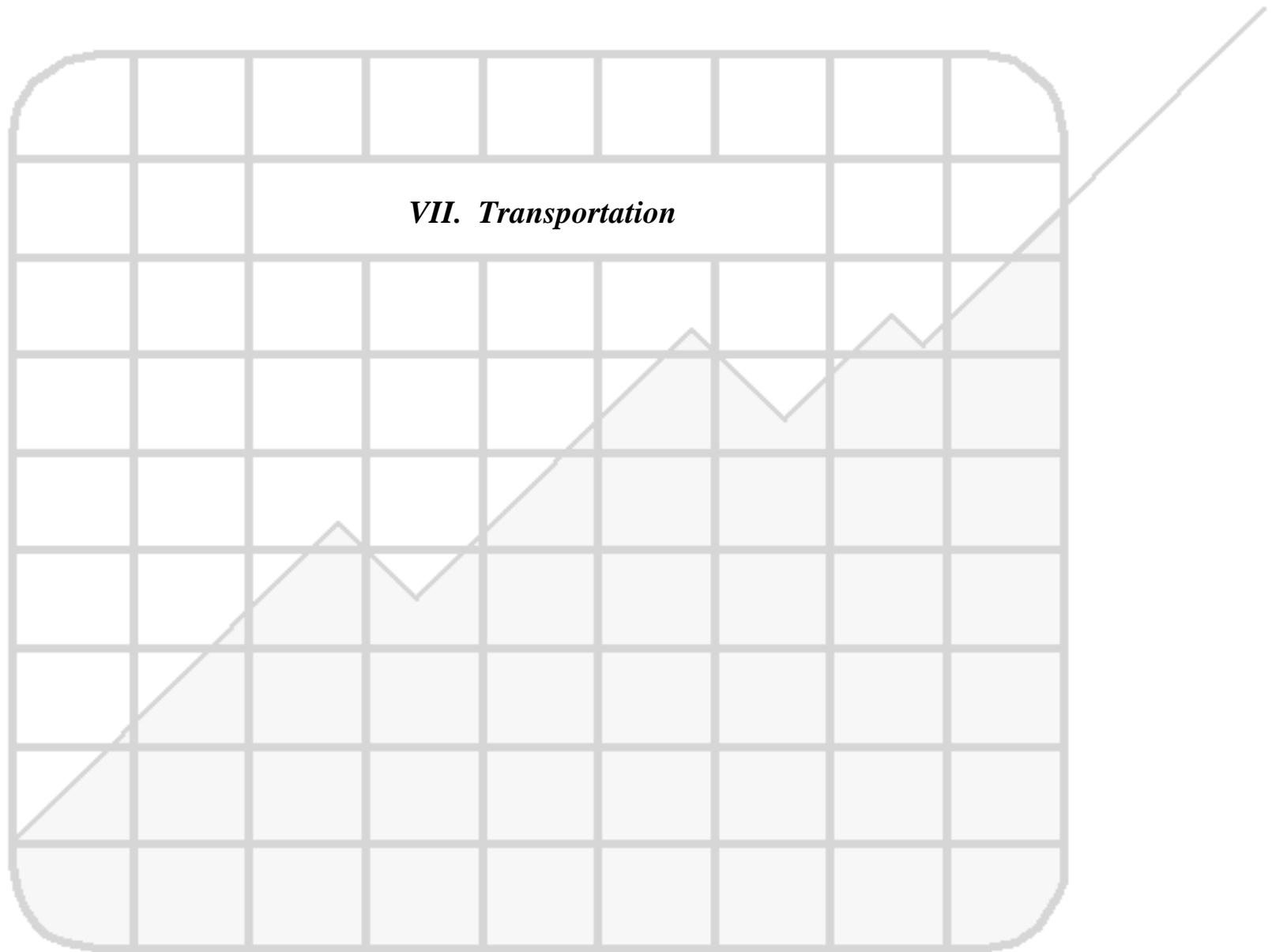
*Question 47: What, if anything, keeps you from visiting Downtown Albuquerque more often?*

	JULY 2001 SAMPLE (N = 1352)		JULY 2001 SAMPLE (N = 1352)		JULY 2001 SAMPLE (N = 1352)
No need to go there	28%	Construction	1%	Violence	*
Lack of parking	21%	Not convenient	1%	Run down buildings	*
Concern for personal safety	15%	Too dirty	1%	Police harassment	*
Homeless/panhandlers	9%	Handicapped	1%	Serving alcohol	*
Too far from home	8%	Not enough family-oriented things	1%	Lack of police action	*
Not enough stores	6%	High prices	1%	Not enough nighttime activities	*
Traffic	5%	Not enough services	*	No info on happenings	*
No time	5%	Need more cultural events	*	Gas prices	*
Cost of parking	4%	Work Downtown	*	Weather/heat	*
Lack of transportation	3%	Not enough restaurants	*	Skateboarders	*
Lack of appeal	2%	Live/lived Downtown	*	Road blocks	*
Go often	2%	Health/medical reasons	*	Event prices are too high	*
No fun activities	2%	Finances	*	Don't like metered parking	*
Crime	2%	Don't drive	*	Quality of stores	*
Too many people	1%	Dislike taking City bus to get there	*	No babysitters	*
Not geared for middle-aged/older people	1%	New to area	*	Not enough day time activities	*
Too many bars	1%	Too many police	*	Nothing	5%
One way streets	1%	No one to go with	*	Don't know/won't say	9%

\* Less than 1% reported.

Note: The sum of the percentages exceeds 100% due to multiple responses.

When asked in an unaided, open-ended manner what keeps them from visiting Downtown Albuquerque more often, 28% say they do not have a need to go there while 21% cite a lack of parking, 15% express concern for their personal safety, 9% mention homeless/panhandlers and 8% say it is too far from home. Many other reasons were given though none of these were specifically cited by more than 6% of residents.





## Work or Attend School Outside of Home

Question 29: Do you either work, or go to school outside of home?

2001 DEMOGRAPHIC VARIANCES																			
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
Work only	53%	<b>55%</b>	63%	47%	63%	76%	56%	7%	58%	52%	39%	64%	62%	68%	72%	60%	66%	65%	49%
School only	3%	<b>3%</b>	3%	3%	6%	2%	1%	1%	3%	2%	5%	*	2%	2%	4%	5%	1%	3%	2%
Both	9%	<b>7%</b>	9%	6%	19%	5%	2%	*	6%	7%	10%	8%	9%	6%	3%	13%	11%	8%	4%
Neither	35%	<b>35%</b>	25%	44%	11%	18%	41%	92%	32%	39%	46%	27%	26%	23%	20%	21%	22%	23%	45%
Won't say	-	*	*	*	-	*	-	*	*	*	1%	-	1%	-	-	-	-	1%	*

2001 DEMOGRAPHIC VARIANCES																	
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA									
			SOME H.S. <u>OR LESS</u>	H.S. <u>GRAD.</u>	SOME COLL./ <u>ASSOC.</u>	COLL. <u>GRAD.</u>	GRAD. WORK OR <u>DEGREE</u>	CENTRAL <u>ABQ</u>	WEST- <u>SIDE</u>	FOOT- <u>HILLS</u>	MID- <u>HEIGHTS</u>	EAST <u>GATEWAY</u>	NEAR <u>HEIGHTS</u>	NORTH <u>ABQ.</u>	NORTH <u>VALLEY</u>	SW MESA/ SOUTH <u>VALLEY</u>	
Work only	53%	<b>55%</b>	42%	53%	53%	67%	62%	50%	60%	45%	56%	56%	49%	55%	57%	63%	
School only	3%	<b>3%</b>	5%	1%	4%	1%	3%	4%	1%	7%	1%	2%	3%	3%	1%	4%	
Both	9%	<b>7%</b>	1%	4%	13%	4%	10%	4%	8%	7%	5%	3%	15%	7%	6%	5%	
Neither	35%	<b>35%</b>	52%	42%	30%	28%	25%	41%	31%	40%	38%	39%	33%	35%	35%	27%	
Won't say	-	*	-	1%	-	-	-	-	-	1%	-	1%	-	-	-	-	

\* Less than 1% reported.

The majority of residents (55%) currently work outside the home, while 7% both work and go to school and 3% are students. Residents who are more apt to work and/or go to school outside the home include:

- men (75%) as compared to women (56%);
- residents under the age of 50 (85%);
- Hispanics (68%) as compared to Anglos (61%); and
- residents of the Southwest Mesa/South Valley CPA (73%).

# Number of Trips Using Various Types of Transportation in a Typical Week: Driving Alone in Car

AMONG THOSE WHO WORK OR GO TO SCHOOL OUTSIDE OF THE HOME

Question 30: I'm going to read you a list of transportation you may have used to get to and from work or school each day. Please tell me how many trips you take, in a typical week using each type of transportation. Keep in mind that a round trip counts as two trips. **[Drive alone in your car]**

	JULY 2001 RESPONSES (N = 874)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
										OR MORE	OR MORE	OR MORE	OR MORE	OR MORE	OR LESS	OR LESS	OR LESS	OR MORE
None	9%	11%	7%	10%	7%	9%	12%	8%	8%	21%	10%	6%	3%	8%	17%	7%	6%	7%
1 to 4 trips	7%	6%	9%	7%	6%	8%	22%	6%	8%	7%	5%	8%	8%	8%	8%	11%	5%	8%
5 to 9 trips	12%	11%	13%	13%	11%	13%	5%	10%	12%	9%	13%	12%	8%	11%	9%	21%	11%	12%
10 trips	52%	50%	54%	46%	58%	51%	45%	56%	50%	45%	50%	53%	56%	56%	46%	43%	58%	53%
More than 10 trips	17%	19%	16%	21%	16%	16%	13%	17%	19%	16%	18%	20%	19%	15%	18%	16%	17%	18%
Don't know/won't say	3%	4%	2%	3%	3%	3%	3%	3%	2%	3%	3%	1%	5%	2%	3%	2%	4%	2%

	JULY 2001 RESPONSES (N = 874)	EDUCATION					COMMUNITY PLANNING AREA									
		SOME H.S. OR LESS	H.S. GRAD	SOME COLL/ ASSOC.	COLL. GRAD	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ	NORTH VALLEY	SOUTH VALLEY	SW MESA/ SOUTH VALLEY
		OR LESS	GRAD	ASSOC.	GRAD	DEGREE	ABQ	SIDE	HILLS	HEIGHTS	GATEWAY	HEIGHTS	ABQ	VALLEY	VALLEY	VALLEY
None	9%	22%	10%	7%	5%	8%	20%	5%	9%	8%	6%	15%	3%	12%	9%	
1 to 4 trips	7%	3%	6%	9%	8%	10%	9%	9%	7%	5%	8%	11%	8%	3%	5%	
5 to 9 trips	12%	8%	13%	12%	14%	8%	11%	17%	11%	9%	12%	9%	8%	10%	15%	
10 trips	52%	48%	56%	49%	51%	58%	49%	51%	53%	54%	53%	45%	64%	53%	51%	
More than 10 trips	17%	13%	15%	22%	16%	16%	9%	16%	13%	20%	20%	16%	17%	21%	20%	
Don't know/won't say	3%	5%	*	2%	6%	*	2%	3%	6%	4%	1%	4%	-	1%	-	

\* Less than 1% reported.

Just over half (52%) of residents who either work outside the home or go to school say they drive alone in the their car ten times a week and 17% make more than ten trips a week. Twelve percent of respondents make five to nine trips a week and 7% make four trips or less driving alone. Nine percent say they do not drive alone in their car to get to and from school or work.

CPA: Four-fifths (81%) of residents in North Albuquerque say they make ten or more trips a week as compared to 58% of residents in the Central Albuquerque CPA.

### Number of Trips Using Various Types of Transportation in a Typical Week:

#### Car Pool/Drive/Ride with Someone Else in Private Automobile

AMONG THOSE WHO WORK OR GO TO SCHOOL OUTSIDE OF THE HOME

*Question 31: I'm going to read you a list of transportation you may have used to get to and from work or school each day. Please tell me how many trips you took, in a typical week using each type of transportation. Keep in mind that a round trip counts as two trips. [Car pool, drive or ride with someone else in a private automobile]*

	<i>JULY 2001 RESPONSES (N = 874)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		<u>MALE</u>	<u>FEMALE</u>	<u>18 TO 34</u>	<u>35 TO 49</u>	<u>50 TO 64</u>	<u>65 YEARS</u>	<u>HISPANIC</u>	<u>ANGLO</u>	<u>LESS</u>	<u>\$20,000</u>	<u>\$35,000</u>	<u>\$50,000</u>	<u>\$75,000</u>	<u>5 YEARS</u>	<u>6 TO 9</u>	<u>10 TO 19</u>	<u>20 YEARS</u>
				<u>YEARS</u>	<u>YEARS</u>	<u>YEARS</u>	<u>AND OVER</u>			<u>THAN</u>	<u>TO</u>	<u>TO</u>	<u>TO</u>	<u>OR MORE</u>	<u>OR LESS</u>	<u>YEARS</u>	<u>YEARS</u>	<u>OR MORE</u>
None	<b>71%</b>	71%	70%	66%	73%	73%	67%	73%	72%	70%	74%	75%	71%	64%	70%	77%	65%	74%
1 to 3 trips	<b>3%</b>	3%	2%	5%	2%	2%	-	3%	4%	4%	2%	4%	3%	3%	1%	2%	5%	3%
4 to 9 trips	<b>6%</b>	5%	7%	9%	4%	4%	7%	5%	5%	7%	7%	4%	3%	7%	5%	4%	7%	5%
10 or more trips	<b>5%</b>	6%	5%	9%	4%	2%	-	6%	4%	7%	7%	5%	4%	6%	9%	5%	5%	4%
Don't know/won't say	<b>15%</b>	15%	15%	11%	17%	18%	25%	14%	16%	12%	10%	12%	19%	20%	14%	12%	18%	14%

	<i>JULY 2001 RESPONSES (N = 874)</i>	EDUCATION					COMMUNITY PLANNING AREA									
		<u>SOME</u>	<u>H.S.</u>	<u>SOME</u>	<u>COLL.</u>	<u>GRAD.</u>	<u>CENTRAL</u>	<u>WEST-</u>	<u>FOOT-</u>	<u>MID-</u>	<u>EAST</u>	<u>NEAR</u>	<u>NORTH</u>	<u>NORTH</u>	<u>SW MESA/</u>	
		<u>OR LESS</u>	<u>GRAD.</u>	<u>COLL./</u>	<u>GRAD.</u>	<u>WORK OR</u>	<u>ABQ</u>	<u>SIDE</u>	<u>HILLS</u>	<u>HEIGHTS</u>	<u>GATEWAY</u>	<u>HEIGHTS</u>	<u>ABQ.</u>	<u>VALLEY</u>	<u>SOUTH</u>	<u>VALLEY</u>
None	<b>71%</b>	57%	71%	78%	66%	71%	66%	67%	68%	63%	71%	66%	78%	82%	88%	
1 to 3 trips	<b>3%</b>	2%	4%	3%	4%	1%	1%	3%	3%	4%	1%	3%	3%	2%	3%	
4 to 9 trips	<b>6%</b>	13%	7%	5%	3%	3%	9%	2%	1%	9%	5%	5%	4%	7%	6%	
10 or more trips	<b>5%</b>	9%	8%	5%	4%	3%	6%	6%	7%	2%	9%	6%	7%	5%	4%	
Don't know/won't say	<b>15%</b>	19%	10%	10%	23%	22%	17%	21%	21%	21%	14%	20%	7%	3%	-	

The large majority (71%) of residents who work or go to school outside the home say they do *not* typically car pool, though 9% make between one and nine trips and 5% make ten trips or more. Residents who are most apt to car pool include:

- those under the age of 35 (23%); and
- those with less than a high school education (24%).

## Number of Trips Using Various Types of Transportation in a Typical Week: Ride the Bus

AMONG THOSE WHO WORK OR GO TO SCHOOL OUTSIDE OF THE HOME

*Question 32: I'm going to read you a list of transportation you may have used to get to and from work or school each day. Please tell me how many trips you took, in a typical week using each type of transportation. Keep in mind that a round trip counts as two trips. [Ride the bus]*

	<i>JULY 2001 RESPONSES (N = 874)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		<i>MALE</i>	<i>FEMALE</i>	<i>18 TO 34 YEARS</i>	<i>35 TO 49 YEARS</i>	<i>50 TO 64 YEARS</i>	<i>65 YEARS AND OVER</i>	<i>HISPANIC</i>	<i>ANGLO</i>	<i>LESS THAN \$20,000</i>	<i>\$20,000 TO \$35,000</i>	<i>\$35,000 TO \$50,000</i>	<i>\$50,000 TO \$75,000</i>	<i>\$75,000 OR MORE</i>	<i>5 YEARS OR LESS</i>	<i>6 TO 9 YEARS</i>	<i>10 TO 19 YEARS</i>	<i>20 YEARS OR MORE</i>
										<i>OR LESS</i>	<i>OR MORE</i>	<i>OR LESS</i>	<i>OR MORE</i>	<i>OR MORE</i>	<i>OR LESS</i>	<i>OR LESS</i>	<i>OR LESS</i>	<i>OR MORE</i>
None	<b>81%</b>	80%	82%	85%	81%	76%	70%	81%	83%	77%	87%	85%	78%	80%	82%	88%	78%	81%
1 to 2 trips	<b>1%</b>	1%	1%	1%	1%	2%	4%	1%	*	2%	1%	1%	1%	-	-	-	2%	1%
3 to 6 trips	<b>1%</b>	2%	1%	1%	1%	1%	5%	1%	*	2%	1%	-	1%	1%	2%	-	1%	1%
7 trips or more	<b>2%</b>	2%	2%	2%	1%	3%	3%	4%	1%	8%	2%	2%	-	-	3%	-	2%	2%
Don't know/won't say	<b>15%</b>	15%	14%	11%	16%	18%	17%	13%	15%	11%	9%	12%	19%	19%	13%	12%	17%	14%

		EDUCATION					COMMUNITY PLANNING AREA									
	<i>JULY 2001 R ESPONSES (N = 874)</i>	<i>SOME H.S.</i>	<i>SOME H.S.</i>	<i>SOME COLL/</i>	<i>GRAD. COLL</i>	<i>GRAD. WORK OR</i>									<i>SW MESA/ SOUTH</i>	
		<i>OR LESS</i>	<i>GRAD.</i>	<i>ASSOC.</i>	<i>GRAD.</i>	<i>DEGREE</i>	<i>CENTRAL ABQ</i>	<i>WEST- SIDE</i>	<i>FOOT- HILLS</i>	<i>MID- HEIGHTS</i>	<i>EAST GATEWAY</i>	<i>NEAR HEIGHTS</i>	<i>NORTH ABQ</i>	<i>NORTH VALLEY</i>	<i>NORTH VALLEY</i>	
None	<b>81%</b>	71%	86%	87%	75%	76%	76%	79%	75%	74%	81%	74%	93%	94%	95%	
1 to 2 trips	<b>1%</b>	-	1%	2%	-	2%	1%	-	-	-	5%	3%	1%	-	-	
3 to 6 trips	<b>1%</b>	3%	*	1%	2%	1%	2%	-	-	2%	2%	2%	-	-	2%	
7 trips or more	<b>2%</b>	10%	3%	1%	1%	2%	3%	-	3%	2%	1%	3%	2%	4%	4%	
Don't know/won't say	<b>15%</b>	16%	10%	10%	23%	20%	17%	21%	22%	21%	11%	19%	5%	2%	-	

\* Less than 1% reported.

Just 4% of residents who work outside the home or go to school say they take the bus in a typical week, with 2% saying they make seven trips or more. Residents most apt to use the bus include:

- seniors (13%); and
- those with a household income of less than \$20,000 (12%).



## Number of Trips Using Various Types of Transportation in a Typical Week: Ride a Motorcycle

AMONG THOSE WHO WORK OR GO TO SCHOOL OUTSIDE OF THE HOME

*Question 33: I'm going to read you a list of transportation you may have used to get to and from work or school each day. Please tell me how many trips you took, in a typical week using each type of transportation. Keep in mind that a round trip counts as two trips. [Ride a motorcycle]*

	<i>JULY 2001 RESPONSES (N = 874)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		<i>MALE</i>	<i>FEMALE</i>	<i>18 TO 34 YEARS</i>	<i>35 TO 49 YEARS</i>	<i>50 TO 64 YEARS</i>	<i>65 YEARS AND OVER</i>	<i>HISPANIC</i>	<i>ANGLO</i>	<i>LESS THAN \$20,000</i>	<i>\$20,000 TO \$35,000</i>	<i>\$35,000 TO \$50,000</i>	<i>\$50,000 TO \$75,000</i>	<i>\$75,000 OR MORE</i>	<i>5 YEARS OR LESS</i>	<i>6 TO 9 YEARS</i>	<i>10 TO 19 YEARS</i>	<i>20 YEARS OR MORE</i>
				<i>YEARS</i>	<i>YEARS</i>	<i>YEARS</i>												
None	<b>84%</b>	83%	84%	87%	83%	80%	83%	84%	84%	88%	88%	88%	76%	81%	86%	88%	82%	83%
1 to 6 trips	<b>1%</b>	1%	1%	-	2%	*	-	*	1%	-	*	-	4%	-	1%	-	-	1%
7 trips or more	<b>1%</b>	2%	*	1%	1%	1%	-	1%	*	1%	4%	-	-	-	2%	-	1%	1%
Don't know/won't say	<b>14%</b>	14%	15%	11%	15%	19%	17%	14%	14%	11%	8%	12%	20%	19%	11%	12%	17%	15%

	JULY 2001 R ESPONSES (N = 874)	EDUCATION					COMMUNITY PLANNING AREA									
		SOME		SOME		GRAD.									SW MESA/	
		H.S.	H.S.	COLL/	COLL	WORK OR	CENTRAL	WEST-	FOOT-	MID-	EAST	NEAR	NORTH	NORTH	SOUTH	
		OR LESS	GRAD.	ASSOC.	GRAD.	DEGREE	ABQ	SIDE	HILLS	HEIGHTS	GATEWAY	HEIGHTS	ABQ	VALLEY	VALLEY	
None	84%	84%	88%	88%	76%	80%	83%	77%	78%	76%	88%	79%	95%	94%	99%	
1 to 6 trips	1%	-	1%	1%	-	-	-	2%	-	1%	-	-	-	3%	-	
7 trips or more	1%	5%	-	1%	1%	-	-	-	2%	-	1%	4%	-	1%	-	
Don't know/won't say	14%	11%	11%	10%	23%	20%	17%	21%	20%	23%	10%	17%	5%	2%	1%	

\* Less than 1% reported.

Two percent of area residents who work or go to school outside the home say they ride a motorcycle at least one time a week when commuting.

## Number of Trips Using Various Types of Transportation in a Typical Week: Ride a Bicycle

AMONG THOSE WHO WORK OR GO TO SCHOOL OUTSIDE OF THE HOME

*Question 34: I'm going to read you a list of transportation you may have used to get to and from work or school each day. Please tell me how many trips you took, in a typical week using each type of transportation. Keep in mind that a round trip counts as two trips. [Ride a bicycle]*

	<i>JULY 2001 RESPONSES (N = 874)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		<i>MALE</i>	<i>FEMALE</i>	<i>18 TO 34 YEARS</i>	<i>35 TO 49 YEARS</i>	<i>50 TO 64 YEARS</i>	<i>65 YEARS AND OVER</i>	<i>HISPANIC</i>	<i>ANGLO</i>	<i>LESS THAN \$20,000</i>	<i>\$20,000 TO \$35,000</i>	<i>\$35,000 TO \$50,000</i>	<i>\$50,000 TO \$75,000</i>	<i>\$75,000 OR MORE</i>	<i>5 YEARS OR LESS</i>	<i>6 TO 9 YEARS</i>	<i>10 TO 19 YEARS</i>	<i>20 YEARS OR MORE</i>
										<i>\$20,000</i>	<i>\$35,000</i>	<i>\$50,000</i>	<i>\$75,000</i>	<i>OR MORE</i>	<i>OR LESS</i>	<i>YEARS</i>	<i>YEARS</i>	<i>OR MORE</i>
None	<b>80%</b>	78%	83%	83%	79%	77%	83%	83%	80%	78%	87%	81%	79%	74%	82%	80%	76%	82%
1 to 2 trips	<b>2%</b>	3%	1%	1%	3%	3%	-	*	3%	1%	1%	5%	-	5%	1%	3%	3%	2%
3 to 9 trips	<b>2%</b>	2%	2%	3%	2%	*	-	2%	1%	4%	2%	1%	2%	1%	2%	3%	2%	1%
10 trips or more	<b>2%</b>	2%	1%	2%	2%	2%	-	2%	2%	6%	*	1%	-	1%	2%	2%	2%	1%
Don't know/won't say	<b>14%</b>	14%	15%	11%	15%	18%	17%	13%	15%	10%	10%	12%	19%	19%	12%	12%	17%	14%

	JULY 2001 R ESPONSES (N = 874)	EDUCATION					COMMUNITY PLANNING AREA									
		SOME		SOME		GRAD.									SW MESA/	
		H.S.	H.S.	COLL/	COLL	WORK OR	CENTRAL	WEST-	FOOT-	MID-	EAST	NEAR	NORTH	NORTH	SOUTH	
		OR LESS	GRAD.	ASSOC.	GRAD.	DEGREE	ABQ	SIDE	HILLS	HEIGHTS	GATEWAY	HEIGHTS	ABQ	VALLEY	VALLEY	
None	80%	83%	88%	84%	71%	71%	77%	78%	75%	73%	83%	71%	91%	93%	96%	
1 to 2 trips	2%	1%	*	2%	3%	4%	-	1%	3%	3%	4%	2%	3%	2%	-	
3 to 9 trips	2%	-	1%	3%	1%	3%	1%	-	-	1%	3%	3%	1%	2%	4%	
10 trips or more	2%	-	*	2%	3%	2%	5%	-	-	2%	1%	5%	-	1%	-	
Don't know/won't say	14%	16%	10%	9%	22%	20%	17%	21%	22%	21%	10%	18%	5%	2%	-	

\* Less than 1% reported.

Six percent of area residents who work or go to school outside the home commute via bicycle at least once a week, with 2% making ten trips or more.

## Number of Trips Using Various Types of Transportation in a Typical Week: Walk

*AMONG THOSE WHO WORK OR GO TO SCHOOL OUTSIDE OF THE HOME*

*Question 35: I'm going to read you a list of transportation you may have used to get to and from work or school each day. Please tell me how many trips you took, in a typical week using each type of transportation. Keep in mind that a round trip counts as two trips. [Walk]*

	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
None	79%	77%	81%	81%	79%	75%	80%	82%	77%	78%	80%	82%	78%	77%	77%	81%	77%	80%
1 to 2 trips	2%	3%	1%	2%	2%	3%	-	2%	2%	2%	2%	3%	-	3%	1%	3%	2%	2%
3 to 5 trips	2%	1%	2%	2%	2%	1%	3%	1%	2%	4%	2%	2%	*	-	3%	-	1%	2%
6 to 10 trips	2%	2%	2%	2%	1%	1%	-	2%	1%	4%	3%	*	1%	-	4%	4%	1%	*
11 trips or more	1%	2%	*	2%	1%	1%	3%	*	2%	2%	3%	1%	1%	-	2%	1%	2%	1%
Don't know/won't say	15%	15%	14%	10%	16%	19%	14%	13%	15%	10%	10%	12%	19%	20%	13%	11%	18%	14%

	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA									
		SOME H.S.	SOME H.S.	SOME COLL./	COLL.	GRAD. WORK OR	CENTRAL	WEST-	FOOT-	MID-	EAST	NEAR	NORTH	NORTH	SW MESA/ SOUTH	
		OR LESS	GRAD.	ASSOC.	GRAD.	DEGREE	ABQ	SIDE	HILLS	HEIGHTS	GATEWAY	HEIGHTS	ABQ.	VALLEY	VALLEY	
None	79%	82%	83%	82%	71%	72%	65%	79%	73%	69%	84%	68%	86%	96%	99%	
1 to 2 trips	2%	-	4%	1%	2%	2%	3%	-	2%	4%	2%	2%	5%	-	-	
3 to 5 trips	2%	-	1%	2%	3%	2%	3%	-	1%	*	3%	5%	3%	1%	1%	
6 to 10 trips	2%	2%	2%	1%	1%	2%	8%	-	-	1%	1%	5%	-	-	-	
11 trips or more	1%	-	*	3%	-	1%	4%	-	2%	2%	-	3%	2%	-	-	
Don't know/won't say	15%	16%	10%	10%	21%	21%	17%	21%	23%	23%	10%	17%	5%	3%	-	

\* Less than 1% reported.

Six percent of area residents make at least one trip to work or school by walking.

CPA: Fifteen percent of Near Heights residents walk to school or work at least once a week.



## Number of Trips Using Various Types of Transportation in a Typical Week: Other Type of Transportation

AMONG THOSE WHO WORK OR GO TO SCHOOL OUTSIDE OF THE HOME

*Question 36: I'm going to read you a list of transportation you may have used to get to and from work or school each day. Please tell me how many trips you took, in a typical week using each type of transportation. Keep in mind that a round trip counts as two trips. [Get there some other way]*

	<i>JULY 2001 RESPONSES (N = 874)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		<i>MALE</i>	<i>FEMALE</i>	<i>18 TO 34 YEARS</i>	<i>35 TO 49 YEARS</i>	<i>50 TO 64 YEARS</i>	<i>65 YEARS AND OVER</i>	<i>HISPANIC</i>	<i>ANGLO</i>	<i>LESS THAN \$20,000</i>	<i>\$20,000 TO \$35,000</i>	<i>\$35,000 TO \$50,000</i>	<i>\$50,000 TO \$75,000</i>	<i>\$75,000 OR MORE</i>	<i>5 YEARS OR LESS</i>	<i>6 TO 9 YEARS</i>	<i>10 TO 19 YEARS</i>	<i>20 YEARS OR MORE</i>
				<i>YEARS</i>	<i>YEARS</i>	<i>YEARS</i>												
None	<b>77%</b>	74%	80%	80%	76%	72%	80%	77%	78%	76%	81%	83%	69%	75%	80%	78%	71%	79%
1 to 3 trips	<b>1%</b>	1%	-	1%	1%	-	3%	-	1%	1%	1%	*	1%	1%	*	-	2%	*
4 trips or more	<b>*</b>	*	-	1%	*	-	-	-	*	-	-	-	1%	-	1%	-	-	*
Don't know/won't say	<b>22%</b>	24%	20%	18%	24%	27%	17%	23%	21%	24%	18%	17%	30%	24%	19%	22%	28%	21%

	<i>JULY 2001 RESPONSES (N = 874)</i>	EDUCATION					COMMUNITY PLANNING AREA									
		<i>SOME H.S. OR LESS</i>	<i>H.S. GRAD</i>	<i>SOME COLL/ ASSOC.</i>	<i>COLL GRAD</i>	<i>GRAD. WORK OR DEGREE</i>	<i>CENTRAL ABQ</i>	<i>WEST- SIDE</i>	<i>FOOT- HILLS</i>	<i>MID- HEIGHTS</i>	<i>EAST GATEWAY</i>	<i>NEAR HEIGHTS</i>	<i>NORTH ABQ</i>	<i>NORTH VALLEY</i>	<i>SW MESA/ SOUTH VALLEY</i>	
None	<b>77%</b>	70%	79%	84%	70%	75%	81%	78%	73%	71%	87%	61%	84%	73%	99%	
1 to 3 trips	<b>1%</b>	-	2%	*	1%	-	2%	-	2%	1%	-	1%	1%	-	-	
4 trips or more	<b>*</b>	-	1%	-	-	*	-	1%	-	-	1%	-	-	1%	-	
Don't know/won't say	<b>22%</b>	30%	19%	15%	29%	25%	17%	21%	25%	28%	13%	38%	15%	26%	1%	

\* Less than 1% reported.

Just one percent of residents who work or go to school commute by means other than car, car pooling, bus, motorcycle, bicycle or walking.

## Perceived Improvement in City Bus Services

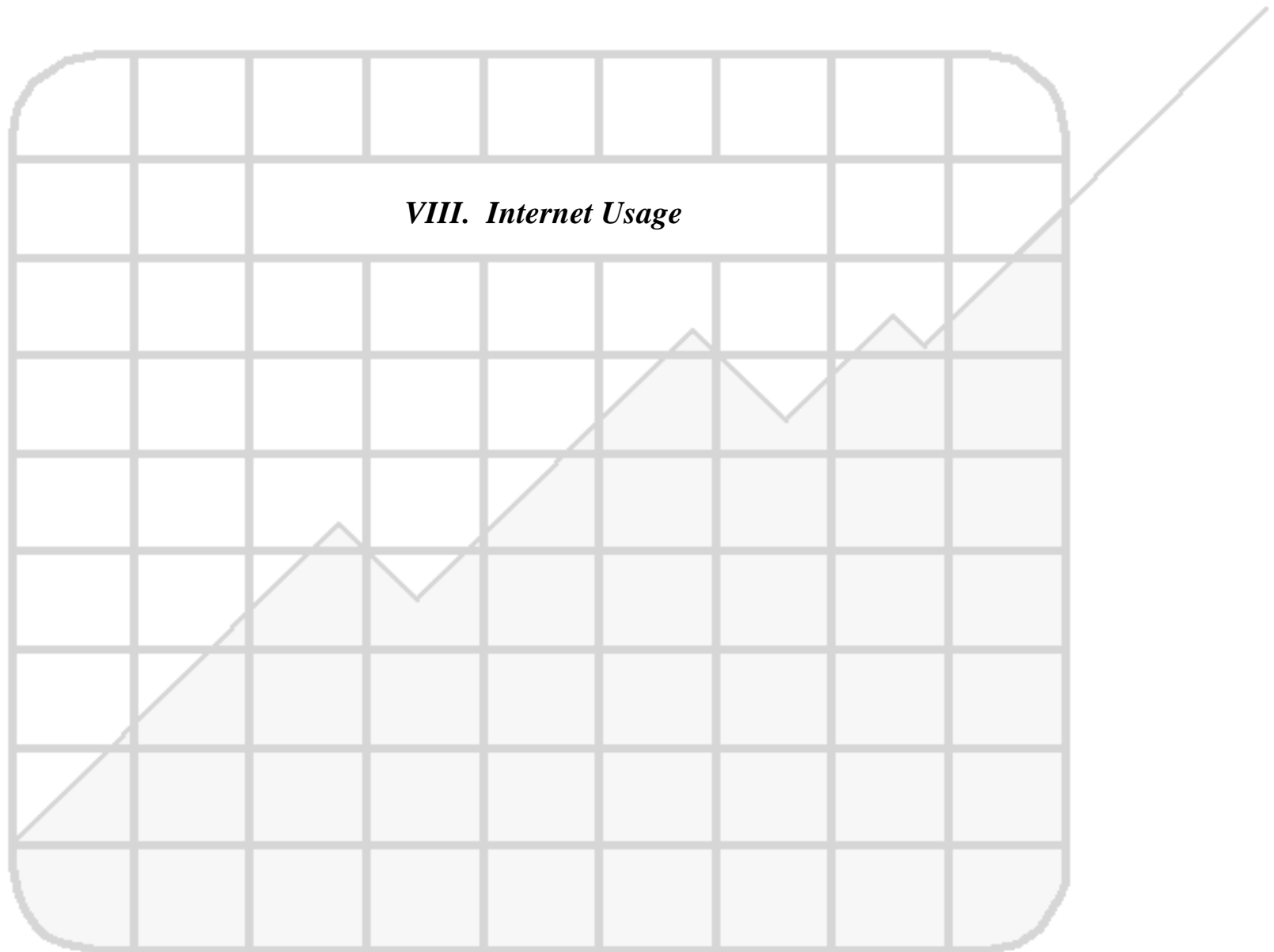
*Question 37: Generally, do you believe the city bus services to be better today than three years ago?*

	<i>JULY 2001 SAMPLE (N = 1352)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		<u>MALE</u>	<u>FEMALE</u>	<u>18 TO 34 YEARS</u>	<u>35 TO 49 YEARS</u>	<u>50 TO 64 YEARS</u>	<u>65 YEARS AND OVER</u>	<u>HISPANIC</u>	<u>ANGLO</u>	<u>LESS</u>	<u>\$20,000</u>	<u>\$35,000</u>	<u>\$50,000</u>	<u>\$75,000</u>	<u>5 YEARS OR LESS</u>	<u>6 TO 9 YEARS</u>	<u>10 TO 19 YEARS</u>	<u>20 YEARS OR MORE</u>
										<u>THAN \$20,000</u>	<u>TO \$35,000</u>	<u>TO \$50,000</u>	<u>TO \$75,000</u>	<u>OR MORE</u>				
Yes - Believe the city bus service to be better today than 3 years ago	<b>31%</b>	30%	32%	37%	35%	27%	23%	37%	27%	40%	35%	30%	28%	28%	26%	20%	30%	34%
No - Do not believe the city bus service to be better today than 3 years ago	<b>18%</b>	19%	17%	17%	18%	22%	13%	17%	18%	16%	16%	17%	18%	20%	15%	23%	18%	19%
Don't know/won't say	<b>51%</b>	50%	51%	46%	47%	51%	65%	46%	56%	44%	49%	53%	54%	51%	59%	57%	51%	47%

		EDUCATION					COMMUNITY PLANNING AREA									
	<i>JULY 2001 SAMPLE (N = 1352)</i>	<i>SOME H.S. OR LESS</i>	<i>H.S. GRAD.</i>	<i>SOME COLL/ ASSOC.</i>	<i>COLL. GRAD.</i>	<i>GRAD. WORK OR DEGREE</i>	<i>CENTRAL ABQ</i>	<i>WEST- SIDE</i>	<i>FOOT- HILLS</i>	<i>MID- HEIGHTS</i>	<i>EAST GATEWAY</i>	<i>NEAR HEIGHTS</i>	<i>NORTH ABQ.</i>	<i>NORTH VALLEY</i>	<i>SW MESA/ SOUTH VALLEY</i>	
Yes - Believe the city bus service to be better today than 3 years ago	31%	32%	33%	32%	29%	27%	36%	26%	26%	32%	31%	38%	28%	32%	32%	
No - Do not believe the city bus service to be better today than 3 years ago	18%	18%	15%	19%	19%	19%	21%	25%	18%	18%	18%	13%	18%	22%	12%	
Don't know/won't say	51%	49%	53%	49%	52%	54%	44%	49%	56%	51%	51%	49%	54%	47%	56%	

Approximately one-third (31%) of area residents generally believe the city bus service is better today than it was three years ago. Residents who are more apt to believe the city bus service is better than it was three years ago include:

- those under the age of 50 (36%);
- Hispanics (37%);
- those earning less than \$20,000 (40%); and
- residents of the Near Heights (38%) and Central Albuquerque (36%) CPA.



## Internet Access

Question 76: Do you access the Internet? Do you access it from your home, work, the library, or elsewhere?

2001 DEMOGRAPHIC VARIANCES																			
	<i>OCT. 1999 SAMPLE (N = 1509)</i>	<i>JULY 2001 SAMPLE (N = 1352)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			<i>MALE</i>	<i>FEMALE</i>	<i>18 TO 34 YEARS</i>	<i>35 TO 49 YEARS</i>	<i>50 TO 64 YEARS</i>	<i>65 YEARS AND OVER</i>	<i>HISPANIC</i>	<i>ANGLO</i>	<i>LESS THAN \$20,000</i>	<i>\$20,000 TO \$35,000</i>	<i>\$35,000 TO \$50,000</i>	<i>\$50,000 TO \$75,000</i>	<i>\$75,000 OR MORE</i>	<i>5 YEARS OR LESS</i>	<i>6 TO 9 YEARS</i>	<i>10 TO 19 YEARS</i>	<i>20 YEARS OR MORE</i>
Home	44%	<b>50%</b>	55%	46%	54%	59%	50%	29%	34%	61%	21%	45%	56%	71%	85%	60%	56%	57%	44%
Work	29%	<b>28%</b>	32%	25%	35%	38%	26%	3%	24%	30%	13%	28%	36%	37%	51%	32%	28%	36%	24%
Library	5%	<b>3%</b>	3%	3%	4%	3%	2%	2%	2%	4%	4%	3%	3%	1%	5%	4%	5%	5%	2%
Elsewhere	8%	<b>3%</b>	4%	2%	5%	3%	2%	4%	3%	3%	3%	3%	3%	2%	2%	4%	5%	3%	3%
Do not access Internet	39%	<b>43%</b>	39%	45%	31%	32%	45%	74%	57%	33%	71%	44%	33%	22%	10%	32%	35%	34%	50%
Won't say	1%	<b>1%</b>	1%	1%	1%	*	1%	1%	1%	1%	2%	-	1%	1%	*	*	-	1%	1%

2001 DEMOGRAPHIC VARIANCES																	
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA									
			SOME H.S.	H.S.	SOME COLL./	COLL.	GRAD. WORK OR	CENTRAL	WEST-	FOOT-	MID-	EAST	NEAR	NORTH	NORTH	SW MESA/ SOUTH	
			OR LESS	GRAD.	ASSOC.	GRAD.	DEGREE	ABQ	SIDE	HILLS	HEIGHTS	GATEWAY	HEIGHTS	ABQ	VALLEY	VALLEY	
Home	44%	50%	21%	31%	57%	72%	75%	25%	60%	71%	50%	47%	48%	67%	34%	35%	
Work	29%	28%	19%	11%	30%	40%	51%	17%	34%	29%	28%	25%	29%	36%	23%	27%	
Library	5%	3%	5%	1%	3%	3%	6%	5%	*	4%	4%	1%	6%	2%	2%	2%	
Elsewhere	8%	3%	14%	*	2%	2%	1%	2%	2%	5%	3%	2%	4%	3%	4%	4%	
Do not access Internet	39%	43%	76%	64%	34%	19%	17%	69%	34%	27%	40%	45%	45%	27%	59%	56%	
Won't say	1%	1%	2%	*	*	*	*	2%	1%	*	-	1%	-	2%	2%	-	

\* Less than 1% reported.

The majority of residents (56%) have access to the Internet. Half of the residents have access at home, 28% access the Internet at work, 3% go to the library and 3% access the Internet from other places.

Residents who are more apt to have Internet access include:

- Anglos (66%) as compared to Hispanics (42%);
- those whose household income exceeds \$75,000 (90%);
- residents under the age of 50 (68%); and
- those who have at least a four-year college degree (82%).

**Likelihood of Using a Secured City Internet Site to Pay City Bills/Fees**  
**AMONG THOSE WHO HAVE INTERNET ACCESS**

*Question 77: Please rate the likelihood that you would use a secured city Internet site to pay your city bills and fees if this were an option. Would you say you are very likely, somewhat likely, or not likely at all in such a service?*

	<i>JULY 2001 RESPONSES (N = 770)</i>	<b>GENDER</b>		<b>AGE</b>				<b>ETHNICITY</b>		<b>ANNUAL HOUSEHOLD INCOME</b>					<b>LENGTH OF ABQ. RESIDENCY</b>			
		<i>MALE</i>	<i>FEMALE</i>	<i>18 TO 34 YEARS</i>	<i>35 TO 49 YEARS</i>	<i>50 TO 64 YEARS</i>	<i>65 YEARS AND OVER</i>	<i>HISPANIC</i>	<i>ANGLO</i>	<i>LESS THAN \$20,000</i>	<i>\$20,000 TO \$35,000</i>	<i>\$35,000 TO \$50,000</i>	<i>\$50,000 TO \$75,000</i>	<i>\$75,000 OR MORE</i>	<i>5 YEARS OR LESS</i>	<i>6 TO 9 YEARS</i>	<i>10 TO 19 YEARS</i>	<i>20 YEARS OR MORE</i>
Very likely	<b>25%</b>	26%	23%	35%	25%	19%	7%	27%	24%	23%	30%	27%	28%	27%	32%	30%	22%	23%
Somewhat likely	<b>26%</b>	29%	23%	24%	29%	26%	18%	21%	28%	17%	21%	31%	24%	33%	31%	22%	28%	23%
Not likely at all	<b>47%</b>	44%	51%	39%	45%	53%	70%	50%	45%	59%	48%	39%	46%	40%	35%	46%	49%	52%
Don't know/won't say	<b>2%</b>	1%	3%	2%	1%	2%	5%	2%	2%	-	1%	3%	2%	-	2%	2%	1%	2%

	JULY 2001 R ESPONSES (N = 770)	EDUCATION					COMMUNITY PLANNING AREA									
		SOME		SOME		GRAD.									SW MESA/	
		H.S.	H.S.	COLL/	COLL	WORK OR	CENTRAL	WEST-	FOOT-	MID-	EAST	NEAR	NORTH	NORTH	SOUTH	
		OR LESS	GRAD.	ASSOC.	GRAD.	DEGREE	ABQ	SIDE	HILLS	HEIGHTS	GATEWAY	HEIGHTS	ABQ	VALLEY	VALLEY	
Very likely	25%	20%	25%	28%	22%	23%	29%	20%	31%	22%	18%	34%	21%	15%	34%	
Somewhat likely	26%	5%	20%	22%	33%	36%	27%	32%	25%	18%	29%	21%	41%	36%	18%	
Not likely at all	47%	72%	54%	48%	43%	38%	44%	46%	41%	57%	52%	45%	38%	49%	43%	
Don't know/won't say	2%	3%	2%	2%	2%	3%	-	2%	2%	4%	1%	-	-	-	5%	

Approximately half of area residents who access the Internet say they are either *somewhat likely* (26%) or *very likely* (25%) to use a secured city Internet site to pay their city bills and fees. This represents 28% of all city residents. Residents who are most apt to be *very likely* to use the Internet to pay their city bills include:

- those under the age of 35 (35%); and
- residents of the Near Heights (34%), Southwest Mesa/South Valley (34%) and Foothills (31%).

## Reasons Underlying Likelihood of Paying City Bills/Fees Via a Secured City Internet Site

AMONG THOSE WHO HAVE INTERNET ACCESS

(UNAIDED RESPONSES)

*Question 78: Please tell me why you rated your likelihood this way.*

	JULY 2001 RESPONSES (N = 770)		JULY 2001 RESPONSES (N = 770)		JULY 2001 RESPONSES (N = 770)
Convenience/fast	36%	Don't pay city bills	1%	Like having cancelled check as receipt	*
Not secure/unsafe	31%	Do it with other bills	1%	City messes things up	*
Secure/safe	7%	Work doesn't allow it	*	Already have pre-authorized checking	*
Don't use Internet a lot/inexperienced	7%	No interest	*	Transaction fees	*
Use Internet a lot	5%	Seems to be the way of the future	*	Need more info	*
No postage required/less expensive	5%	A new thing worth checking out	*	Habit	*
More comfortable as is	4%	Savings	*	If it is easy	*
Not convenient/slow	3%	Don't like using it	*	Trying to use internet more	*
Have automatic withdrawal from bank account	2%	Too old	*	Saves paper	*
Don't trust it	1%	No need	*	Fear lack of accuracy	*
Would like to see system first	1%	Don't have credit cards	*	If it is free	*
Like to write my own checks	1%	Don't want to pay with credit card	*	Don't want government in my accounts	*
Don't have a computer	1%	Like to pay city bills	*	Don't know/won't say	6%

\* Less than 1% reported.

Note: The sum of the percentages exceeds 100% due to multiple responses.

Thirty-six percent of residents who have access to the Internet say they would use the Internet to pay city bills because it would be fast/convenient, while 7% say it would be safe/secure, 5% say they use the Internet a lot and 5% mention the lack of postage. Conversely, 31% would not use the Internet to pay bills because they feel it would not be secure/unsafe and 7% say they don't use the Internet much.

**Ease in Finding Information on City Web Page**  
**AMONG THOSE WHO HAVE INTERNET ACCESS**

*Question 79: Have you accessed the City's web page on the Internet? (IF YES) Please rate how easy it was to find the information you needed on the city's website anywhere between 5 and 1, where 5 means very easy and 1 means very difficult.*

		GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
	JULY 2001 R ESPONSES (N = 770)	MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
5 - Very easy	10%	12%	9%	7%	14%	8%	5%	11%	9%	6%	11%	10%	16%	11%	13%	6%	10%	10%
4	10%	12%	9%	9%	11%	12%	9%	9%	10%	7%	13%	11%	12%	14%	10%	4%	13%	11%
3	8%	9%	6%	8%	8%	7%	5%	7%	8%	4%	12%	7%	5%	7%	8%	10%	9%	7%
2	2%	3%	2%	4%	2%	1%	-	2%	2%	3%	1%	5%	1%	1%	6%	2%	*	2%
1 - Very difficult	1%	1%	2%	2%	1%	1%	2%	2%	1%	1%	2%	1%	*	2%	1%	1%	2%	1%
Haven't accessed/don't know/won't say	68%	63%	73%	70%	64%	70%	79%	69%	70%	80%	61%	67%	66%	65%	63%	78%	66%	70%
MEAN †	3.8	3.8	3.8	3.5	4.0	3.8	3.8	3.8	3.8	3.6	3.8	3.7	4.2	3.8	3.8	3.6	3.8	3.9

	JULY 2001 R ESPONSES (N = 770)	EDUCATION					COMMUNITY PLANNING AREA									
		SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY	SW MESA/ SOUTH VALLEY	
5 - Very easy	10%	7%	7%	7%	16%	12%	10%	14%	12%	8%	6%	14%	7%	2%	9%	
4	10%	4%	9%	9%	12%	14%	14%	5%	9%	12%	11%	10%	10%	9%	19%	
3	8%	6%	4%	7%	9%	9%	10%	8%	7%	6%	10%	7%	6%	18%	3%	
2	2%	-	1%	3%	2%	3%	-	4%	1%	3%	-	2%	2%	1%	2%	
1 - Very difficult	1%	-	1%	2%	-	3%	-	1%	1%	1%	1%	2%	2%	3%	1%	
Haven't accessed/don't know/won't say	68%	83%	78%	72%	61%	60%	65%	68%	69%	69%	71%	65%	73%	67%	64%	
MEAN †	3.8	4.1	3.9	3.5	4.1	3.8	4.0	3.8	4.0	3.7	3.7	3.9	3.7	3.2	3.9	

\* Less than 1% reported.

† The mean score is derived by taking the average score based on the 5-point scale. The very easy response is assigned a value of 5, the very difficult response is assigned a value of 1, etc. The "don't know/won't say" responses are excluded from the calculation of the mean.

One-in-five residents who have Internet access say they have accessed the city's web page and found it easy to find the information they needed. The large majority (68%) have not accessed the city's website.

**Number of Times Ordered Products/Services Via the Internet in the Past Year**  
**AMONG THOSE WHO HAVE INTERNET ACCESS**

*Question 80: In the past year, have you ordered products or services over the Internet? (IF YES) In the past year, how many times have you ordered products or services through the Internet?*

	JULY 2001 R ESPONSES (N = 770)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
Did not order products/services through the Internet	41%	40%	42%	37%	39%	44%	56%	54%	35%	48%	56%	44%	35%	26%	32%	55%	40%	44%
1 to 2 times	14%	13%	15%	15%	13%	13%	12%	13%	14%	21%	15%	11%	14%	16%	11%	8%	18%	14%
3 to 5 times	16%	15%	17%	19%	15%	13%	16%	13%	17%	16%	14%	24%	14%	17%	20%	9%	15%	16%
6 to 10 times	11%	12%	9%	11%	11%	11%	5%	6%	13%	9%	5%	7%	11%	19%	15%	8%	10%	10%
11 times or more	14%	17%	12%	14%	17%	13%	8%	11%	17%	2%	7%	11%	25%	20%	16%	18%	12%	14%
Don't know/won't say	4%	3%	5%	4%	3%	6%	2%	4%	4%	4%	3%	3%	2%	3%	6%	2%	5%	3%

	JULY 2001 R ESPONSES (N = 770)	EDUCATION					COMMUNITY PLANNING AREA									
		SOME H.S. OR LESS	H.S. GRAD.	SOME COLL/ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ	NORTH VALLEY	SW MESA/ SOUTH VALLEY	
Did not order products/services through the Internet	41%	52%	56%	43%	39%	27%	39%	43%	26%	42%	47%	42%	40%	51%	47%	
1 to 2 times	14%	28%	13%	12%	12%	15%	12%	7%	17%	15%	20%	15%	11%	11%	12%	
3 to 5 times	16%	10%	12%	20%	16%	14%	23%	19%	18%	17%	12%	12%	22%	10%	10%	
6 to 10 times	11%	5%	3%	8%	15%	18%	8%	11%	13%	12%	6%	16%	7%	8%	7%	
11 times or more	14%	5%	8%	14%	15%	20%	8%	20%	23%	12%	9%	10%	16%	10%	11%	
Don't know/won't say	4%	-	8%	3%	3%	5%	9%	1%	3%	2%	6%	4%	3%	9%	12%	

The majority (55%) of residents who have Internet access say they have ordered products or services over the Internet in the past year. One-quarter (25%) have made six or more orders in the past year while 30% have done so five times or less.



## Estimated Amount Spent for Products/Services Ordered Via the Internet in the Past Year

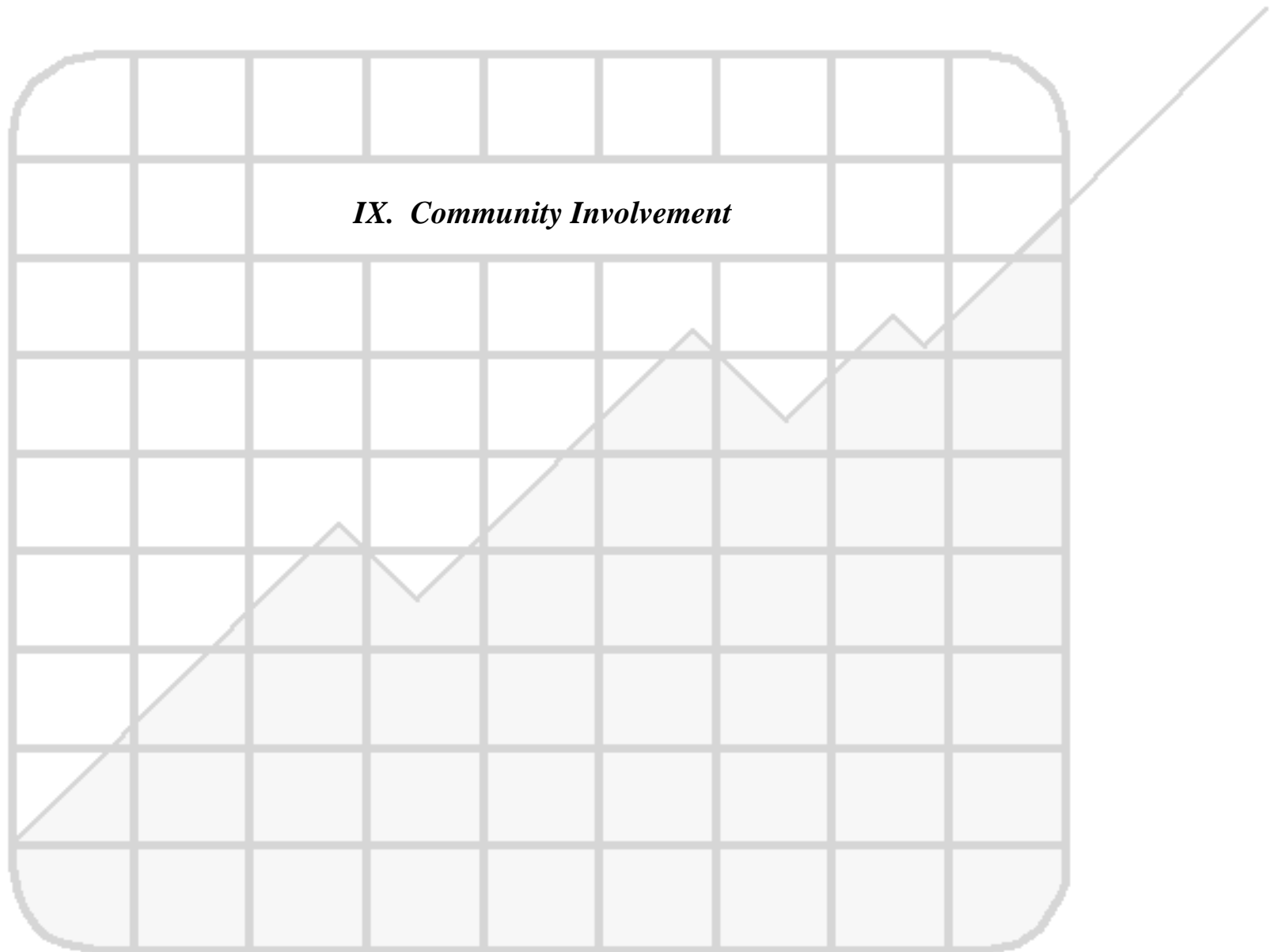
*Question 81: Please estimate the total dollars you spent over the past year for products and services you ordered over the Internet.*

	<i>JULY 2001 SAMPLE (N = 1352)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		<i>MALE</i>	<i>FEMALE</i>	<i>18 TO 34 YEARS</i>	<i>35 TO 49 YEARS</i>	<i>50 TO 64 YEARS</i>	<i>65 YEARS AND OVER</i>	<i>HISPANIC</i>	<i>ANGLO</i>	<i>LESS</i>	<i>\$20,000</i>	<i>\$35,000</i>	<i>\$50,000</i>	<i>\$75,000</i>	<i>5 YEARS OR LESS</i>	<i>6 TO 9 YEARS</i>	<i>10 TO 19 YEARS</i>	<i>20 YEARS OR MORE</i>
										<i>THAN \$20,000</i>	<i>TO \$35,000</i>	<i>TO \$50,000</i>	<i>TO \$75,000</i>	<i>OR MORE</i>				
\$100 or less	<b>6%</b>	6%	6%	10%	7%	5%	2%	5%	7%	5%	8%	7%	9%	8%	10%	5%	8%	4%
\$101 to \$250	<b>6%</b>	6%	5%	9%	6%	4%	2%	3%	8%	4%	5%	8%	7%	11%	9%	5%	7%	5%
\$251 to \$500	<b>6%</b>	7%	5%	11%	6%	5%	2%	3%	9%	1%	5%	10%	11%	11%	9%	7%	6%	5%
\$501 to \$1,500	<b>2%</b>	1%	2%	1%	2%	1%	2%	*	2%	1%	1%	2%	2%	2%	1%	1%	1%	2%
\$1,501 or more	<b>9%</b>	11%	7%	9%	12%	9%	2%	5%	11%	2%	2%	6%	19%	28%	11%	9%	11%	7%
Don't know/won't say	<b>5%</b>	5%	6%	2%	8%	6%	2%	3%	7%	1%	4%	3%	3%	8%	6%	3%	6%	5%
Have not ordered anything	<b>24%</b>	24%	23%	25%	27%	24%	15%	23%	23%	13%	31%	29%	27%	23%	22%	36%	26%	22%
Do not have access to Internet	<b>43%</b>	40%	46%	32%	33%	45%	74%	58%	33%	72%	44%	34%	23%	10%	32%	35%	34%	50%

	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA										SW MESA/ SOUTH VALLEY
		SOME H.S.	H.S.	SOME COLL./	COLL.	GRAD. WORK OR	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY			
		OR LESS	GRAD.	ASSOC.	GRAD.	DEGREE											
\$100 or less	6%	2%	4%	8%	8%	8%	5%	5%	8%	7%	7%	7%	9%	4%	2%		
\$101 to \$250	6%	3%	2%	7%	7%	9%	2%	5%	9%	3%	8%	9%	6%	2%	4%		
\$251 to \$500	6%	3%	2%	9%	9%	7%	2%	9%	8%	7%	3%	5%	11%	3%	3%		
\$501 to \$1,500	2%	1%	*	2%	1%	4%	1%	-	3%	3%	0%	1%	2%	2%	1%		
\$1,501 or more	9%	1%	3%	7%	18%	22%	5%	12%	17%	10%	7%	6%	10%	4%	4%		
Don't know/won't say	5%	1%	5%	5%	5%	11%	4%	6%	7%	4%	5%	3%	5%	5%	9%		
Have not ordered anything	24%	12%	20%	28%	32%	22%	12%	28%	19%	25%	26%	23%	29%	20%	21%		
Do not have access to Internet	43%	76%	65%	34%	19%	17%	69%	35%	28%	40%	45%	45%	28%	61%	56%		

\* Less than 1% reported.

In total, 9% of city residents spent more than \$1,500 over the past year on goods and services purchased over the Internet while 8% spent between \$251 and \$1,500 and 12% spent \$250 or less.



### Participated in a Community Planning Process by Attending Meetings/Hearings

*Question 48: Have you ever participated in a community planning process by attending meetings or hearings?*

	<i>JULY 2001 SAMPLE (N = 1352)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		<i>MALE</i>	<i>FEMALE</i>	<i>18 TO 34 YEARS</i>	<i>35 TO 49 YEARS</i>	<i>50 TO 64 YEARS</i>	<i>65 YEARS AND OVER</i>	<i>HISPANIC</i>	<i>ANGLO</i>	<i>LESS</i>	<i>\$20,000</i>	<i>\$35,000</i>	<i>\$50,000</i>	<i>\$75,000</i>	<i>5 YEARS OR LESS</i>	<i>6 TO 9 YEARS</i>	<i>10 TO 19 YEARS</i>	<i>20 YEARS OR MORE</i>
										<i>THAN \$20,000</i>	<i>TO \$35,000</i>	<i>TO \$50,000</i>	<i>TO \$75,000</i>	<i>OR MORE</i>				
Yes	<b>21%</b>	24%	18%	13%	22%	27%	22%	17%	23%	12%	17%	20%	31%	28%	13%	6%	21%	25%
No	<b>78%</b>	75%	81%	87%	78%	72%	75%	82%	76%	88%	83%	80%	69%	70%	85%	93%	79%	74%
Don't know/won't say	<b>1%</b>	1%	1%	*	*	1%	3%	*	1%	*	*	*	-	1%	1%	1%	*	1%

	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA									
		SOME H.S. OR LESS	SOME H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY	SW MESA/ SOUTH VALLEY	
Yes	21%	15%	11%	21%	28%	38%	27%	23%	20%	20%	15%	22%	18%	20%	25%	
No	78%	83%	89%	79%	71%	61%	72%	76%	79%	79%	84%	77%	82%	80%	75%	
Don't know/won't say	1%	2%	*	*	1%	1%	2%	1%	1%	1%	1%	1%	-	-	-	

\* Less than 1% reported.

One-fifth (21%) of area residents say they have participated in a community planning process by attending meetings or hearings. Residents who are more apt to have participated include:

- men (24%) as compared to women (18%);
- those age 35 and over (23%) as compared to younger residents (13%);
- Anglos (23%) as compared to Hispanics (17%);
- those with a household income of \$50,000 or more (30%); and
- those who have attended graduate school (38%).



**Types of Community Planning Activity Involvement**  
*AMONG THOSE WHO HAVE PARTICIPATED IN A COMMUNITY PLANNING PROCESS*  
*(UNAIDED RESPONSES)*

*Question 49: In which community planning activity did you participate?*

	<i>JULY 2001 RESPONSES (N = 282)</i>		<i>JULY 2001 RESPONSES (N = 282)</i>		<i>JULY 2001 RESPONSES (N = 282)</i>
Neighborhood sector plan	43%	County zoning	1%	Traffic congestion	*
Planned growth strategy	11%	Youth	1%	Water quality	*
Area plan	6%	Westside sector plan	1%	Art things	*
Neighborhood watch	6%	Crime free housing classes	1%	Special taxes	*
Zoning issue	4%	City charter	1%	PTA	*
Neighborhood association	4%	Community center	1%	Albuquerque Museum conference	*
City council	4%	Affordable housing	1%	Clean up	*
Downtown sector plan	3%	UNM Campus Planning	1%	Junior League	*
Education	2%	CAP	*	Senior affairs	*
Comprehensive plan	2%	Summerfest	*	Public health	*
La Cueva Sector plan	2%	Ditch bank safety	*	North Valley	*
Corridor plan	2%	To establish dog park	*	Xeriscaping program	*
Centers or corridors plan	2%	Protest liquor	*	City budget planning	*
Environmental planning	2%	Recreation facilities for local club	*	Shared Vision	*
Acorn	2%	Airport noise abatement	*	UNMH	*
Public meeting	2%	African-American community harmony	*	Against putting shelter in NE	*
Baseball stadium	1%	Uptown sector plan	*	Flood control	*
Transit authority committee	1%	Neighborhood gang prevention	*		
Police-related issues	1%	Redistricting school boundaries	*	Don't know/won't say	4%
Met with legislators	1%	Kirtland Association	*		

\* Less than 1% reported.

Note: The sum of the percentages exceeds 100% due to multiple responses.

The plurality (43%) of residents who have participated in community planning say they were involved in a neighborhood sector plan while 11% were involved in planned growth strategy, 6% participated in an area plan and 6% are involved in neighborhood watch.



**Reasons for Participating/Not Participating in Community Planning Process**  
**AMONG THOSE WHO HAVE OR HAVE NOT PARTICIPATED IN A COMMUNITY PLANNING ACTIVITY**  
**(UNAIDED RESPONSES)**

*Question 50: Would you please tell me the reasons why you have or have not participated in the community planning process?*

	<i>JULY 2001 RESPONSES (N = 1341)</i>		<i>JULY 2001 RESPONSES (N = 1341)</i>		<i>JULY 2001 RESPONSES (N = 1341)</i>
No time to participate	32%	It was a joke/ridiculous	*	No one to go with	*
Unaware of these	24%	Handicapped	*	Would rather have it online	*
Make the community better	8%	Bias by government	*	To meet people	*
Dislike meetings/hearings	7%	Location	*	Meet too late at night	*
Interested in community activities	7%	Doesn't involve me personally	*	Time of meetings	*
Want to be involved with planning process	5%	Most planning is for Downtown	*	Moving out of area	*
No interest	3%	Opposed to current transportation system	*	Trust mayor to do right thing	*
Wouldn't make a difference	2%	School project	*	That's what councilmen are for	*
Age	2%	No political involvement	*	Don't spend much time here so don't get involved	*
No transportation	1%	Personal business	*	Casino discouragement	*
Illness	1%	Because it is government	*	Mandatory	*
Not important	1%	Not in my area of expertise	*	Just neglect	*
Had the time	1%	Safety of natives	*		
New to area	1%	Conflict of interest with job	*	Don't know/won't say	14%
Never considered it	*	Chamber of Commerce	*		

\* Less than 1% reported.

Note: The sum of the percentages exceeds 100% due to multiple responses.

When asked to give the reason why they either have or have not participated in the community planning process, 32% of city respondents say they have no time while 24% were unaware of such activities, 8% say they participate to make the community better, 7% dislike meetings and 7% are interested in community activities.

### Volunteered Time to Any Community Service Activities in the Past Year

*Question 51: Over the past year, have you volunteered time to any community service activities?*

		<u>GENDER</u>		<u>AGE</u>				<u>ETHNICITY</u>		<u>ANNUAL HOUSEHOLD INCOME</u>					<u>LENGTH OF ABQ. RESIDENCY</u>			
	<i>JULY 2001 SAMPLE (N = 1352)</i>			<i>18 TO 34 YEARS</i>	<i>35 TO 49 YEARS</i>	<i>50 TO 64 YEARS</i>	<i>65 YEARS AND OVER</i>			<i>LESS THAN \$20,000</i>	<i>TO \$20,000</i>	<i>TO \$35,000</i>	<i>TO \$50,000</i>	<i>\$75,000 OR MORE</i>	<i>5 YEARS OR LESS</i>	<i>6 TO 9 YEARS</i>	<i>10 TO 19 YEARS</i>	<i>20 YEARS OR MORE</i>
Yes - Have volunteered time to community service activities	<b>36%</b>	32%	38%	36%	43%	31%	29%	30%	38%	29%	31%	33%	49%	51%	30%	42%	41%	35%
No - Have not volunteered time to community service activities	<b>64%</b>	67%	61%	64%	56%	69%	70%	69%	61%	70%	69%	67%	50%	46%	70%	58%	58%	65%
		<u>EDUCATION</u>					<u>COMMUNITY PLANNING AREA</u>											
	<i>JULY 2001 SAMPLE (N = 1352)</i>	<i>SOME H.S. OR LESS</i>	<i>H.S. GRAD.</i>	<i>SOME COLL./ ASSOC.</i>	<i>COLL. GRAD.</i>	<i>GRAD. WORK OR DEGREE</i>		<i>CENTRAL ABQ</i>	<i>WEST- SIDE</i>	<i>FOOT- HILLS</i>	<i>MID- HEIGHTS</i>	<i>EAST GATEWAY</i>	<i>NEAR HEIGHTS</i>	<i>NORTH ABQ</i>	<i>NORTH VALLEY</i>	<i>SW MESA/ SOUTH VALLEY</i>		
Yes - Have volunteered time to community service activities	<b>36%</b>	22%	22%	39%	46%	55%		47%	41%	35%	32%	33%	37%	41%	31%	28%		
No - Have not volunteered time to community service activities	<b>64%</b>	78%	77%	60%	53%	45%		51%	58%	65%	67%	67%	62%	59%	69%	71%		

Over one-third (36%) of city residents say they have volunteered for community service activities in the past year. Residents most apt to have volunteered include:

- those between the ages of 35 and 49 (43%);
- Anglos (38%) as compared to Hispanics (30%);
- those with a household income of \$50,000 or more (50%);
- those who have at least a four-year college degree (50%); and
- residents of Central Albuquerque CPA (47%).



## Types of Community Service Activities Volunteered Time to in the Past Year

AMONG THOSE WHO HAVE VOLUNTEERED TIME TO ANY COMMUNITY SERVICE ACTIVITIES

(UNAIDED RESPONSES)

*Question 52: Please tell me which types of community service activities you volunteered time to over the past year?*

	JULY 2001 RESPONSES (N = 482)		JULY 2001 RESPONSES (N = 482)		JULY 2001 RESPONSES (N = 482)		JULY 2001 RESPONSES (N = 482)
Youth	22%	Fundraisers	1%	League of Women Voters	*	Zoo	*
Church/synagogue/place of worship	20%	Boy Scout leader	1%	Mobile unit STD	*	Hispanic engineering science org.	*
Neighborhood associations	14%	Legal services	1%	Head Start program	*	IRS assistance for seniors and poor	*
Schools	12%	Public radio	1%	Foster parenting	*	Board committee for co-op	*
Seniors	8%	Little league	1%	YDI - Youth Development Inc.	*	Ronald McDonald House	*
Homeless	7%	Red Cross	1%	Recovery home	*	Women's shelter	*
Civic clubs	5%	Run for zoo	1%	Retired military offices association	*	March of Dimes	*
Hospital	5%	Special Olympics	1%	WIC	*	Old Town Fiesta	*
Food services	4%	Community center	1%	National black police society	*	Police-related	*
Clean up	3%	AA Hotline	1%	Redistricting	*	DWI impact panel	*
Animal	2%	Sheriff's Dept./police organizations	1%	Rape crisis center	*	Chamber of commerce	*
Politics	2%	Mentally ill	1%	MADD	*	Albuq. Convention & Visitors Bureau	*
United Way	2%	Hospice	1%	Nursing home	*	Morning Star	*
Cultural	2%	Race against cancer	*	Support group for surviving spouses	*	Detention Center	*
Disabled	2%	NM AIDS service	*	Voter activities	*	Community service	*
American Cancer Society	1%	Apartment complex	*	Peace craft	*	Child identify	*
Drug intervention	1%	Museum	*	Daffodil Days	*	Marathons	*
National trail day	1%	Gives blood	*	Ombudsman	*	YMCA	*
Habitat for Humanity	1%	Cesar Chavez	*	Kiwanis	*	Forest Service trail maintenance	*
Social Services	1%	Salvation Army	*	Library	*	Girl Scouts	*
Military	1%	Noon day	*	Health fair	*	4H Club	*
Arts	1%	Leukemia Association	*	Toy run	*	Literacy center	*
Heart walks	1%	Barrett House	*	Grant writing	*	Don't know/won't say	3%

\* Less than 1% reported.

Note: The sum of the percentages exceeds 100% due to multiple responses.

Twenty-two percent of residents who volunteered in community service in the past year say they were involved in a youth program, 20% volunteered in church-related programs, 14% went to neighborhood associations and 12% volunteered in the schools.

**Participation Frequency in Volunteer Activities in the Past Year**  
**AMONG THOSE WHO HAVE VOLUNTEERED TIME TO ANY COMMUNITY SERVICE ACTIVITIES**

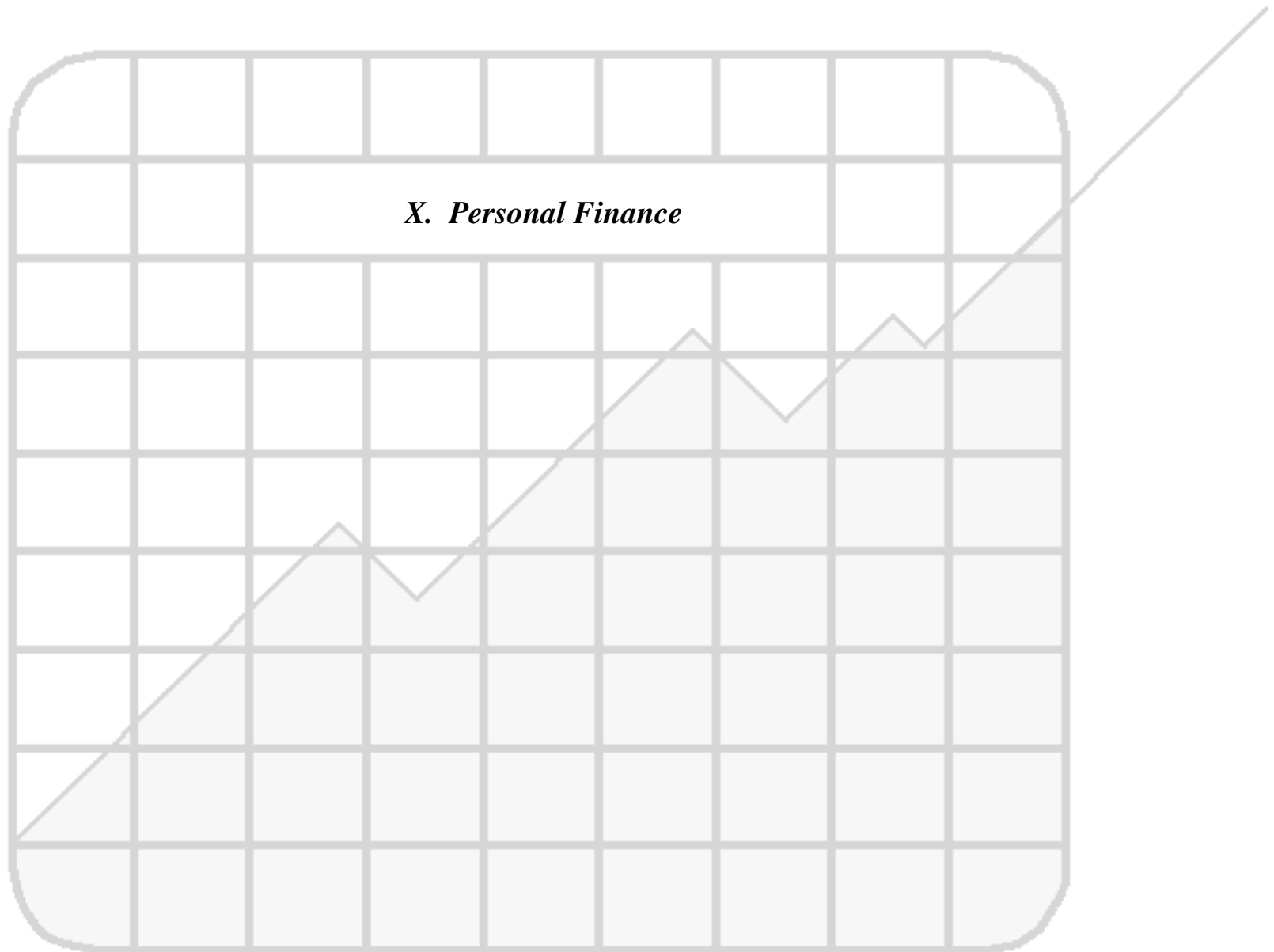
*Question 53: Over the past year, how often did you participate in such volunteer activities?*

	<i>JULY 2001 RESPONSES (N = 482)</i>	<u>GENDER</u>		<u>AGE</u>				<u>ETHNICITY</u>		<u>ANNUAL HOUSEHOLD INCOME</u>					<u>LENGTH OF ABQ. RESIDENCY</u>			
		<i>MALE</i>	<i>FEMALE</i>	<i>18 TO 34</i>	<i>35 TO 49</i>	<i>50 TO 64</i>	<i>65 YEARS</i>	<i>HISPANIC</i>	<i>ANGLO</i>	<i>LESS</i>	<i>\$20,000</i>	<i>\$35,000</i>	<i>\$50,000</i>	<i>\$75,000</i>	<i>5 YEARS</i>	<i>6 TO 9</i>	<i>10 TO 19</i>	<i>20 YEARS</i>
				<i>YEARS</i>	<i>YEARS</i>	<i>YEARS</i>	<i>AND OVER</i>			<i>THAN</i>	<i>TO</i>	<i>TO</i>	<i>TO</i>	<i>OR MORE</i>	<i>OR LESS</i>	<i>YEARS</i>	<i>YEARS</i>	<i>OR MORE</i>
				<i>YEARS</i>	<i>YEARS</i>	<i>YEARS</i>	<i>AND OVER</i>			<i>\$20,000</i>	<i>\$35,000</i>	<i>\$50,000</i>	<i>\$75,000</i>	<i>OR MORE</i>				
1 to 3 times	<b>21%</b>	20%	21%	26%	23%	15%	14%	21%	21%	22%	33%	18%	16%	22%	21%	19%	26%	19%
4 to 10 times	<b>15%</b>	14%	16%	20%	11%	17%	14%	19%	12%	9%	12%	17%	19%	16%	13%	27%	13%	15%
11 to 25 times	<b>23%</b>	26%	21%	31%	21%	25%	10%	24%	23%	18%	17%	35%	32%	19%	29%	18%	23%	22%
26 to 75 times	<b>19%</b>	18%	20%	8%	22%	20%	32%	14%	22%	20%	23%	16%	12%	20%	21%	14%	17%	20%
More than 75 times	<b>19%</b>	20%	19%	14%	20%	20%	23%	19%	20%	21%	14%	13%	21%	21%	15%	23%	18%	21%
Don't know/won't say	<b>3%</b>	3%	4%	2%	2%	3%	8%	3%	3%	10%	2%	1%	1%	2%	1%	-	4%	4%

	<i>JULY 2001 RESPONSES (N = 482)</i>	<u>EDUCATION</u>					<u>COMMUNITY PLANNING AREA</u>									
		<i>SOME</i>	<i>H.S.</i>	<i>SOME</i>	<i>COLL.</i>	<i>GRAD.</i>	<i>CENTRAL</i>	<i>WEST-</i>	<i>FOOT-</i>	<i>MID-</i>	<i>EAST</i>	<i>NEAR</i>	<i>NORTH</i>	<i>NORTH</i>	<i>SW MESA/ SOUTH</i>	
		<i>OR LESS</i>	<i>GRAD.</i>	<i>COLL./</i>	<i>GRAD.</i>	<i>WORK OR</i>										
				<i>ASSOC.</i>		<i>DEGREE</i>	<i>ABQ.</i>	<i>SIDE</i>	<i>HILLS</i>	<i>HEIGHTS</i>	<i>GATEWAY</i>	<i>HEIGHTS</i>	<i>ABQ.</i>	<i>VALLEY</i>	<i>VALLEY</i>	
1 to 3 times	<b>21%</b>	15%	26%	22%	24%	13%	25%	26%	22%	13%	19%	20%	25%	21%	18%	
4 to 10 times	<b>15%</b>	9%	15%	17%	11%	16%	9%	13%	12%	14%	12%	19%	18%	25%	13%	
11 to 25 times	<b>23%</b>	20%	26%	24%	16%	28%	27%	21%	17%	22%	23%	23%	20%	21%	35%	
26 to 75 times	<b>19%</b>	25%	20%	19%	17%	20%	10%	20%	24%	21%	19%	21%	20%	13%	18%	
More than 75 times	<b>19%</b>	25%	11%	14%	28%	20%	21%	18%	21%	24%	23%	14%	17%	18%	14%	
Don't know/won't say	<b>3%</b>	5%	1%	4%	4%	2%	7%	2%	4%	5%	3%	3%	-	1%	2%	

Nineteen percent of residents who volunteered in the past year say they did so more than 75 times and another 19% volunteered 26 to 75 times, while 23% volunteered between 11 and 25 times. Over one-third (36%) of the respondents volunteered ten times or less in the past year.

*Age:* The majority (55%) of seniors who volunteer their time say they did so 26 times or more in the past year.



## Financial Status

Question 65: Generally, do you feel that you are financially better off, worse off, or the same as you were one year ago?

		2001 DEMOGRAPHIC VARIANCES																	
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
Better	38%	<b>35%</b>	36%	34%	54%	41%	26%	14%	39%	33%	29%	36%	36%	51%	46%	40%	39%	39%	32%
The same	45%	<b>45%</b>	45%	45%	32%	41%	47%	65%	44%	46%	46%	46%	42%	35%	43%	45%	44%	39%	47%
Worse	14%	<b>18%</b>	17%	18%	13%	16%	25%	18%	14%	19%	24%	17%	20%	12%	11%	13%	17%	20%	18%
Don't know/won't say	3%	<b>2%</b>	2%	3%	1%	2%	2%	4%	3%	2%	1%	1%	1%	2%	-	2%	-	2%	3%

		2001 DEMOGRAPHIC VARIANCES															
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA									
			SOME		SOME		GRAD.										SW MESA/ SOUTH
			H.S.	H.S.	COLL./	COLL.	WORK OR	CENTRAL	WEST-	FOOT-	MID-	EAST	NEAR	NORTH	NORTH	NORTH	
			OR LESS	GRAD.	ASSOC.	GRAD.	DEGREE	ABQ	SIDE	HILLS	HEIGHTS	GATEWAY	HEIGHTS	ABQ	VALLEY	VALLEY	
Better	38%	35%	25%	28%	42%	41%	37%	31%	38%	29%	36%	30%	35%	45%	26%	42%	
The same	45%	45%	52%	53%	37%	42%	45%	47%	43%	49%	43%	48%	45%	40%	53%	41%	
Worse	14%	18%	21%	18%	18%	15%	16%	17%	16%	22%	18%	20%	17%	13%	19%	16%	
Don't know/won't say	3%	2%	2%	2%	3%	2%	2%	4%	3%	1%	2%	2%	3%	2%	2%	1%	

Over one-third (35%) of area residents feel they are better off financially than they were one year ago, though 18% say they are worse off and the plurality (45%) say they are in the same financial position. Residents who are more apt to say they are better off financially than they were one year ago include:

- those under the age of 35 (54%);
- Hispanics (39%) as compared to Anglos (33%);
- residents with a household income of \$50,000 or more (49%);
- residents of North Albuquerque (45%);
- those with at least some college experience (41%) as compared to those with less education (27%); and
- those who think Albuquerque is a better place to live than it was one year ago (48%).

## Length of Albuquerque Residency

*Question 54: How long have you been a resident of the City of Albuquerque?*

2001 DEMOGRAPHIC VARIANCES															
	<i>OCT. 1999 SAMPLE (N = 1509)</i>	<i>JULY 2001 SAMPLE (N = 1352)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME				
			<u>MALE</u>	<u>FEMALE</u>	<u>18 TO 34 YEARS</u>	<u>35 TO 49 YEARS</u>	<u>50 TO 64 YEARS</u>	<u>65 YEARS AND OVER</u>	<u>HISPANIC</u>	<u>ANGLO</u>	<u>LESS</u>	<u>\$20,000</u>	<u>\$35,000</u>	<u>\$50,000</u>	<u>\$75,000</u>
											<u>THAN</u>	<u>TO</u>	<u>TO</u>	<u>TO</u>	<u>OR MORE</u>
											<u>\$20,000</u>	<u>\$35,000</u>	<u>\$50,000</u>	<u>\$75,000</u>	<u>OR MORE</u>
Less than 2 years	4%	<b>7%</b>	8%	6%	15%	5%	3%	2%	3%	7%	4%	8%	6%	10%	8%
2 to 5 years	9%	<b>11%</b>	11%	11%	19%	11%	7%	4%	8%	12%	16%	10%	12%	8%	11%
6 to 9 years	10%	<b>7%</b>	6%	8%	9%	8%	5%	4%	5%	8%	6%	6%	9%	11%	6%
10 to 19 years	19%	<b>20%</b>	22%	18%	20%	28%	17%	11%	16%	23%	17%	22%	21%	19%	28%
20 years or more	57%	<b>55%</b>	53%	57%	36%	49%	68%	76%	67%	49%	56%	54%	51%	51%	46%
Don't know/won't say	-	<b>1%</b>	1%	1%	1%	*	1%	2%	1%	1%	1%	*	1%	1%	1%

2001 DEMOGRAPHIC VARIANCES																
	<i>OCT. 1999 SAMPLE (N = 1509)</i>	<i>JULY 2001 SAMPLE (N = 1352)</i>	EDUCATION					COMMUNITY PLANNING AREA								
			<u>SOME</u>	<u>SOME</u>	<u>SOME</u>	<u>GRAD.</u>	<u>WORK OR</u>	<u>CENTRAL</u>	<u>WEST-</u>	<u>FOOT-</u>	<u>MID-</u>	<u>EAST</u>	<u>NEAR</u>	<u>NORTH</u>	<u>NORTH</u>	<u>SW MESA/</u>
			<u>H.S.</u>	<u>H.S.</u>	<u>COLL./</u>	<u>COLL.</u>										
			<u>OR LESS</u>	<u>GRAD.</u>	<u>ASSOC.</u>	<u>GRAD.</u>	<u>DEGREE</u>	<u>ABQ</u>	<u>SIDE</u>	<u>HILLS</u>	<u>HEIGHTS</u>	<u>GATEWAY</u>	<u>HEIGHTS</u>	<u>ABQ</u>	<u>VALLEY</u>	<u>VALLEY</u>
Less than 2 years	4%	<b>7%</b>	4%	5%	7%	9%	9%	8%	9%	6%	5%	7%	7%	8%	3%	4%
2 to 5 years	9%	<b>11%</b>	12%	8%	12%	10%	13%	8%	15%	17%	10%	11%	9%	12%	6%	10%
6 to 9 years	10%	<b>7%</b>	5%	3%	8%	10%	10%	4%	8%	7%	6%	3%	9%	14%	7%	5%
10 to 19 years	19%	<b>20%</b>	17%	16%	22%	23%	22%	12%	21%	22%	19%	23%	22%	23%	11%	16%
20 years or more	57%	<b>55%</b>	61%	67%	50%	48%	46%	65%	46%	48%	60%	56%	50%	42%	73%	65%
Don't know/won't say	-	<b>1%</b>	2%	*	1%	*	1%	2%	*	1%	*	1%	2%	2%	-	-

\* Less than 1% reported.

The majority (55%) of respondents say they have been a resident of Albuquerque for 20 years or more while 20% have been a resident between 10 and 19 years, 7% have been a resident between 6 and 9 years and 11% have been a resident between 2 and 5 years. Seven percent of those surveyed have been a resident for less than two years.

*Age:* One-third (34%) of respondents under the age of 35 say they have been a city resident for 5 years or less.

## Number of Years Lived in Current Home

Question 55: For how many years have you lived in your current home?

	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
One year or less	<b>16%</b>	16%	16%	32%	15%	9%	6%	15%	15%	21%	20%	16%	12%	14%	42%	17%	10%	10%
2 to 3 years	<b>20%</b>	18%	22%	31%	23%	15%	7%	20%	20%	27%	24%	21%	18%	20%	41%	24%	20%	14%
4 to 9 years	<b>22%</b>	25%	20%	26%	28%	18%	12%	22%	24%	17%	20%	28%	25%	26%	16%	59%	32%	17%
10 to 19 years	<b>19%</b>	18%	19%	9%	24%	26%	14%	19%	19%	12%	19%	16%	25%	25%	1%	-	36%	21%
20 years or more	<b>22%</b>	21%	23%	2%	9%	32%	59%	23%	22%	21%	18%	18%	20%	14%	*	-	2%	38%
Don't know/won't say	<b>1%</b>	*	1%	-	1%	-	1%	*	1%	-	-	-	-	-	-	-	1%	1%

	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA										SW MESA/ SOUTH VALLEY
		SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ	NORTH VALLEY			
One year or less	16%	17%	15%	15%	17%	16%	22%	18%	12%	16%	15%	18%	12%	11%	17%		
2 to 3 years	20%	19%	16%	26%	19%	18%	10%	28%	29%	15%	16%	21%	24%	15%	21%		
4 to 9 years	22%	16%	24%	20%	27%	26%	23%	32%	23%	18%	24%	18%	34%	15%	17%		
10 to 19 years	19%	15%	17%	20%	20%	24%	18%	17%	21%	17%	25%	13%	16%	30%	20%		
20 years or more	22%	31%	28%	19%	16%	16%	27%	5%	15%	33%	20%	28%	13%	28%	25%		
Don't know/won't say	1%	1%	-	*	1%	-	-	*	-	1%	-	2%	-	-	-		

\* Less than 1% reported.

Over one-fifth (22%) of area residents have lived in their home for 20 years or more while 19% have lived there between 10 and 19 years and 22% have been in their current home between 4 and 9 years. One-fifth of area residents have been in their home for just 2 to 3 years and 16% have been in their home for one year or less.

## Location of Previous Home

AMONG THOSE WHO HAVE LIVED IN THEIR CURRENT HOME FOR 5 YEARS OR LESS

Question 56: What about your previous home, was it also in Albuquerque, in New Mexico but outside of Albuquerque, or outside of New Mexico?

JULY 2001 RESPONSES (N = 631)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY				
	MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS	\$20,000	\$35,000	\$50,000	\$75,000 OR MORE	5 YEARS	6 TO 9	10 TO 19	20 YEARS	
									THAN	TO	TO	TO		OR LESS	YEARS	YEARS	OR MORE	
									\$20,000	\$35,000	\$50,000	\$75,000		YEARS	YEARS	YEARS	OR MORE	
Also in Albuquerque	63%	61%	66%	67%	60%	63%	59%	75%	57%	77%	66%	65%	49%	52%	34%	76%	81%	82%
In New Mexico but outside of Albuquerque	11%	11%	11%	7%	14%	15%	9%	10%	12%	8%	11%	12%	22%	12%	17%	7%	6%	6%
Outside of New Mexico	19%	20%	18%	21%	19%	16%	20%	10%	22%	11%	20%	19%	21%	26%	43%	16%	5%	3%
Don't know/won't say	7%	8%	5%	5%	7%	7%	13%	4%	9%	3%	4%	5%	8%	10%	6%	1%	8%	8%

	JULY 2001 R ESPONSES (N = 631)	EDUCATION					COMMUNITY PLANNING AREA										SW MESA/ SOUTH VALLEY
		SOME		SOME		GRAD.											
		H.S.	H.S.	COLL./	COLL.	WORK OR	CENTRAL	WEST-	FOOT-	MID-	EAST	NEAR	NORTH	NORTH			
		OR LESS	GRAD.	ASSOC.	GRAD.	DEGREE	ABQ	SIDE	HILLS	HEIGHTS	GATEWAY	HEIGHTS	ABQ	VALLEY			
Also in Albuquerque	63%	68%	67%	64%	55%	58%	77%	60%	67%	58%	52%	67%	62%	65%	74%		
In New Mexico but outside of Albuquerque	11%	5%	12%	15%	9%	9%	9%	12%	5%	13%	12%	9%	17%	10%	12%		
Outside of New Mexico	19%	20%	14%	17%	26%	24%	8%	20%	22%	24%	22%	17%	19%	20%	14%		
Don't know/won't say	7%	6%	8%	4%	9%	9%	5%	9%	6%	5%	15%	8%	2%	5%	-		

The majority (63%) of residents who have lived in their current home for less than five years say their prior home was also in Albuquerque, 19% lived outside New Mexico and 11% lived in New Mexico but not in Albuquerque.

## Reasons for Moving from Previous Home

AMONG THOSE WHO HAVE LIVED IN THEIR CURRENT HOME FOR FIVE YEARS OR LESS AND PREVIOUS HOME WAS ALSO IN ALBUQUERQUE

Question 57: For which reasons did you move from your previous home to your current home?

2001 RESPONSES	JULY (N = 399)	JULY 2001 RESPONSES (N = 399)
		Needed a change 1%
		Was given to me 1%
		Too much traffic 1%
		Wanted to run business from home 1%
		Moved in with someone else *
		Prefer different location/change *
		Noise *
		Desired less responsibility in home upkeep *
		Moved to apartment *
		More property *
		Family situation *
		Medical reasons/closer to doctor *
		Pet reasons *
		Burned down *
		Closer to school *
		Location *
		Smaller community *
		More trees *
		Roommate problem *
		Was only temporary *
		Moved closer to friends *
		Closer to Downtown *
		Don't know/won't say 3%
Upgrade to nicer home	23%	
Purchase home instead of renting	21%	
Family size increase/needed more space	11%	
Moved away from home/parents/family home/first time on own	9%	
Family size decreased/needed less space	6%	
Crime	6%	
Physically deteriorating neighborhood	4%	
Residence closer to employment	4%	
Could not afford it/cheaper	3%	
Better location (general)	2%	
Better local schools	2%	
Financial	2%	
Divorce	1%	
Quality of community/better area	1%	
Lease ended	1%	
Did not like landlord	1%	
Better deal	1%	
Moved to retirement home	1%	
Gangs	1%	
Got married	1%	
Drugs	1%	
Burglaries	1%	
Concern about loss in value of home	1%	

\* Less than 1% reported.

Note: The sum of the percentages exceeds 100% due to multiple responses.

Approximately one-quarter (23%) of residents say they moved from their previous home because they wanted to upgrade to a nicer home, while 21% say they wanted



to purchase a home instead of renting, 11% had to get a bigger home and 9% moved away from their parents' home.

## Type of Home

Question 61: Do you live in a house, apartment, condominium/townhouse, or mobile home (or trailer)?

2001 DEMOGRAPHIC VARIANCES																			
	<i>OCT. 1999 SAMPLE (N = 1509)</i>	<i>JULY 2001 SAMPLE (N = 1352)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			<u>MALE</u>	<u>FEMALE</u>	<u>18 TO 34 YEARS</u>	<u>35 TO 49 YEARS</u>	<u>50 TO 64 YEARS</u>	<u>65 YEARS AND OVER</u>	<u>HISPANIC</u>	<u>ANGLO</u>	<u>LESS</u>	<u>\$20,000</u>	<u>\$35,000</u>	<u>\$50,000</u>	<u>\$75,000</u>	<u>5 YEARS OR LESS</u>	<u>6 TO 9 YEARS</u>	<u>10 TO 19 YEARS</u>	<u>20 YEARS OR MORE</u>
											<u>THAN</u>	<u>TO</u>	<u>TO</u>	<u>TO</u>	<u>OR MORE</u>				
House	77%	<b>71%</b>	71%	71%	62%	73%	78%	71%	73%	72%	46%	59%	74%	86%	93%	54%	57%	71%	79%
Apartment	15%	<b>17%</b>	16%	17%	27%	13%	12%	13%	16%	15%	39%	22%	14%	7%	2%	32%	26%	16%	10%
Condominium/townhouse	4%	<b>5%</b>	6%	5%	4%	5%	6%	7%	4%	7%	3%	9%	7%	4%	5%	5%	8%	6%	5%
Mobile home/trailer	3%	<b>6%</b>	5%	7%	6%	7%	3%	6%	6%	5%	10%	9%	3%	2%	-	6%	10%	6%	5%
Other	1%	*	*	1%	*	*	*	2%	*	1%	1%	*	*	-	-	2%	-	1%	*
Won't say	-	<b>1%</b>	1%	1%	*	1%	*	1%	1%	1%	1%	1%	1%	*	-	1%	-	*	1%

2001 DEMOGRAPHIC VARIANCES																	
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA									
			SOME H.S. <u>OR LESS</u>	H.S. <u>GRAD.</u>	SOME COLL/ <u>ASSOC.</u>	COLL. <u>GRAD.</u>	GRAD. WORK OR <u>DEGREE</u>	CENTRAL <u>ABQ</u>	WEST- <u>SIDE</u>	FOOT- <u>HILLS</u>	MID- <u>HEIGHTS</u>	EAST <u>GATEWAY</u>	NEAR <u>HEIGHTS</u>	NORTH <u>ABQ.</u>	NORTH <u>VALLEY</u>	SW MESA/ SOUTH <u>VALLEY</u>	
House	77%	71%	59%	73%	68%	77%	81%	73%	80%	69%	75%	63%	58%	65%	82%	79%	
Apartment	15%	17%	21%	16%	20%	14%	10%	21%	11%	18%	18%	14%	34%	8%	6%	5%	
Condominium/townhouse	4%	5%	6%	4%	5%	6%	7%	4%	7%	11%	5%	8%	3%	8%	3%	1%	
Mobile home/trailer	3%	6%	13%	7%	5%	2%	1%	-	2%	-	2%	13%	1%	18%	9%	15%	
Other	1%	*	1%	-	*	1%	1%	1%	-	2%	-	-	1%	-	-	-	
Won't say	-	1%	-	*	1%	1%	1%	1%	1%	1%	-	2%	2%	1%	-	-	

\* Less than 1% reported.

**Work Downtown**  
**AMONG THOSE WHO WORK OUTSIDE OF THE HOME**

*Question 62: Do you work Downtown?*

	<i>JULY 2001 RESPONSES (N = 742)</i>	<u>GENDER</u>		<u>AGE</u>				<u>ETHNICITY</u>		<u>ANNUAL HOUSEHOLD INCOME</u>					<u>LENGTH OF ABQ. RESIDENCY</u>			
		<i>MALE</i>	<i>FEMALE</i>	<i>18 TO 34 YEARS</i>	<i>35 TO 49 YEARS</i>	<i>50 TO 64 YEARS</i>	<i>65 YEARS AND OVER</i>	<i>HISPANIC</i>	<i>ANGLO</i>	<i>LESS</i>	<i>\$20,000</i>	<i>\$35,000</i>	<i>\$50,000</i>	<i>\$75,000</i>	<i>5 YEARS OR LESS</i>	<i>6 TO 9 YEARS</i>	<i>10 TO 19 YEARS</i>	<i>20 YEARS OR MORE</i>
										<i>THAN \$20,000</i>	<i>TO \$35,000</i>	<i>TO \$50,000</i>	<i>TO \$75,000</i>	<i>OR MORE</i>				
Yes - Work Downtown	<b>14%</b>	14%	15%	13%	13%	20%	3%	15%	12%	13%	16%	10%	19%	17%	20%	4%	12%	15%
No - Do not work Downtown	<b>85%</b>	86%	84%	87%	87%	79%	97%	85%	88%	87%	84%	89%	79%	83%	80%	96%	88%	84%
Don't know/won't say	*	*	1%	-	*	1%	-	*	*	-	-	1%	1%	-	-	-	*	1%

	JULY 2001 R ESPONSES (N = 742)	EDUCATION					COMMUNITY PLANNING AREA									
		SOME		SOME		GRAD.									SW MESA/ SOUTH	
		H.S.	H.S.	COLL/	COLL	WORK OR	CENTRAL	WEST-	FOOT-	MID-	EAST	NEAR	NORTH	NORTH		
		OR LESS	GRAD.	ASSOC.	GRAD.	DEGREE	ABQ	SIDE	HILLS	HEIGHTS	GATEWAY	HEIGHTS	ABQ	VALLEY	VALLEY	
Yes - Work Downtown	14%	12%	10%	19%	15%	14%	21%	13%	9%	18%	12%	12%	14%	15%	16%	
No - Do not work Downtown	85%	88%	89%	80%	85%	86%	77%	87%	91%	81%	88%	88%	86%	84%	84%	
Don't know/won't say	*	-	*	1%	-	-	2%	-	-	1%	-	-	-	2%	-	

\* Less than 1% reported.

Fourteen percent of residents work in Downtown Albuquerque.

## Rent/Own Home

Question 66: Do you rent or own your home?

		2001 DEMOGRAPHIC VARIANCES																	
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
Own	73%	<b>72%</b>	72%	73%	54%	75%	80%	84%	72%	75%	43%	65%	75%	88%	96%	50%	62%	74%	81%
Rent	26%	<b>25%</b>	26%	25%	44%	23%	18%	14%	26%	24%	54%	34%	24%	10%	4%	47%	38%	24%	17%
Don't know/won't say	1%	<b>2%</b>	2%	2%	2%	2%	2%	2%	3%	2%	4%	1%	1%	2%	-	3%	1%	2%	2%

		2001 DEMOGRAPHIC VARIANCES															
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA									
			SOME H.S. <u>OR LESS</u>	H.S. <u>GRAD.</u>	SOME COLL./ <u>ASSOC.</u>	COLL. <u>GRAD.</u>	GRAD. WORK OR <u>DEGREE</u>	CENTRAL <u>ABQ</u>	WEST- <u>SIDE</u>	FOOT- <u>HILLS</u>	MID- <u>HEIGHTS</u>	EAST <u>GATEWAY</u>	NEAR <u>HEIGHTS</u>	NORTH <u>ABQ.</u>	NORTH <u>VALLEY</u>	SW MESA/ SOUTH <u>VALLEY</u>	
Own	73%	72%	60%	76%	67%	78%	84%	65%	80%	72%	73%	79%	54%	81%	78%	78%	
Rent	26%	25%	36%	23%	30%	20%	13%	32%	18%	26%	25%	20%	42%	16%	20%	21%	
Don't know/won't say	1%	2%	4%	1%	3%	2%	3%	3%	2%	2%	2%	2%	4%	3%	2%	*	

\* Less than 1% reported.

Seventy-two percent of residents are homeowners. Resident who are more apt to own their home include:

- those age 50 and over (82%);
- those with a household income of \$50,000 or more (92%);
- those who have lived in Albuquerque 20 years or more (81%); and
- residents of North Albuquerque (81%), East Gateway (79%), North Valley (78%) and Southwest Mesa/South Valley (78%) compare to those in the Near Heights (54%).



## Monthly Cost for Housing Payment

Question 67: What is your monthly cost for your rent, mortgage, or housing payment?

## 2001 DEMOGRAPHIC VARIANCES

	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			MALE	FEMALE	18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER	HISPANIC	ANGLO	LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
Do not pay rent or mortgage	17%	<b>20%</b>	19%	21%	5%	7%	23%	61%	18%	23%	24%	15%	17%	16%	13%	4%	11%	10%	30%
\$499 or less	16%	<b>16%</b>	15%	17%	20%	19%	16%	8%	22%	12%	36%	24%	12%	6%	3%	20%	20%	13%	16%
\$500 to \$749	21%	<b>20%</b>	22%	19%	29%	24%	16%	8%	21%	20%	26%	36%	24%	13%	5%	22%	23%	26%	18%
\$750 to \$999	12%	<b>14%</b>	14%	14%	18%	17%	14%	5%	14%	15%	3%	12%	26%	32%	15%	21%	17%	14%	12%
\$1,000 to \$1,249	7%	<b>9%</b>	10%	9%	11%	12%	9%	2%	8%	11%	-	3%	11%	21%	32%	13%	16%	8%	7%
\$1,250 or more	4%	<b>4%</b>	4%	3%	3%	6%	4%	1%	2%	5%	1%	1%	2%	4%	20%	5%	4%	8%	2%
Don't know/won't say	21%	<b>16%</b>	15%	17%	14%	15%	18%	15%	15%	15%	9%	8%	8%	8%	13%	15%	9%	20%	16%
MEAN MONTHLY COST (\$)	553	551	581	525	657	692	529	190	521	575	353	492	620	711	991	718	654	685	439
MEDIAN MONTHLY COST (\$)	550	550	560	524	605	650	525	0	500	575	400	525	700	800	1000	700	650	645	437

## 2001 DEMOGRAPHIC VARIANCES

	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA										SW MESA/ SOUTH VALLEY
			SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY			
Do not pay rent or mortgage	17%	20%	27%	27%	15%	16%	19%	22%	9%	18%	26%	22%	22%	14%	28%	19%		
\$499 or less	16%	16%	28%	19%	15%	11%	7%	32%	7%	3%	11%	18%	28%	9%	18%	28%		
\$500 to \$749	21%	20%	19%	19%	28%	16%	13%	18%	18%	17%	23%	28%	21%	8%	19%	24%		
\$750 to \$999	12%	14%	6%	13%	15%	17%	19%	8%	19%	12%	18%	8%	9%	20%	14%	14%		
\$1,000 to \$1,249	7%	9%	2%	6%	9%	14%	15%	6%	17%	13%	7%	7%	6%	19%	6%	2%		
\$1,250 or more	4%	4%	2%	2%	2%	7%	10%	2%	8%	9%	1%	2%	1%	9%	6%	1%		
Don't know/won't say	21%	16%	16%	14%	16%	19%	16%	12%	23%	29%	15%	14%	12%	19%	8%	11%		
MEAN MONTHLY COST (\$)	553	551	358	466	569	689	718	435	789	703	489	481	426	756	548	452		
MEDIAN MONTHLY COST (\$)	550	550	364	450	600	700	780	400	800	725	555	500	440	815	500	475		

Sixteen percent of residents say they pay less than \$500 a month for their housing payment, while 20% pay between \$500 and \$749, 14% pay between \$750 and \$999 and 13% pay \$1,000 or more. One-in-five residents do not pay rent or have a mortgage payment.

## Average Electricity/Gas Cost

Question 68: Next, please estimate your average monthly cost for your electricity and gas.

2001 DEMOGRAPHIC VARIANCES																			
	<i>OCT. 1999 SAMPLE (N = 1509)</i>	<i>JULY 2001 SAMPLE (N = 1352)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			<u>MALE</u>	<u>FEMALE</u>	<u>18 TO 34 YEARS</u>	<u>35 TO 49 YEARS</u>	<u>50 TO 64 YEARS</u>	<u>65 YEARS AND OVER</u>	<u>HISPANIC</u>	<u>ANGLO</u>	<u>LESS THAN \$20,000</u>	<u>\$20,000 TO \$35,000</u>	<u>\$35,000 TO \$50,000</u>	<u>\$50,000 TO \$75,000</u>	<u>\$75,000 OR MORE</u>	<u>5 YEARS OR LESS</u>	<u>6 TO 9 YEARS</u>	<u>10 TO 19 YEARS</u>	<u>20 YEARS OR MORE</u>
\$35 or less	6%	<b>6%</b>	7%	5%	8%	7%	4%	5%	7%	5%	14%	9%	4%	4%	1%	12%	8%	5%	4%
\$36 to \$50	10%	<b>6%</b>	5%	7%	9%	5%	6%	7%	4%	8%	7%	13%	6%	4%	3%	9%	9%	5%	5%
\$51 to \$80	22%	<b>15%</b>	14%	16%	18%	13%	15%	15%	16%	15%	25%	15%	15%	11%	10%	13%	17%	17%	14%
\$81 to \$100	20%	<b>16%</b>	14%	17%	16%	14%	18%	17%	15%	17%	13%	15%	18%	19%	14%	19%	19%	15%	15%
\$101 to \$125	8%	<b>9%</b>	10%	9%	7%	13%	8%	7%	10%	9%	7%	7%	12%	19%	10%	8%	12%	9%	9%
\$126 to \$150	7%	<b>12%</b>	12%	12%	10%	14%	14%	10%	14%	13%	8%	9%	19%	18%	18%	11%	6%	12%	14%
\$151 or more	5%	<b>15%</b>	16%	14%	13%	17%	16%	14%	15%	14%	8%	18%	15%	15%	25%	7%	11%	15%	18%
Don't know/won't say	20%	<b>20%</b>	22%	19%	18%	17%	20%	25%	19%	19%	17%	13%	11%	10%	20%	22%	17%	21%	20%
MEAN MONTHLY COST (\$)	90	116	120	113	109	121	119	112	118	114	90	106	122	121	151	96	103	118	124
MEDIAN MONTHLY COST (\$)	85	100	100	100	100	120	100	100	100	100	80	100	105	120	130	100	100	100	110

2001 DEMOGRAPHIC VARIANCES																	
	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA									
			SOME H.S. OR LESS	H.S. GRAD.	SOME COLL/ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY	SW MESA/ SOUTH VALLEY	
\$35 or less	6%	6%	7%	7%	7%	4%	6%	6%	1%	2%	10%	4%	14%	3%	6%	3%	
\$36 to \$50	10%	6%	6%	5%	7%	9%	6%	8%	4%	5%	4%	8%	12%	5%	6%	5%	
\$51 to \$80	22%	15%	16%	18%	13%	13%	17%	14%	14%	12%	13%	16%	15%	15%	17%	20%	
\$81 to \$100	20%	16%	15%	17%	19%	13%	13%	15%	19%	18%	17%	20%	10%	22%	12%	11%	
\$101 to \$125	8%	9%	10%	8%	10%	8%	12%	5%	15%	5%	11%	9%	5%	6%	10%	13%	
\$126 to \$150	7%	12%	6%	15%	11%	15%	14%	14%	13%	17%	10%	14%	11%	9%	14%	12%	
\$151 or more	5%	15%	13%	15%	16%	17%	14%	17%	11%	14%	18%	9%	13%	19%	26%	16%	
Don't know/won't say	20%	20%	28%	17%	18%	21%	18%	21%	23%	28%	18%	19%	19%	21%	9%	22%	
MEAN MONTHLY COST (\$)	90	116	109	116	113	127	116	122	120	124	120	107	100	121	123	122	
MEDIAN MONTHLY COST (\$)	85	100	100	100	100	105	100	100	105	100	100	100	80	100	120	104	

Over one-quarter (27%) of city residents say they pay more than \$125 a month for electricity and gas, while 25% pay between \$81 and \$125 and 15% pay between \$51 and \$80 a month. On average, residents say they pay \$116 monthly for gas and electricity with a median of \$100. This means that half of city residents pay more



than \$100 a month, while half pay less than \$100.

*Comparisons to Previous Study:* Overall, residents are reporting higher average gas and electricity bills than in 1999.

## Average Monthly Water/Sewer Cost

Question 69: How about for your water and sewer?

## 2001 DEMOGRAPHIC VARIANCES

	<i>OCT. 1999 SAMPLE (N = 1509)</i>	<i>JULY 2001 SAMPLE (N = 1352)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			<i>MALE</i>	<i>FEMALE</i>	<i>18 TO 34 YEARS</i>	<i>35 TO 49 YEARS</i>	<i>50 TO 64 YEARS</i>	<i>65 YEARS AND OVER</i>	<i>HISPANIC</i>	<i>ANGLO</i>	<i>LESS THAN \$20,000</i>	<i>\$20,000 TO \$35,000</i>	<i>\$35,000 TO \$50,000</i>	<i>\$50,000 TO \$75,000</i>	<i>\$75,000 OR MORE</i>	<i>5 YEARS OR LESS</i>	<i>6 TO 9 YEARS</i>	<i>10 TO 19 YEARS</i>	<i>20 YEARS OR MORE</i>
Do not pay for water or sewer	12%	<b>13%</b>	13%	13%	20%	12%	8%	11%	11%	13%	32%	17%	8%	3%	3%	22%	24%	11%	9%
\$25 or less	4%	<b>4%</b>	4%	4%	7%	3%	2%	3%	4%	3%	3%	6%	6%	4%	2%	3%	7%	3%	3%
\$26 to \$35	12%	<b>13%</b>	13%	13%	12%	12%	15%	13%	11%	16%	7%	11%	21%	17%	14%	10%	12%	15%	13%
\$36 to \$50	24%	<b>25%</b>	24%	26%	19%	29%	27%	25%	25%	25%	19%	24%	27%	38%	29%	22%	21%	24%	27%
\$51 to \$75	13%	<b>11%</b>	10%	13%	6%	14%	12%	14%	14%	10%	11%	9%	11%	16%	15%	4%	6%	9%	15%
\$76 or more	5%	<b>6%</b>	7%	6%	6%	6%	8%	4%	6%	6%	1%	6%	7%	7%	12%	3%	7%	7%	7%
Don't know/won't say	30%	<b>28%</b>	30%	27%	31%	24%	27%	30%	28%	26%	27%	26%	21%	16%	26%	35%	22%	32%	25%
MEAN MONTHLY COST (\$)	41	42	44	40	36	45	45	41	43	42	26	42	46	47	52	31	35	46	45
MEDIAN MONTHLY COST (\$)	40	40	40	40	35	40	41	40	40	40	30	40	40	45	50	35	35	40	42

## 2001 DEMOGRAPHIC VARIANCES

	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA										SW MESA/ SOUTH VALLEY
			SOME H.S. OR LESS	H.S. GRAD.	SOME COLL/ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ	NORTH VALLEY			
Do not pay for water or sewer	12%	13%	16%	14%	15%	8%	11%	9%	4%	6%	15%	15%	27%	7%	16%	7%		
\$25 or less	4%	4%	2%	4%	5%	4%	4%	4%	6%	3%	1%	2%	3%	4%	5%	9%		
\$26 to \$35	12%	13%	7%	14%	13%	15%	13%	19%	14%	10%	8%	17%	11%	11%	20%	12%		
\$36 to \$50	24%	25%	17%	26%	26%	25%	30%	16%	30%	22%	27%	22%	18%	35%	26%	27%		
\$51 to \$75	13%	11%	11%	14%	10%	12%	12%	14%	15%	12%	11%	7%	10%	11%	17%	10%		
\$76 or more	5%	6%	9%	6%	5%	7%	5%	5%	2%	9%	13%	7%	3%	4%	6%	4%		
Don't know/won't say	30%	28%	39%	21%	26%	30%	27%	32%	29%	37%	25%	30%	28%	27%	10%	31%		
MEAN MONTHLY COST (\$)	41	42	49	42	38	45	42	44	42	52	50	39	31	43	39	40		
MEDIAN MONTHLY COST (\$)	40	40	40	40	40	40	40	40	40	46	45	36	34	45	40	40		

Consistent with results observed in the previous study, 17% of respondents say they pay more than \$50 a month for water and sewer, while 25% pay between \$36 and \$50, and 17% pay less than \$36 a month. Thirteen percent of respondents do not pay for water and sewer, while 28% are unsure how much they pay monthly. On

average, residents pay \$42 per month for their water/sewer bills.

## Average Monthly Personal Telephone Cost

Question 70: How about your personal telephone?

## 2001 DEMOGRAPHIC VARIANCES

	<i>OCT. 1999 SAMPLE (N = 1509)</i>	<i>JULY 2001 SAMPLE (N = 1352)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
			<i>MALE</i>	<i>FEMALE</i>	<i>18 TO 34 YEARS</i>	<i>35 TO 49 YEARS</i>	<i>50 TO 64 YEARS</i>	<i>65 YEARS AND OVER</i>	<i>HISPANIC</i>	<i>ANGLO</i>	<i>LESS THAN \$20,000</i>	<i>\$20,000 TO \$35,000</i>	<i>\$35,000 TO \$50,000</i>	<i>\$50,000 TO \$75,000</i>	<i>\$75,000 OR MORE</i>	<i>5 YEARS OR LESS</i>	<i>6 TO 9 YEARS</i>	<i>10 TO 19 YEARS</i>	<i>20 YEARS OR MORE</i>
											<i>\$20,000</i>	<i>\$35,000</i>	<i>\$50,000</i>	<i>\$75,000</i>	<i>OR MORE</i>	<i>OR LESS</i>	<i>YEARS</i>	<i>YEARS</i>	<i>OR MORE</i>
\$25 or less	9%	<b>13%</b>	12%	14%	10%	9%	16%	19%	10%	16%	18%	13%	12%	7%	9%	11%	11%	11%	14%
\$26 to \$35	21%	<b>24%</b>	22%	25%	24%	24%	22%	27%	22%	25%	23%	29%	30%	29%	15%	23%	19%	25%	24%
\$36 to \$50	26%	<b>27%</b>	28%	27%	34%	28%	25%	21%	31%	24%	31%	32%	25%	36%	25%	28%	40%	25%	26%
\$51 to \$70	12%	<b>8%</b>	6%	10%	10%	9%	7%	5%	11%	7%	12%	7%	12%	10%	9%	7%	8%	10%	8%
\$71 to \$100	11%	<b>7%</b>	6%	8%	8%	10%	6%	2%	6%	8%	5%	6%	8%	7%	14%	11%	6%	7%	6%
\$101 or more	5%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Don't know/won't say	17%	<b>21%</b>	26%	17%	14%	20%	24%	26%	20%	19%	11%	14%	12%	12%	27%	21%	16%	22%	21%
MEAN MONTHLY COST (\$)	53	55	58	52	53	61	56	46	56	51	50	44	58	49	66	63	47	67	49
MEDIAN MONTHLY COST (\$)	40	40	40	40	40	40	36	32	40	37	40	38	38	40	48	40	40	40	38

## 2001 DEMOGRAPHIC VARIANCES

	OCT. 1999 SAMPLE (N = 1509)	JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA										SW MESA/ SOUTH VALLEY
			SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY			
\$25 or less	9%	13%	15%	11%	11%	16%	14%	12%	9%	15%	12%	18%	14%	17%	13%	9%		
\$26 to \$35	21%	24%	20%	23%	29%	21%	21%	19%	22%	17%	28%	25%	25%	23%	28%	22%		
\$36 to \$50	26%	27%	28%	29%	28%	26%	24%	30%	29%	25%	26%	21%	30%	23%	32%	32%		
\$51 to \$70	12%	8%	8%	10%	8%	7%	10%	13%	12%	6%	6%	6%	9%	6%	12%	9%		
\$71 to \$100	11%	7%	4%	7%	7%	10%	7%	3%	7%	10%	9%	7%	6%	7%	3%	6%		
\$101 or more	5%	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-		
Don't know/won't say	17%	21%	25%	20%	17%	20%	24%	24%	22%	28%	19%	24%	16%	24%	11%	23%		
MEAN MONTHLY COST (\$)	53	55	68	50	51	57	53	44	54	74	53	44	53	47	43	77		
MEDIAN MONTHLY COST (\$)	40	40	38	40	40	40	40	38	40	40	38	35	40	39	40	40		

Thirteen percent of residents say they pay \$25 or less a month on the telephone bill, while 24% spend between \$26 and \$35, and 27% spend between \$36 and \$50. Fifteen percent of residents say their monthly telephone bill is more than \$50 a month. On average, residents pay \$55 per month for their telephone bill with a median of \$40.

### Estimated Amount Spent on Products/Services Ordered From Catalog Companies in the Past Year

*Question 82: In the past year, have you ordered products or services from catalog companies? (IF YES) Please estimate the total dollars you spent over the past year for products and services you ordered through catalogs.*

	<i>JULY 2001 SAMPLE (N = 1352)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		<i>MALE</i>	<i>FEMALE</i>	<i>18 TO 34 YEARS</i>	<i>35 TO 49 YEARS</i>	<i>50 TO 64 YEARS</i>	<i>65 YEARS AND OVER</i>	<i>HISPANIC</i>	<i>ANGLO</i>	<i>LESS</i>	<i>\$20,000</i>	<i>\$35,000</i>	<i>\$50,000</i>	<i>\$75,000</i>	<i>5 YEARS OR LESS</i>	<i>6 TO 9 YEARS</i>	<i>10 TO 19 YEARS</i>	<i>20 YEARS OR MORE</i>
										<i>THAN \$20,000</i>	<i>TO \$35,000</i>	<i>TO \$50,000</i>	<i>TO \$75,000</i>	<i>OR MORE</i>				
Didn't order products/services from catalog companies	<b>60%</b>	64%	56%	69%	56%	52%	61%	69%	51%	75%	68%	54%	45%	32%	61%	61%	52%	62%
Less than \$100	<b>7%</b>	5%	8%	7%	7%	8%	6%	6%	7%	7%	8%	7%	7%	8%	9%	8%	7%	6%
\$100 to \$150	<b>6%</b>	5%	7%	5%	8%	6%	6%	4%	8%	4%	8%	6%	9%	7%	7%	6%	8%	6%
\$151 to \$200	<b>7%</b>	5%	8%	4%	6%	9%	8%	6%	7%	6%	5%	11%	8%	9%	5%	5%	8%	7%
\$251 to \$450	<b>6%</b>	5%	6%	6%	6%	7%	4%	6%	6%	2%	3%	9%	9%	11%	4%	6%	5%	6%
\$451 or more	<b>10%</b>	10%	10%	8%	12%	10%	8%	7%	12%	3%	7%	8%	17%	25%	9%	8%	14%	9%
Don't know/won't say	<b>5%</b>	5%	5%	2%	4%	8%	7%	2%	8%	2%	1%	5%	5%	7%	5%	6%	6%	5%

		EDUCATION					COMMUNITY PLANNING AREA									
	JULY 2001 SAMPLE (N = 1352)	SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY	SW MESA/ SOUTH VALLEY	
Didn't order products/services from catalog companies	60%	79%	71%	58%	47%	36%	70%	52%	50%	62%	59%	61%	52%	60%	72%	
Less than \$100	7%	9%	6%	7%	6%	7%	7%	2%	9%	7%	7%	11%	3%	8%	6%	
\$100 to \$150	6%	1%	5%	6%	9%	11%	5%	9%	7%	7%	5%	3%	12%	5%	4%	
\$151 to \$200	7%	2%	5%	6%	11%	10%	3%	8%	9%	6%	7%	7%	8%	8%	4%	
\$251 to \$450	6%	3%	5%	6%	7%	7%	7%	9%	5%	4%	4%	6%	8%	7%	2%	
\$451 or more	10%	1%	5%	10%	15%	19%	5%	13%	11%	9%	12%	8%	11%	6%	9%	
Don't know/won't say	5%	4%	3%	6%	5%	10%	4%	5%	8%	5%	6%	4%	6%	7%	3%	

In total, 35% of city residents report having ordered products or services from a catalog in the past year. Ten percent of area residents spent more than \$451 dollars on orders from catalog companies, while 13% spent between \$151 and \$450 and 13% spent \$150 or less. Three-fifths of city residents have not purchased anything from a catalog over the past year.

*Income:* As level of income rises, so too does catalog purchases.

### Estimated Amount Spent at an Indian Pueblo/Indian Pueblo Owned Business (Excluding Gambling) in the Past Year

*Question 83: In the past year, have you purchased products, services, or spent money at an Indian pueblo or Indian pueblo owned business, excluding gambling? (IF YES) Please estimate the total dollars, excluding gambling, you spent over the past year at Indian pueblos or Indian pueblo owned businesses.*

	JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		MALE	FEMALE	18 TO 34	35 TO 49	50 TO 64	65 YEARS	HISPANIC	ANGLO	LESS THAN	\$20,000	\$35,000	\$50,000	\$75,000	5 YEARS	6 TO 9	10 TO 19	20 YEARS
				YEARS	YEARS	YEARS	AND OVER			\$20,000	\$35,000	\$50,000	\$75,000	OR MORE	OR LESS	YEARS	YEARS	OR MORE
Did not order products/services at an Indian Pueblo	74%	74%	74%	75%	71%	68%	84%	82%	69%	83%	76%	66%	67%	65%	69%	62%	73%	77%
\$30 or less	4%	4%	4%	6%	4%	2%	3%	3%	4%	6%	4%	3%	4%	1%	5%	13%	2%	3%
\$31 to \$99	5%	5%	5%	8%	5%	5%	3%	4%	6%	4%	6%	8%	4%	8%	7%	8%	3%	5%
\$100 to \$199	6%	5%	6%	4%	8%	7%	3%	4%	7%	3%	5%	9%	8%	9%	6%	9%	8%	4%
\$200 to \$499	4%	5%	3%	2%	3%	8%	3%	3%	5%	2%	4%	4%	7%	6%	4%	3%	5%	4%
\$500 or more	4%	4%	3%	3%	5%	4%	2%	2%	5%	2%	2%	6%	6%	8%	6%	4%	5%	3%
Don't know/won't say	3%	4%	3%	2%	3%	6%	2%	2%	4%	1%	3%	2%	4%	4%	4%	1%	4%	3%

		EDUCATION					COMMUNITY PLANNING AREA									
	<i>JULY 2001 SAMPLE (N = 1352)</i>	<i>SOME H.S. OR LESS</i>	<i>H.S. GRAD.</i>	<i>SOME COLL./ ASSOC.</i>	<i>COLL. GRAD.</i>	<i>GRAD. WORK OR DEGREE</i>	<i>CENTRAL ABQ</i>	<i>WEST- SIDE</i>	<i>FOOT- HILLS</i>	<i>MID- HEIGHTS</i>	<i>EAST GATEWAY</i>	<i>NEAR HEIGHTS</i>	<i>NORTH ABQ.</i>	<i>NORTH VALLEY</i>	<i>SW MESA/ SOUTH VALLEY</i>	
Did not order products/services at an Indian Pueblo	<b>74%</b>	87%	80%	70%	70%	63%	79%	68%	77%	75%	75%	68%	77%	77%	80%	
\$30 or less	<b>4%</b>	3%	4%	4%	4%	5%	2%	2%	3%	2%	4%	10%	3%	4%	2%	
\$31 to \$99	<b>5%</b>	1%	4%	7%	5%	8%	5%	7%	6%	6%	6%	4%	4%	5%	3%	
\$100 to \$199	<b>6%</b>	4%	4%	6%	8%	7%	4%	6%	6%	9%	5%	4%	6%	4%	5%	
\$200 to \$499	<b>4%</b>	2%	3%	5%	4%	7%	3%	6%	3%	3%	3%	3%	5%	4%	5%	
\$500 or more	<b>4%</b>	2%	4%	4%	5%	4%	3%	8%	2%	4%	1%	6%	4%	2%	2%	
Don't know/won't say	<b>3%</b>	2%	2%	4%	4%	6%	4%	3%	4%	2%	5%	5%	2%	3%	3%	

Approximately one-quarter (23%) of city residents report having spent money at an Indian pueblo or pueblo-owned business in the past year (8% spent \$200 or more).



## Gambled at an Indian Casino

Question 84: In the past year, have you gambled in New Mexico at [an Indian casino]?

		GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
	JULY 2001 SAMPLE (N = 1352)			18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER			LESS THAN \$20,000	\$20,000 TO \$35,000	\$35,000 TO \$50,000	\$50,000 TO \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
Yes - Have gambled in New Mexico at an Indian casino	34%	35%	33%	31%	34%	42%	28%	39%	31%	29%	32%	36%	46%	33%	28%	34%	32%	36%
No - Have not gambled in New Mexico at an Indian casino	66%	65%	67%	69%	66%	58%	72%	61%	69%	71%	68%	64%	54%	67%	72%	66%	68%	64%
		EDUCATION					COMMUNITY PLANNING AREA											
	JULY 2001 SAMPLE (N = 1352)	SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE		CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ	NORTH VALLEY	SW MESA/ SOUTH VALLEY		
Yes - Have gambled in New Mexico at an Indian casino	34%	36%	40%	31%	32%	26%		28%	38%	27%	37%	34%	25%	33%	35%	45%		
No - Have not gambled in New Mexico at an Indian casino	66%	64%	60%	69%	68%	74%		72%	62%	73%	63%	66%	75%	67%	65%	55%		

One-third (34%) of city residents have gambled at an Indian casino in the past year. Residents who are more apt to have gambled at an Indian casino include:

- those between the ages of 50 and 64 (42%);
- Hispanics (39%) as compared to Anglos (31%);
- those who have a high school education or less (38%); and
- Southwest Mesa/South Valley residents (45%).

**Frequency Patronizing Indian Casinos**  
 AMONG THOSE WHO HAVE GAMBLLED AT AN INDIAN CASINO OVER THE PAST YEAR

*Question 85: In the past year, how often did you go over the past year? [An Indian casino]*

	<i>JULY 2001 RESPONSES (N = 457)</i>	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		<i>MALE</i>	<i>FEMALE</i>	<i>18 TO 34 YEARS</i>	<i>35 TO 49 YEARS</i>	<i>50 TO 64 YEARS</i>	<i>65 YEARS AND OVER</i>	<i>HISPANIC</i>	<i>ANGLO</i>	<i>LESS</i>	<i>\$20,000</i>	<i>\$35,000</i>	<i>\$50,000</i>	<i>\$75,000</i>	<i>5 YEARS OR LESS</i>	<i>6 TO 9 YEARS</i>	<i>10 TO 19 YEARS</i>	<i>20 YEARS OR MORE</i>
										<i>THAN \$20,000</i>	<i>TO \$35,000</i>	<i>TO \$50,000</i>	<i>TO \$75,000</i>	<i>OR MORE</i>				
1 time	<b>24%</b>	25%	24%	29%	26%	21%	20%	17%	29%	26%	26%	21%	19%	26%	29%	36%	25%	21%
2 times	<b>20%</b>	19%	21%	21%	22%	20%	16%	19%	20%	12%	15%	20%	31%	23%	25%	11%	23%	19%
3 to 5 times	<b>22%</b>	21%	23%	26%	19%	20%	26%	23%	24%	22%	26%	16%	21%	29%	22%	24%	19%	23%
6 to 15 times	<b>16%</b>	19%	14%	10%	17%	23%	13%	19%	13%	18%	15%	21%	11%	14%	12%	15%	14%	18%
16 times or more	<b>13%</b>	14%	13%	8%	13%	14%	20%	17%	11%	21%	11%	19%	12%	8%	8%	12%	14%	15%
Don't know/won't say	<b>4%</b>	3%	5%	7%	4%	2%	5%	5%	4%	2%	8%	3%	6%	1%	3%	3%	5%	4%

		EDUCATION					COMMUNITY PLANNING AREA									
	JULY 2001 R ESPONSES (N = 457)	SOME H.S. <u>OR LESS</u>	H.S. <u>GRAD.</u>	SOME COLL/ <u>ASSOC.</u>	COLL. <u>GRAD.</u>	GRAD. WORK OR <u>DEGREE</u>	CENTRAL <u>ABQ</u>	WEST- <u>SIDE</u>	FOOT- <u>HILLS</u>	MID- <u>HEIGHTS</u>	EAST <u>GATEWAY</u>	NEAR <u>HEIGHTS</u>	NORTH <u>ABQ</u>	NORTH <u>VALLEY</u>	SW MESA/ SOUTH <u>VALLEY</u>	
1 time	24%	27%	21%	20%	27%	41%	9%	20%	23%	29%	32%	27%	33%	13%	17%	
2 times	20%	23%	17%	24%	20%	13%	4%	20%	31%	26%	15%	15%	23%	21%	18%	
3 to 5 times	22%	23%	25%	20%	17%	25%	13%	29%	18%	27%	24%	19%	15%	22%	15%	
6 to 15 times	16%	17%	16%	17%	23%	4%	26%	19%	20%	5%	17%	15%	21%	10%	27%	
16 times or more	13%	9%	18%	13%	12%	10%	38%	6%	5%	10%	8%	21%	7%	31%	16%	
Don't know/won't say	4%	2%	4%	7%	1%	6%	11%	6%	3%	3%	4%	3%	1%	4%	6%	

Thirteen percent of residents who have gambled at an Indian casino over the past year say they did so 16 times or more, while 16% went between 6 and 15 times, 22% gambled between 3 and 5 times, 20% went just two times and 24% went once. Residents who are more apt to have gambled at an Indian casino 16 times or more in the past year include:

- Hispanics (17%) as compared to Anglos (11%); and
- Central Albuquerque (38%) and North Valley residents (31%).

## Gambled at Horse Race Track

Question 86: In the past year, have you gambled in New Mexico at [the horse race track]?

JULY 2001 SAMPLE (N = 1352)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY				
	MALE	FEMALE	18 TO 34	35 TO 49	50 TO 64	65 YEARS	HISPANIC	ANGLO	LESS	\$20,000	\$35,000	\$50,000	\$75,000 OR MORE	5 YEARS	6 TO 9	10 TO 19	20 YEARS	
			YEARS	YEARS	YEARS	AND OVER			THAN \$20,000	TO \$35,000	TO \$50,000	TO \$75,000		OR LESS	YEARS	YEARS	OR MORE	
Yes - Have gambled in New Mexico at the horse race track	9%	10%	9%	11%	9%	11%	7%	9%	9%	7%	12%	9%	10%	14%	5%	6%	12%	10%
No - Have not gambled in New Mexico at the horse race track	91%	90%	91%	89%	91%	89%	93%	91%	91%	93%	88%	91%	90%	86%	95%	94%	88%	90%

JULY 2001 SAMPLE (N = 1352)	EDUCATION					COMMUNITY PLANNING AREA									
	SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY	SW MESA SOUTH VALLEY	
Yes - Have gambled in New Mexico at the horse race track	9%	8%	12%	8%	9%	7%	4%	7%	6%	16%	13%	7%	6%	8%	8%
No - Have not gambled in New Mexico at the horse race track	91%	92%	88%	92%	91%	93%	96%	93%	94%	84%	87%	93%	94%	92%	92%

Approximately one-in-ten (9%) city residents say they have gambled at a horse race track in the past year.

# Frequency Patronizing Horse Race Track

AMONG THOSE WHO HAVE GAMBLLED AT THE HORSE RACE TRACK OVER THE PAST YEAR

Question 87: In the past year, how often did you go over the past year? [*The horse race track*]

	JULY 2001 RESPONSES (N = 125)	GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
		MALE	FEMALE	18 TO 34	35 TO 49	50 TO 64	65 YEARS	HISPANIC	ANGLO	LESS	\$20,000	\$35,000	\$50,000	\$75,000	5 YEARS	6 TO 9	10 TO 19	20 YEARS
				YEARS	YEARS	YEARS	AND OVER			THAN \$20,000	TO \$35,000	TO \$50,000	TO \$75,000	OR MORE	OR LESS	YEARS	YEARS	OR MORE
1 time	<b>30%</b>	33%	28%	33%	35%	22%	31%	25%	35%	23%	42%	28%	36%	27%	21%	70%	25%	31%
2 to 3 times	<b>31%</b>	28%	34%	36%	33%	25%	30%	20%	36%	30%	27%	40%	19%	46%	57%	15%	48%	21%
4 times or more	<b>33%</b>	36%	30%	19%	30%	48%	39%	44%	28%	32%	28%	32%	35%	26%	7%	15%	23%	42%
Don't know/won't say	<b>6%</b>	3%	8%	12%	3%	5%	-	11%	1%	15%	4%	-	10%	1%	15%	-	3%	5%

		EDUCATION					COMMUNITY PLANNING AREA										
	JULY 2001 R ESPONSES (N = 125)	SOME H.S. OR LESS	H.S. GRAD.	SOME COLL/ ASSOC.	COLL GRAD.	GRAD. WORK OR DEGREE	CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ.	NORTH VALLEY	SW MESA/ SOUTH VALLEY		
1 time	30%	40%	32%	33%	26%	27%	34%	29%	48%	27%	29%	31%	91%	17%	12%		
2 to 3 times	31%	34%	28%	38%	28%	36%	47%	30%	38%	34%	32%	12%	9%	57%	36%		
4 times or more	33%	26%	34%	18%	47%	29%	-	31%	14%	39%	27%	49%	-	20%	44%		
Don't know/won't say	6%	-	5%	12%	-	8%	19%	10%	-	-	12%	8%	-	6%	7%		

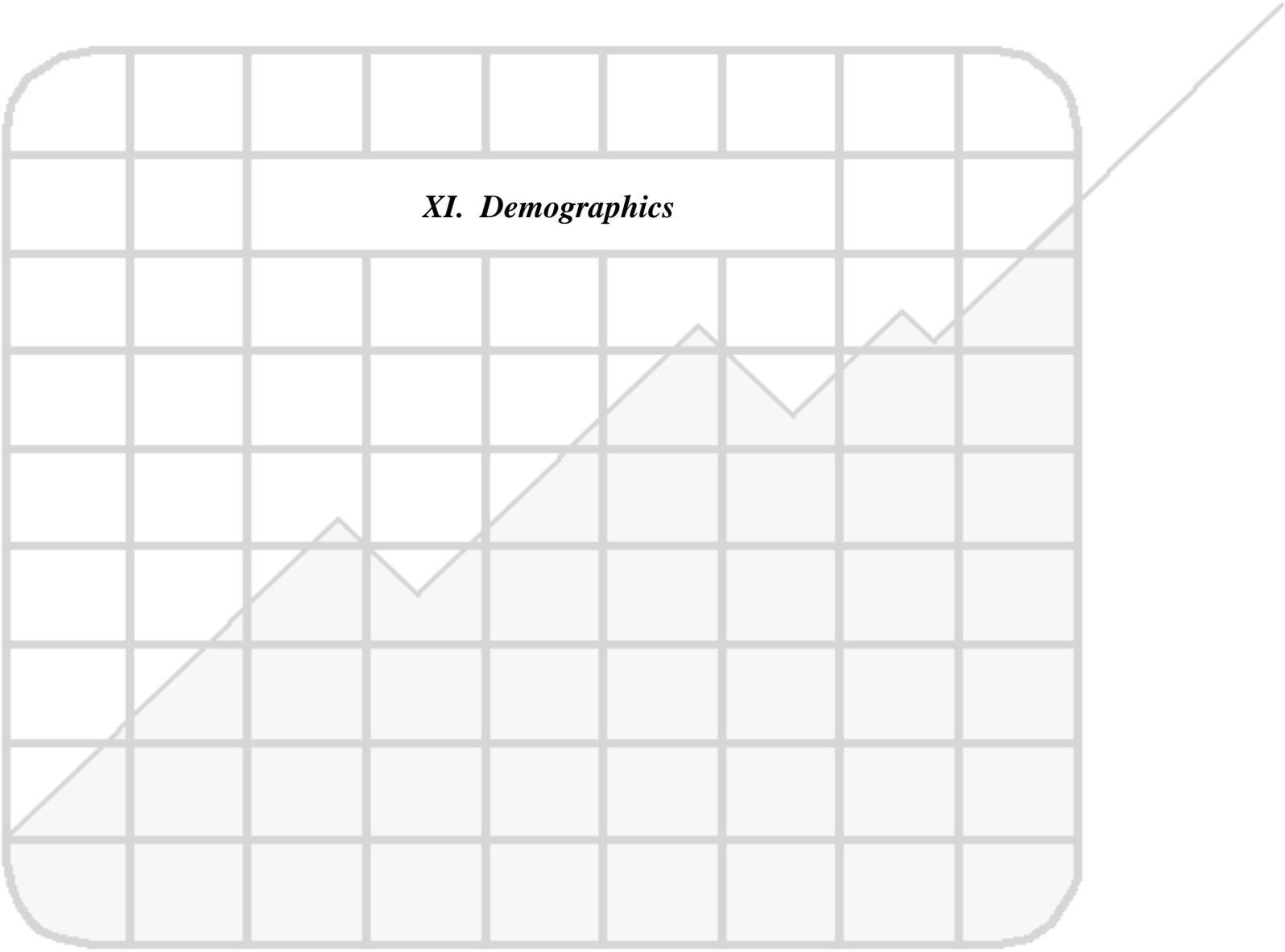
One-third of those who have gambled at a horse track in the past year went four times or more, while 31% went two or three times.

### Gambled at a Fraternal Organization

Question 88: In the past year, have you gambled in New Mexico at [a fraternal organization]?

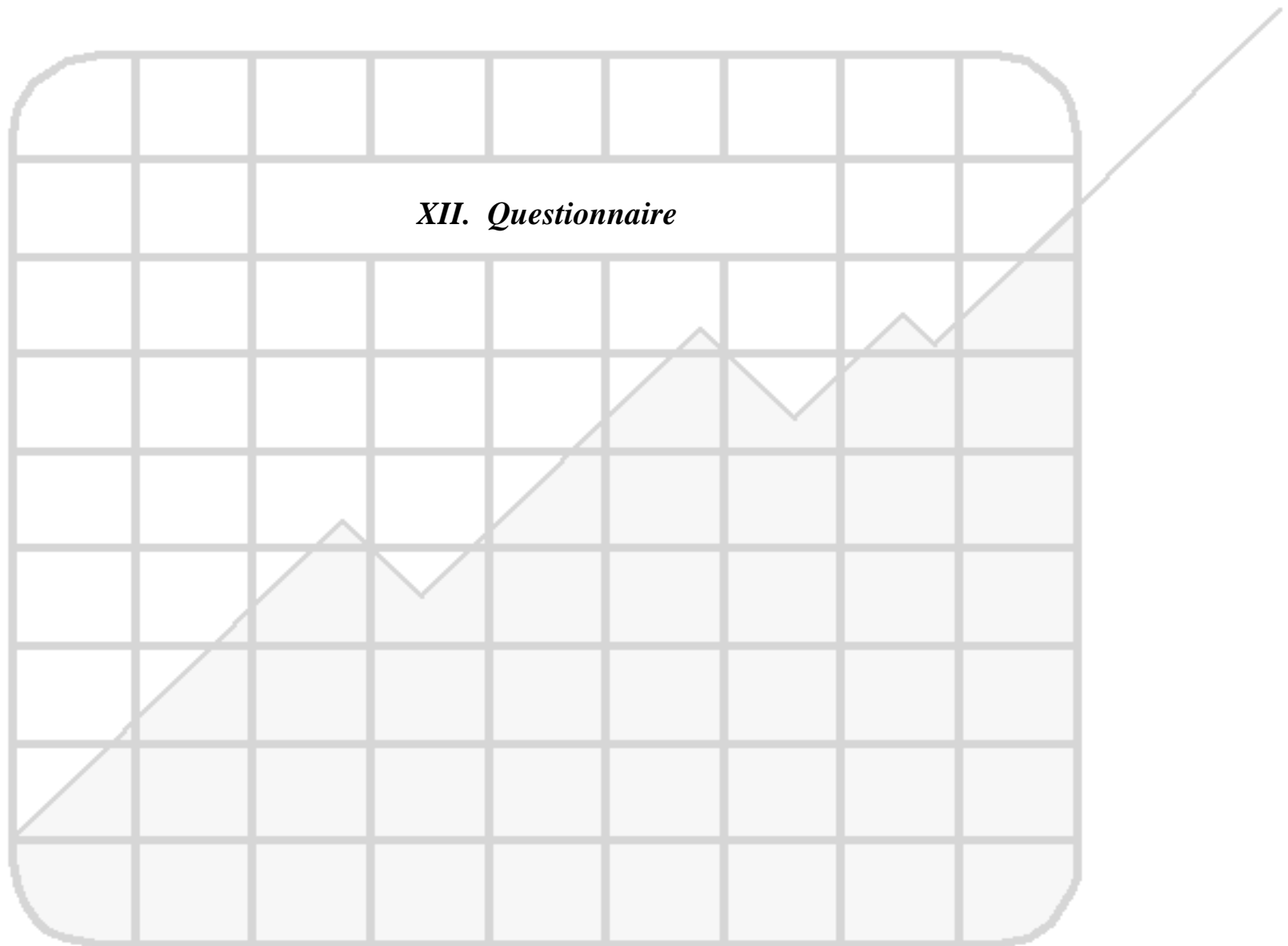
		GENDER		AGE				ETHNICITY		ANNUAL HOUSEHOLD INCOME					LENGTH OF ABQ. RESIDENCY			
	JULY 2001 SAMPLE (N = 1352)			18 TO 34 YEARS	35 TO 49 YEARS	50 TO 64 YEARS	65 YEARS AND OVER			LESS THAN \$20,000	To \$35,000	To \$50,000	To \$75,000	\$75,000 OR MORE	5 YEARS OR LESS	6 TO 9 YEARS	10 TO 19 YEARS	20 YEARS OR MORE
Yes - Have gambled in New Mexico at a fraternal organization	2%	1%	3%	3%	1%	3%	3%	3%	1%	1%	2%	1%	4%	1%	1%	-	2%	3%
No - Have not gambled in New Mexico at a fraternal organization	98%	99%	97%	97%	99%	97%	97%	97%	99%	99%	98%	99%	96%	99%	99%	100%	98%	97%
		EDUCATION					COMMUNITY PLANNING AREA											
	JULY 2001 SAMPLE (N = 1352)	SOME H.S. OR LESS	H.S. GRAD.	SOME COLL./ ASSOC.	COLL. GRAD.	GRAD. WORK OR DEGREE		CENTRAL ABQ	WEST- SIDE	FOOT- HILLS	MID- HEIGHTS	EAST GATEWAY	NEAR HEIGHTS	NORTH ABQ	NORTH VALLEY	SW MESA/ SOUTH VALLEY		
Yes - Have gambled in New Mexico at a fraternal organization	2%	2%	2%	4%	1%	1%		2%	1%	-	5%	1%	4%	1%	1%	1%		
No - Have not gambled in New Mexico at a fraternal organization	98%	98%	98%	96%	99%	99%		98%	99%	100%	95%	99%	96%	99%	99%	99%		

Just 2% of area residents have gambled at a fraternal organization in the past year. One-fifth of these residents did so 15 times or more.



## DEMOGRAPHICS OF SAMPLE

	<i>JULY 2001 SAMPLE (N = 1352)</i>		<i>JULY 2001 SAMPLE (N = 1352)</i>		<i>JULY 2001 SAMPLE (N = 1352)</i>
<b><u>Gender</u></b>		<b><u>Education</u></b>		<b><u>Household Members Under 18</u></b>	
Male	47%	Some high school or less	15%	Yes	46%
Female	53%	High school graduate	24%	No	53%
		Some college/Assoc./vocational	30%	Won't say	1%
		4-year college graduate	18%		
		Graduate work/degree	12%	<b><u>Household Members 65 or Over</u></b>	
		Won't say	1%	Yes	20%
<b><u>Age</u></b>				No	79%
18 to 24 years	9%			Won't say	2%
25 to 34 years	16%	<b><u>Annual Household Income</u></b>			
35 to 49 years	33%	Less than \$10,000	6%		
50 to 64 years	23%	\$10,000 to \$20,000	12%	<b><u>Length of Albuquerque Residency</u></b>	
65 years and over	19%	\$20,000 to \$35,000	19%	Less than 2 years	7%
Won't say	1%	\$35,000 to \$50,000	16%	2 to 5 years	11%
		\$50,000 to \$75,000	13%	6 to 9 years	7%
<b><u>Ethnicity</u></b>		\$75,000 to \$100,000	8%	10 to 19 years	20%
Caucasian/Anglo	52%	\$100,000 or more	5%	20 years or more	55%
Hispanic	39%	Won't say	22%	Don't know/won't say	1%
African-American	2%				
Native American Indian	2%	<b><u>Household Size</u></b>			
Other	4%	One/myself	22%		
Won't say	1%	2 people	33%		
		3 people	20%		
		4 people	14%		
		More than 4 people	10%		
		Won't say	1%		





City of Albuquerque  
2001 Citizens' Perceptions of Community Conditions  
MAY 2001  
FINAL

(N = 1350, 150 per 9 CPA's (Southwest Mesa & South Valley combined), RDD)

Hello. My name is **YOUR NAME** I'm calling on behalf of the City of Albuquerque. My company, Research & Polling, is doing the annual study for the City about citizens' attitudes and opinions. We are not selling anything. Your household was selected at random, and all of your answers are confidential. May I please speak to someone who is at least 18? (Repeat introduction with 18+ respondent, if person answering phone is under 18)

**A. Do you reside within Albuquerque city limits?**

1. Yes
2. No (thank and terminate)
3. Don't know/won't say (thank and terminate)

**1. Overall, in the past year, would you say that the City of Albuquerque has become a better place to live, is about the same, or has become worse?**

- |                   |  |
|-------------------|--|
| 1. Better place   | 3. Worse place                               |
| 2. About the same | 4. Don't know/won't say (do <u>not</u> read) |

**2. What do you like most about Albuquerque? (probe) What else? (do not read categories) (take up to 3 responses)**

- |   |   |
|---|---|
| 001. Crime rate is low                    | 020. Cost of housing is low/reasonable              |
| 002. Lack of gang/youth problems/graffiti | 021. Good jobs are available                        |
| 003. Cultural diversity                   | 022. Wages are good                                 |
| 004. Laid back atmosphere                 | 023. Presence of SNL/Kirtland AFB                   |
| 005. Friendly people                      | 024. Government/political leadership is competent   |
| 006. Close to family                      | 025. Educational system is good                     |
| 007. Small town atmosphere                | 026. Schools are good                               |
| 008. Far away from big cities             | 027. Higher education available                     |
| 009. Nice neighborhoods                   | 028. Growth rate is just right                      |
| 010. Open spaces of land                  | 029. Roads/streets/highways are in good condition   |
| 011. Peaceful/isolated                    | 030. Traffic is light/low traffic congestion        |
| 012. Scenic mountain setting              | 031. Good general programs/facilities               |
| 013. Clean town/area                      | 032. Good hospitals/medical centers                 |
| 014. Environmentally clean/friendly       | 033. Proximity to mountains/wilderness/rivers, etc. |
| 015. Air quality/atmosphere               | 034. Access to skiing/sports                        |
| 016. Climate/weather is pleasant          | 035. Arts/cultural events                           |
| 017. Labor force/skilled labor available  | 499. Everything                                     |
| 018. Taxes are reasonable                 | 500. Don't know/won't say                           |
| 019. Cost living is low/reasonable        |   |

Other (specify) \_\_\_\_\_

3. What is the *single biggest* problem facing residents of Albuquerque today? (do not read categories) (one response only)

- |   |   |
|---|---|
| 001. Crime rate is high                             | 022. Cost of living is high/unreasonable                      |
| 002. Gangs  | 023. Cost of housing is high/unreasonable                     |
| 003. Graffiti                                       | 024. Good jobs are unavailable/few                            |
| 004. Domestic/family violence                       | 025. Educational system is poor                               |
| 005. Family problems                                | 026. Homelessness is high                                     |
| 006. DWI rate is high                               | 027. Cultural diversity/lack of                               |
| 007. Government/political leadership is incompetent | 028. Too few cultural events                                  |
| 008. Growing too big/too fast                       | 029. People are not friendly                                  |
| 009. Land development out of control                | 030. Lack of recreation facilities/parks                      |
| 010. Roads/streets/highways are in poor condition   | 031. Lack of youth activities                                 |
| 011. Orange barrels/constant street repairs         | 032. Environment/polluted air/water                           |
| 012. Big I construction                             | 033. Climate/weather is unpleasant                            |
| 013. Traffic congestion                             | 034. Lack of water/water supply                               |
| 014. No parking                                     | 035. Ground water pollution/contamination                     |
| 015. Too few bridges over the Rio Grande            | 036. Discharge of polluted water into water supply/industrial |
| 016. Lack of good city transit                      | 037. Noise  |
| 017. Military presence                              | 038. Lack of landscaping/vegetation                           |
| 018. Nuclear waste transport/WIPP                   | 499. Nothing/no drawbacks (skip to question 5)                |
| 019. Tourism is ruining the area                    | 500. Don't know/won't say (skip to question 5)                |
| 020. Labor force/skilled labor unavailable          |   |
| 021. Taxes are high/unreasonable                    |   |

Other (specify) \_\_\_\_\_

4. What other problems are facing Albuquerque residents today? (do not read categories) (take up to 3 responses)

- |   |   |
|---|---|
| 001. Crime rate is high                             | 022. Cost of living is high/unreasonable                      |
| 002. Gangs  | 023. Cost of housing is high/unreasonable                     |
| 003. Graffiti                                       | 024. Good jobs are unavailable/few                            |
| 004. Domestic/family violence                       | 025. Educational system is poor                               |
| 005. Family problems                                | 026. Homelessness is high                                     |
| 006. DWI rate is high                               | 027. Cultural diversity/lack of                               |
| 007. Government/political leadership is incompetent | 028. Too few cultural events                                  |
| 008. Growing too big/too fast                       | 029. People are not friendly                                  |
| 009. Land development out of control                | 030. Lack of recreation facilities/parks                      |
| 010. Roads/streets/highways are in poor condition   | 031. Lack of youth activities                                 |
| 011. Orange barrels/constant street repairs         | 032. Environment/polluted air/water                           |
| 012. Big I construction                             | 033. Climate/weather is unpleasant                            |
| 013. Traffic congestion                             | 034. Lack of water/water supply                               |
| 014. No parking                                     | 035. Ground water pollution/contamination                     |
| 015. Too few bridges over the Rio Grande            | 036. Discharge of polluted water into water supply/industrial |
| 016. Lack of good city transit                      | 037. Noise  |
| 017. Military presence                              | 038. Lack of landscaping/vegetation                           |
| 018. Nuclear waste transport/WIPP                   | 499. Nothing/no drawbacks                                     |
| 019. Tourism is ruining the area                    | 500. Don't know/won't say                                     |
| 020. Labor force/skilled labor unavailable          |   |
| 021. Taxes are high/unreasonable                    |   |

Other (specify) \_\_\_\_\_

5. Overall in the past year, would you say that your neighborhood has become a *better place* to live, is *about the same*, or has become *worse*?

- |                   |  |
|-------------------|--|
| 1. Better place   | 3. Worse place                                 |
| 2. About the same | 4. Don't know/won't say ( <i>do not read</i> ) |

6. How would you rate the quality of life in your neighborhood? Would you say it is *excellent, good, fair, poor* or *very poor*

- |              |  |
|--------------|--|
| 5. Excellent | 2. Poor  |
| 4. Good      | 1. Very poor                                   |
| 3. Fair      | 6. Don't know/won't say ( <i>do not read</i> ) |

7. Please rate, anywhere between 5 and 1 how strongly you agree that there is a 'sense of neighborhood' where you live, where 5 means *strongly agree* and 1 means *strongly disagree*.

STRONGLY  
AGREE

STRONGLY      DON'T KNOW/  
DISAGREE      WON'T SAY

5 . . . . . 4 . . . . . 3 . . . . . 2 . . . . . 1 . . . . . 6

8. Please tell me what a 'sense of neighborhood' means to you? (*do not read categories*) (take up to 3 responses)

- |                                       |  |
|---------------------------------------|--|
| 01. Caring neighbors                  | 06. Long-time neighbors                      |
| 02. Neighbors socializing             | 07. Nearby work/job                          |
| 03. Businesses nearby                 | 08. Residents' involvement in neighborhood   |
| 04. People walking on streets/visible | 09. Care given to appearance of neighborhood |
| 05. Low crime rate                    | 99. Don't know/won't say                     |

Other (*specify*) \_\_\_\_\_

9. What is the single biggest problem facing residents of your neighborhood today? (*probe*) What else? (*do not read categories*) (take up to 3 responses)

- |   |   |
|---|---|
| 001. Crime rate is high                             | 022. Cost of living is high/unreasonable                      |
| 002. Gangs  | 023. Cost of housing is high/unreasonable                     |
| 003. Graffiti                                       | 024. Good jobs are unavailable/few                            |
| 004. Domestic/family violence                       | 025. Educational system is poor                               |
| 005. Family problems                                | 026. Homelessness is high                                     |
| 006. DWI rate is high                               | 027. Cultural diversity/lack of                               |
| 007. Government/political leadership is incompetent | 028. Too few cultural events                                  |
| 008. Growing too big/too fast                       | 029. People are not friendly                                  |
| 009. Land development out of control                | 030. Lack of recreation facilities/parks                      |
| 010. Roads/streets/highways are in poor condition   | 031. Lack of youth activities                                 |
| 011. Orange barrels/constant street repairs         | 032. Environment/polluted air/water                           |
| 012. Big I construction                             | 033. Climate/weather is unpleasant                            |
| 013. Traffic congestion                             | 034. Lack of water/water supply                               |
| 014. No parking                                     | 035. Ground water pollution/contamination                     |
| 015. Too few bridges over the Rio Grande            | 036. Discharge of polluted water into water supply/industrial |
| 016. Lack of good city transit                      | 037. Noise  |
| 017. Military presence                              | 038. Lack of landscaping/vegetation                           |
| 018. Nuclear waste transport/WIPP                   | 499. Nothing/no drawbacks                                     |
| 019. Tourism is ruining the area                    | 500. Don't know/won't say                                     |
| 020. Labor force/skilled labor unavailable          |   |
| 021. Taxes are high/unreasonable                    |   |

Other (*specify*) \_\_\_\_\_

**10. In your neighborhood, have you noticed in the last year a decline in the appearance of properties?**

1. Yes
2. No
3. Don't know/won't say

**11. In your neighborhood, have you noticed in the last year that owner-occupied homes are turning into rentals?**

1. Yes
2. No
3. Don't know/won't say

**12. How do you rate the general upkeep and appearance of the homes and apartments in your neighborhood? Are they *excellent, good, fair, poor or very poor*?**

- |              |   |
|--------------|---|
| 5. Excellent | 2. Poor   |
| 4. Good      | 1. Very poor  |
| 3. Fair      | 6. Don't know/won't say ( <i>do <u>not</u> read</i> ) |

**13. In the past year, do you think crime in your neighborhood has *increased, decreased or stayed the same*?**

- |                    |   |
|--------------------|---|
| 1. Increased       | 3. Decreased  |
| 2. Stayed the same | 4. Don't know/won't say ( <i>do <u>not</u> read</i> ) |

**14. In your neighborhood, how do you feel about being outside at night by yourself? Do you feel *very safe, somewhat safe, somewhat unsafe, or very unsafe*?**

- |                    |   |
|--------------------|---|
| 4. Very safe       | 1. Very unsafe  |
| 3. Somewhat safe   | 5. Don't know/won't say ( <i>do <u>not</u> read</i> ) |
| 2. Somewhat unsafe |   |

**15. In your neighborhood, how do you feel about being outside during the day by yourself? Do you feel *very safe, somewhat safe, somewhat unsafe, or very unsafe*?**

- |                    |   |
|--------------------|---|
| 4. Very safe       | 1. Very unsafe  |
| 3. Somewhat safe   | 5. Don't know/won't say ( <i>do <u>not</u> read</i> ) |
| 2. Somewhat unsafe |   |

**16. In the past year, have you or a household member been a victim of crime?**

1. Yes
2. No
3. Don't know/won't say

**17. In the past year, have you reported an incident to the APD?**

1. Yes
2. No (*skip to Question 19*)
3. Don't know/won't say (*skip to Question 19*)

**18. How would you rate APD in responding to a report of an incident? Would you rate them as *excellent, very good, good, fair, or poor*?**

- |              |   |
|--------------|---|
| 5. Excellent | 2. Fair   |
| 4. Very Good | 1. Poor   |
| 3. Good      | 6. Don't know/won't say ( <i>do <u>not</u> read</i> ) |

**19. How would you rate the performance of the City of Albuquerque animal control services? Would you say it is...? (*Read*)**

- |              |   |
|--------------|---|
| 5. Excellent | 2. Fair   |
| 4. Very good | 1. Poor   |
| 3. Good      | 6. Don't know/won't say ( <i>do <u>not</u> read</i> ) |

**20. If you wanted a dog or cat as a pet, where would you go to get one? (do not read categories) (take up to 3 responses)**

- |                                  |  |
|----------------------------------|--|
| 01. City Animal Services/shelter | 06. Pet store                              |
| 02. Animal Humane Society        | 07. PACA/People Against Cruelty to Animals |
| 03. Friends/relatives            | 08. Adoptathon                             |
| 04. Newspaper advertisements     | 98. Don't want to adopt                    |
| 05. Breeders                     | 99. Don't know/won't say                   |

Other (specify) \_\_\_\_\_

**21. Do you currently own at least one dog or cat that lives with you in Albuquerque?**

1. Yes
2. No (skip to question 26)
3. Don't know/won't say (skip to question 26)

**22. From where did you get the dogs and/or cats that currently live with you? (do not read categories) (take up to 3 responses)**

- |                                  |  |
|----------------------------------|--|
| 01. City Animal Services/shelter | 07. PACA/People Against Cruelty or Animals |
| 02. Animal Humane Society        | 08. Adoptathon                             |
| 03. Friends/relatives            | 09. Born in my home/property               |
| 04. Newspaper advertisements     | 10. Stray/found it                         |
| 05. Breeders                     | 99. Don't know/won't say                   |
| 06. Pet store                    |  |

Other (specify) \_\_\_\_\_

**23. Over the past twelve months, have you taken your dogs or cats to a veterinarian for an annual health checkup?**

1. Yes
2. No
3. Don't know/won't say

**24. Are your dogs and cats spayed or neutered at this time?**

- |                              |   |
|------------------------------|---|
| 1. Yes (skip to question 26) | 3. Some are                                   |
| 2. No                        | 4. Don't know/won't say (skip to question 26) |

**25. Is there any particular reason why your dogs and cats are not spayed or neutered at this time. (do not read categories) (take up to 3 responses)**

- |  |   |
|--|---|
| 01. Too young                                      | 05. No reminder sent from adoption agency |
| 02. Too busy/no time                               | 06. Want to breed them/puppies/kittens    |
| 03. Expense  | 07. Don't want to                         |
| 04. Inconvenient locations of where to go for this | 99. Don't know/won't say                  |

Other (specify) \_\_\_\_\_

**26. Are you a member of an animal protection group?**

1. Yes, member
2. Not a member
3. Don't know/won't say

**27. "Do you consider your household to be saving water?"**

1. Yes
2. No
3. Don't know/won't say

**28. "What would encourage (has encouraged) you to participate in the City's water conservation programs?" (do not read categories) (take up to 3 responses)**

- |  |  |
|--|--|
| 01. Already reducing water use                             | 15. Know more about xeriscaping/plants/installment/        |
| 02. Do <u>not</u> make property decisions                  | benefits of xeriscape landscaping/coming to like           |
| 03. Do <u>not</u> have landscaping at property             | aesthetics of xeriscaping                                  |
| 04. Financial incentives (rebates/discounts)               | 16. Mix landscaping with xeriscaping & non-xeriscape       |
| 05. Lower water bill                                       | landscapes   |
| 06. Availability of evening/weekend appointments           | 16. Know more about low flow toilets/satisfaction with low |
| 07. Home evaluation & toilet installment at same time      | flow toilets   |
| 08. Trusted hired contractors/no violation of privacy from | 17. Schools/school child encouraged it                     |
| evaluators/contractor                                      | 18. Knowing/doing socially conscious deed                  |
| 09. Having time off work to participate in program         | 19. Knowing you are preserving resources                   |
| 10. More time to do it/having help doing it                | 20. Knowing our water is limited                           |
| 11. A way to finance it with installment payments/being    | 21. Remembering to practice/reminders to practice it       |
| able to afford it  | 22. Being able to control the behavior of other household  |
| 12. Making it convenient/removing barriers                 | members  |
| 13. Information on how to reduce water use                 | 98. Nothing  |
| 14. Seeing video tapes about this program                  | 99. Don't know/won't say                                   |

Other (specify) \_\_\_\_\_

**29. Do you either work, or go to school outside of home? (Probe, if necessary)**

- |                |                                    |
|----------------|------------------------------------|
| 1. Work only   | 4. Neither (skip to 37)            |
| 2. School only | 5. Won't say (skip to Question 37) |
| 3. Both        |                                    |

**I'm going to read you a list of transportation you may have used to get to and from work or school each day. Please tell me how many trips you took, in a typical week, using each type of transportation. Keep in mind that a round trip counts as two trips.**

- |  |                          |
|--|--------------------------|
| <b>30. Drive alone in your car: _____ (trips, please use 2 digits)</b>   | 99. Don't know/won't say |
| <b>31. Car pool, drive or ride with someone else in a private automobile: _____ (trips, please use 2 digits)</b> | 99. Don't know/won't say |
| <b>32. Ride the bus: _____ (trips, please use 2 digits)</b>  | 99. Don't know/won't say |
| <b>33. Ride a motorcycle: _____ (trips, please use 2 digits)</b>   | 99. Don't know/won't say |
| <b>34. Ride a bicycle: _____ (trips, please use 2 digits)</b>  | 99. Don't know/won't say |
| <b>35. Walk: _____ (trips, please use 2 digits)</b>  | 99. Don't know/won't say |
| <b>36. Get there some other way: _____ (trips, please use 2 digits)</b>  | 99. Don't know/won't say |



**37. Generally, do you believe the City bus services to be better today than three years ago?**

1. Yes
2. No
3. Don't know/won't say

**38. In your opinion, is Albuquerque's growth too fast, too slow, or just about right?**

- |             |  |
|-------------|--|
| 3. Too fast | 2. Just about right                            |
| 1. Too slow | 4. Don't know/won't say ( <i>do not read</i> ) |

**39. In your opinion, should Albuquerque residential areas...? (*Read; Record 1*)**

1. Grow through developing vacant land in the built up parts of the city

- OR -

2. Grow on vacant land that is now on the outer boundaries of the city
3. Both types of growth (*do not read*)
4. Neither (*do not read*)
5. No growth at all (*do not read*)
6. Don't know/won't say (*do not read*)

**40. In thinking of vacant land in your part of town, what would you like to see built or developed on the vacant land? (*Do not read; record up to 3 responses*)**

- |  |   |
|--|---|
| 01. Want no development on this vacant land                  | 08. Multi-family housing/apartments/townhouses  |
| 02. There is no vacant land in this part of town             | 09. Neighborhood retail and service businesses  |
| 03. Landscaping it/planting/grounds maintenance/weed removal | 10. Regional shopping mall                      |
| 04. City parks/recreational facilities                       | 11. Large retail stores                         |
| 05. Grocery stores   | 12. Movie theater                               |
| 06. Restaurants  | 13. Youth center                                |
| 07. Single-family housing/separate free-standing dwelling    | 14. Senior center                               |
|  | 99. Don't know/won't say ( <i>do not read</i> ) |

Other (*specify*) \_\_\_\_\_

**41. Please rate anywhere between 5 and 1 how important it is to you that Downtown Albuquerque be an active city center, where 5 means *very important* and 1 means *not at all important*.**

VERY  
IMPORTANT

NOT AT ALL  
IMPORTANT

DON'T KNOW/  
WON'T SAY

5 . . . . . 4 . . . . . 3 . . . . . 2 . . . . . 1 . . . . . 6

**Which of the following things have you done at least one time in the past year? (*rotate*)**

- |  | <u>YES</u> | <u>NO</u> | <u>DON'T KNOW/<br/>WON'T SAY</u> |
|--|------------|-----------|----------------------------------|
| <b>42. Walked along Central Avenue in Downtown Albuquerque</b> . . . . .             | 1          | 2         | 3                                |
| <b>43. Driven on Central Avenue in Downtown Albuquerque</b> . . . . .                | 1          | 2         | 3                                |
| <b>44. Gone to Downtown Albuquerque for business or government reasons</b> . . . . . | 1          | 2         | 3                                |
| <b>45. Purchased anything at Downtown restaurants and businesses</b> . . . . .       | 1          | 2         | 3                                |

46. Attended cultural or civic events Downtown ..... 1 ..... 2 ..... 3

**47. What, if anything, keeps you from visiting Downtown Albuquerque more often? (do not read categories) (take up to 3 responses)**

- |                                 |  |
|---------------------------------|--|
| 01. Concern for personal safety | 06. Lack of transportation               |
| 02. No need to go there         | 07. Dislike taking City bus to get there |
| 03. Too far from home           | 08. Homeless/panhandlers                 |
| 04. Lack of parking             | 09. Not enough stores                    |
| 05. Cost of parking             | 99. Don't know/won't say                 |

Other (specify) \_\_\_\_\_

**48. Have you ever participated in a community planning process by attending meetings or hearings?**

1. Yes
2. No (skip to question 50)
3. Don't know/won't say (skip to question 51)

**49. In which community planning activity did you participate? (read if necessary) (take up to 3 responses)**

- |                              |                               |
|------------------------------|-------------------------------|
| 01. Neighborhood sector plan | 05. Planned growth strategy   |
| 02. Area plan                | 06. Centers or corridors plan |
| 03. Corridor plan            | 99. Don't know/won't say      |
| 04. Comprehensive plan       |                               |

Other (specify) \_\_\_\_\_

**50. Would you please tell me the reasons why you have or have not participated in the community planning process? (do not read categories) (take up to 3 responses)**

Why Not

01. Unaware of these
02. No time to participate
03. Dislike meetings/hearings

Why have

04. Make the community better
05. Had the time
06. Interested in community activities
07. Want to be involved with planning process
99. Don't know/won't say

Other (specify) \_\_\_\_\_

**51. Over the past year, have you volunteered time to any community service activities?**

1. Yes
2. No (skip to question 54)
3. Don't know/won't say (skip to question 54)

**52. Please tell me which types of community service activities you volunteered time to over the past year? (DO NOT READ CATEGORIES) (TAKE UP TO 4 RESPONSES) (PROBE IF NECESSARY)**

- |                                       |                               |
|---------------------------------------|-------------------------------|
| 01. Church/synagogue/place of worship | 09. Drug intervention         |
| 02. Youth                             | 10. Civic clubs               |
| 03. Seniors                           | 11. Neighborhood associations |
| 04. Disabled                          | 12. Food Services             |
| 05. Animal                            | 13. Mentally ill              |
| 06. Military                          | 14. Arts                      |
| 07. Cultural                          | 99. Don't know/won't say      |
| 08. Homeless                          |                               |

Other (specify) \_\_\_\_\_

Other (specify) \_\_\_\_\_

Other (specify) \_\_\_\_\_

**53. Over the past year, how often did you participate in such volunteer activities?**

\_\_\_\_\_ (times per week)

\_\_\_\_\_ (times per month)

\_\_\_\_\_ (times per year)

998. Daily

999. Don't know/won't say

**54. How long have you been a resident of the City of Albuquerque?**

1. Less than 2 years

4. 10 to 19 years

2. 2 to 5 years

5. 20 years or more

3. 6 to 9 years

6. Don't know/won't say (do not read)

**55. For how many years have you lived in your current home? (Do not read. Write in years or year moved to current home. If respondent gives number of years as a fraction, round the number to the next higher year. For Example: 1¼ or 1 year and 5 months rounds to 2 years.)**

Number of years at current home \_\_\_\_ [WRITE IN 3 DIGITS]

Year moved to current home \_\_\_\_ [WRITE IN 4 DIGITS]

99. Don't know/won't say

(If more than 5 years, or year is 1996, or don't know, Skip to Question 58.)

**56. What about your previous home, was it also in Albuquerque, in New Mexico but outside of Albuquerque, or outside of New Mexico? (Do not read. Record one response.)**

1. Also in Albuquerque
2. In New Mexico but outside Albuquerque (skip to Question 58)
3. Outside of New Mexico (skip to Question 58)
4. Homeless (skip to Question 58)
5. Don't know/Won't say (skip to Question 58)



**57. For which reasons did you move from your previous home to your current home?** (Do not read. Probe, attempt to elicit 3 responses.)

- |   |  |
|---|--|
| 01. Crime                                 | 09. Family size increase/needed more space                     |
| 02. Gangs                                 | 10. Family size decreased/Needed less space                    |
| 03. Drugs                                 | 11. Desired less responsibility in home upkeep                 |
| 04. Burglaries                            | 12. Better local schools                                       |
| 05. Physically deteriorating neighborhood | 13. Residence closer to employment                             |
| 06. Concern about loss in value of home   | 14. Moved to retirement home                                   |
| 07. Purchase home instead of renting      | 15. Moved away from home/parents/family home/first time on own |
| 08. Upgrade to nicer home                 | 99. Don't know/won't say                                       |

Other (specify) \_\_\_\_\_

**58. Next, what is your zip code at your current residence?** (write in)

Zip code: 87 \_\_\_\_\_

999. Don't know/won't say

**59. NOTE TO POLLER: DO WE HAVE A COMMUNITY PLANNING AREA (CPA) FOR THIS RESPONDENT? (IF YES...) WHAT IS IT?**

Community Planning Area: \_\_\_\_\_ (Skip to Question 61)

99. No planning area (continue)

**60. Can you please tell me the nearest street intersection to your current home?** (If respondent is hesitant to reveal information, say:) **The City is interested in determining how to best serve your neighborhood, so we are trying to pinpoint your current neighborhood as accurately as possible.** (NOTE: First street refers to the first street mentioned by respondent) (Probe for spelling, street type, i.e., avenue, boulevard, etc., and NE/SE/SW/NW quadrant of the city)

**First Street Name** (Probe for spelling): \_\_\_\_\_

<b>Type of Street:</b>	01. Avenue	02. Street	03. Blvd.	04. Lane	05. Place	06. Road
	07. Drive	Other (write in: _____)		99. DK/WS		

<b>Quadrant:</b>	1. NE	2. SE	3. SW	4. NW	5. DK/WS (do <u>not</u> read)	
------------------	-------	-------	-------	-------	-------------------------------	--

**Second Street Name** (Probe for spelling): \_\_\_\_\_

<b>Type of Street:</b>	01. Avenue	02. Street	03. Blvd.	04. Lane	05. Place	06. Road
	07. Drive	Other (write in: _____)		99. DK/WS		

(NOTE: If respondent unable/unwilling to provide intersection, say): **Can you please tell me the street name of your current home?**

**Street Name:** \_\_\_\_\_ 500. Don't know/won't say (*do not read*)

**Type of Street:**      01. Avenue      02. Street      03. Blvd.      04. Lane      05. Place      06. Road  
07. Drive      Other (write in: \_\_\_\_\_)      99. DK/WS

**At which 100 block is your current home located?** (Zero fill)

**100 Block:** \_\_\_\_ \_\_\_\_ \_\_\_\_ \_\_\_\_ \_\_\_\_ 99999. Don't know/won't say (*do not read*)

**Is its address...?** (*Read*) (*Circle one*)

1. NE      2. SE      3. SW      4. NW      5. DK/WS (*do not read*)

**Is your current home on the north, south, east or west side of the street?**

1. North      4. West  
2. South      5. Don't know/won't say  
3. East

**61. Do you live in a house, apartment, condominium/townhouse, or mobile home (or trailer)?**

1. House      4. Mobile home/trailer  
2. Apartment      5. Other  
3. Condominium/townhouse      6. Won't say

**THANK YOU FOR YOUR PATIENCE, WE ARE ALMOST DONE. I WOULD LIKE TO ASK SOME QUESTIONS FOR STATISTICAL PURPOSES ONLY.**

**62. Do you work Downtown?**

1. Yes  
2. No  
3. Don't know/won't say

**63. Do you consider yourself to be Hispanic, Caucasian, African-American, Native American Indian or of other descent?**

1. Hispanic      4. Native American Indian  
2. Caucasian/Anglo      5. Other  
3. African-American      6. Won't say

**64. Please stop me when I get to the category that most accurately describes your total yearly household income. Is it \_\_\_\_\_ (*read below*)?**

1. Less than \$10,000      3. \$20,000 to \$35,000  
2. \$10,000 to \$20,000      4. \$35,000 to \$50,000



- 5. \$50,000 to \$75,000
- 6. \$75,000 to \$100,000
- 7. \$100,000 or more
- 8. Won't say (*do not read*)

**65. Generally, do you feel that you are financially *better off*, *worse off*, or the *same* as you were one year ago?**

- |           |                         |
|-----------|-------------------------|
| 3. Better | 2. The same             |
| 1. Worse  | 4. Don't know/won't say |

**66. Do you rent or own your home?**

1. Own
2. Rent
3. Don't know/won't say

**67. What is your monthly cost for your rent, mortgage or housing payment? (probe if necessary)**

\$ \_\_\_\_ \_\_\_\_ \_\_\_\_ \_\_\_\_ (please use 4 digits)

9999. Don't know/won't say

**68. Next, please estimate your average monthly cost for your electricity and gas.**

\$ \_\_\_\_ \_\_\_\_ \_\_\_\_ (please use 3 digits)

999. Don't know/won't say

**69. How about for your water and sewer?**

\$ \_\_\_\_ \_\_\_\_ \_\_\_\_ (please use 3 digits)

999. Don't know/won't say

**70. How about your personal telephone?**

\$ \_\_\_\_ \_\_\_\_ \_\_\_\_ (please use 3 digits)

998. \$999 or more

999. Don't know/won't say

**71. Which best describes your age? (read categories)**

- |                   |                                   |
|-------------------|-----------------------------------|
| 1. 18 to 24 years | 4. 50 to 64 years                 |
| 2. 25 to 34 years | 5. 65 years and over              |
| 3. 35 to 49 years | 6. Won't say (do <u>not</u> read) |

**72. Including yourself, how many people live in your home?**

- |                                     |  |
|-------------------------------------|--|
| 1. One/myself (skip to question 75) | 4. 4 people                                  |
| 2. 2 people                         | 5. More than 4 people                        |
| 3. 3 people                         | 6. Don't know/won't say (do <u>not</u> read) |

**73. Are any household members under 18?**

1. Yes
2. No
3. Don't know/won't say

**74. Are any household members 65 or over?**

1. Yes
2. No
3. Don't know/won't say

**75. What is the highest level of education you have attained?** *(read categories)*

- |    |  |    |                                  |
|----|--|----|----------------------------------|
| 1. | 8th grade or less                                    | 5. | 4-year college graduate          |
| 2. | Some high school                                     | 6. | Graduate work                    |
| 3. | High school graduate                                 | 7. | Graduate degree                  |
| 4. | Some college/associate degree/vocational certificate | 8. | Won't say ( <i>do not read</i> ) |

**76. Do you access the Internet? (IF YES) Do you access it from your home, work, the library, or elsewhere? (take up to 4 responses)**

1. Home
2. Work
3. Library
4. Elsewhere
5. Do not access Internet (*do not read*) (*skip to question 82*)
6. Don't know/won't say (*do not read*) (*skip to question 82*)

77. Please rate the likelihood that you would use a secured City Internet site to pay your City bills and fees if this were an option. Would you say you are *very likely*, *somewhat likely* or *not likely at all* in such a service?

1. Very likely
2. Somewhat likely
3. Not likely at all
4. Don't know/won't say

**78. Please tell me why you rated your likelihood this way.** *(do not read categories)* *(take up to 3 responses)*

Interested

Not interested

- |     |                                    |     |  |
|-----|------------------------------------|-----|--|
| 01. | Convenience/fast                   | 05. | Not convenient/slow                    |
| 02. | Secure/safe                        | 06. | Not secure/unsafe                      |
| 03. | No postage required/less expensive | 07. | Don't use Internet a lot/inexperienced |
| 04. | Use Internet a lot                 | 99. | Don't know/won't say                   |

Other (specify) \_\_\_\_\_

**79. “Have you accessed the City’s web page on the Internet? (IF YES) Please rate how easy it was to find the information you needed on the City’s website anywhere between 5 and 1, where 5 means *very easy* and 1 means *very difficult*.”**

HAVEN'T ACCESSED/

VERY DON'T KNOW/

VERY EASY

*DIFFICULT*

WON'T SAY

5.....4.....3.....2.....1.....6

**80. In the past year have you ordered products or services over the Internet? (If YES...) In the past year how many times have you ordered products or services through the Internet?**

000. No, have not ordered (*skip to question 82*)

\_\_\_\_ (exact number of times, please use 3 digits)

998. 998 or more

999. Don't know/won't say

**81. Please estimate the total dollars you spent over the past year for products and services you ordered over the Internet.**

\_\_\_\_\_ (exact amount in dollars, please use 5 digits)

99998. \$99998 or more

99999. Don't know/won't say

**82. In the past year have you ordered products or services from catalog companies? (If YES...) Please estimate the total dollars you spent over the past year for products and services you ordered through catalogs.**

00000. No, have not ordered

\_\_\_ \_\_\_ \_\_\_ \_\_\_ \_\_\_ (exact amount in dollars, please use 5 digits)

99998. \$99998 or more

99999. Don't know/won't say

**83. In the past year have you purchased products, services, or spent money at an Indian Pueblo or Indian Pueblo owned business, excluding gambling? (If YES...) Please estimate the total dollars, excluding gambling, you spent over the past year at Indian Pueblos or Indian Pueblo owned businesses.**

00000. No, have not spent money

\_\_\_ \_\_\_ \_\_\_ \_\_\_ \_\_\_ (exact amount in dollars, please use 5 digits)

99998. \$99998 or more

99999. Don't know/won't say

**In the past year have you gambled in New Mexico at: (rotate)**

<b>“Have you gambled at...”</b>			<i>(if yes):</i> <b>How often did you go over the past year?</b> <i>(please use 2 digits)</i>						
		<u>Yes</u>	<u>No</u>		<u>Times/ Day</u>	<u>Times/ Week</u>	<u>Times/ Month</u>	<u>Times/ Year</u>	<u>DK/ WS</u>
		<b>6</b>	<b>9</b>						
<b>84.</b>	<b>An Indian Casino . . . . .</b>	1	2	<b>85.</b>	___	___	___	___	99
<b>86.</b>	<b>The horse race track . . . . .</b>	1	2	<b>87.</b>	___	___	___	___	99
<b>88.</b>	<b>A fraternal organization . . . . .</b>	1	2	<b>89.</b>	___	___	___	___	99

**90. Finally, do you generally support or oppose the concept of unifying local governments by combining the City of Albuquerque and Bernalillo County governments? (Do not read; record 1 response)**

1. Support combining City of Albuquerque and Bernalillo County governments
2. Depends
3. Oppose combining City of Albuquerque and Bernalillo County governments
4. Don't know/won't say

**THIS CONCLUDES OUR SURVEY. THANK YOU FOR YOUR TIME. HAVE A GOOD DAY!**

*NOTE TO POLLER, WAS RESPONDENT:*

1. Male
2. Female

Respondent's Phone Number \_\_\_\_\_

Poller Name \_\_\_\_\_

Poller Code \_\_\_\_\_